

Remington Arms Co., Inc.

Product Service

Legal Case #:5470

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
215375	12/18/2010	12/20/2010	12/20/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Mayers	702 Ash St	Vandling	PA	18421		H 570-785-2092 E ramsey@nep.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires when loading and unloading	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

1/5/11 Per letter with rifle, this rifle had been sent to the factory previously for the same problem. it has happened since being returned. It has a history of firing on it's own during loading and unloading.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006	n/a	A6727744	LV	2/6/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	M/W DIST NITRO WV		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger under BLSM program no charge as goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	59.40	1/5/2011				

1/5/11 Per Ilion, install new trigger assm under the bolt lock modification at no charge since we repaired this previously. Gesture of goodwill. Already shipped back to customer.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		12/20/2010
	Product Type		RF
	Action Type		A
	Assigned To		Nagle
Cause	4038	Could Not Duplicate Concern	Sticky residue and debris found on TA
	Description		24 inch Model 700
	Date Code		LV
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Model 700 Bolt Lock
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	not measured
	Notch	Slightly Worn; Functioning	
		Condition	Abused; Functioning
Pull	Trigger	---Select---	6.5 lbs
Altered		False	
Sub-Assembly		M/700 Bolt Lock	
Non-Remington Components	Description		One piece scope base and two bottom portions of of the ring set

frmREInquiry - Repair Inquiry

Repair Number: RE00215375

Serial: A5727744 Model 700 Center Fire Caliber:
3006 SPRG Produced: 02/06/1973 SKU: 20000

Repairman:

Status: New 12/18/2010 8:42:01 AM

Verify Repair

ADDRESS INFORMATION

Customer		Received from	Return To	Received from
Name:	JOHN MAYERS		JOHN MAYERS	
Address 1:	702 ASH STREET		702 ASH STREET	
Address 2:		PO Box:		PO Box:
City:	VANDLING		VANDLING	
State:	PA	Zip Code:	18421	Country:
			US	

FFL:

Contact / Condition | Problems | Estimate | History / Status | Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/18/2010 8...	New	lopatafl	Repair Added	
12/18/2010 8...	Expedite	lopatafl	From: Check In	To:
12/18/2010 12...	EmailSent	ArmEmail	Repair Received	RAMSEY@A
12/18/2010 12...	EmailVerified	ArmEmail	Receipt	RAMSEY@A
12/20/2010 12...	Expedite	supryfl	From: Product Services	To: Repair B

- ☐ Shipping Hold
- ☐ Interface Hold
- ☐ Estimate Sent
- ☐ Parts Received
- ☐ Passed Inspection
- ☐ Return as Received
- ☐ Has Been Approved
- ☐ Internal Repair
- ☐ Exclude TATC

Current Status

New
12/18/2010 8:42:01 AM
lopatafl
Repair Bench
Repair Location
ILN
Current Location
Transfer Number

Repair Search

Refresh

Close

supryfl - ILN/Prod

frmRepairMain

D1102R7XPIL

Monday, Dec 20 2010

1:37 PM

start

DMS Desktop

frmRepairMain - F...

1:38 PM

RECEIVED
DEC 21 2010

BY:.....

12/10/10

#5470

Serial Number:

A6727744

Model: 700



RE00215375

JOHN MAYERS

702 ASH ST.

VANDLING, PA

18421

570-785-2092

RAMSEY@NER.NET

6.5 lbs

LV = 2/1979

Install new TA under the
Bolt Lock modification

NE since we repaired
this previously, gesture of
goodwill.

FRED 12/20/10

THIS GUN (REMINGTON 700 A6727744) HAS A HISTORY
OF FIRING ON ITS OWN DURING LOADING & UNLOADING.

IT WAS RETURNED TO THE FACTORY PREVIOUSLY. SINCE
THEN IT HAS HAPPENED AGAIN. IT IS MY UNDERSTANDING
THAT A KIT EXISTS TO CORRECT THIS PROBLEM. PLEASE
INSTALL IT.

John Mayers

20.40

27.-

12.

59.40

P.S.

WHEN YOU KNOW THE COST SEND ME AN E-MAIL AND I'LL
SEND YOU A CHECK OR GIVE YOU A CREDIT CARD NUMBER.