

Remington Arms Co., Inc.
Product Service
Legal Case #:5427

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
214325	12/13/2010	12/15/2010	12/15/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Rick	McNeill	991 Glen Oak Ln	Glenwood Springs	CO	81601		H 970-379-2807 E rickmcn@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on bolt closing Concern:1008 Fired on Bolt Closing			
C				

1/6/11 After hunting season this year, he was cleaning the rifle and it snapped when the bolt was closed, 5 times in a row. After cleaning it worked fine but 3 days later is snapped again when bolt was closed. Safety was in fire position each time.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	A6680412	PV	6/1/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE BASE	Y			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	88.20	1/6/2011				

1/6/11 Per Ilion, could not duplicate concern. Trigger assm set screws altered. Replace TPA, clean, test fire under BLSM program price of \$20 + shipping and tax.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/15/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		PV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Missing	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Remington Arms
ATT: Arms Service Division
14 Hoeftler Avenue
Union, NY 13357

NOV, 31 - 2010

Model # 700 LH 270 WIN

SERIAL # A6680412

Name: Rick McNeill DATE OF Purchase: Aug 1978

Address: 991 GLEN OAK LANE
Glenwood SPRINGS CO 81601

Phone 970-379-2807 (CALL ME BEFORE WORKING
ON RIFLE)

THANKS MR

es,
FUTURE
EMAILS OK,

EMAIL: RICKMCN@GMAIL.COM

AM
ORIGINAL
OWNER-

AFTER HUNTING SEASON this year, I was
cleaning Rifle - IT "SNAPPED" when
BOLT was closed, ~~for~~ 5 TIMES
IN A ROW. AFTER cleaning it worked
Find, but 3 days LATER "SNAPPED" again
when BOLT was closed. SAFETY WAS
in "FIRE" position each time.

AMMO:
Fed Premium
30 grain
Ballistic Tip

I would RATHER PAY DIFFERENCE and
get TRIGGER Replaced.

LEARNED
BEFORE AND
AFTER SIGHTING
AND HUNTING.
HOPKES"

P.S. TAKE CARE of her, she's BEEN a
GREAT FIREARM - Also please
TAKE A COUPLE of MINUTES and
INSPECT REST of Rifle and advise
me of any other issues
Thanks - RMcN

5427

PREPARED BY:	
DATE	

22"

PV 6/79

3#

1011

1
2
3
4
5
6
7
8

4X
4A
4B

21
15

27

17.50

35. -

30.62

125.12

37. -

88.12

Serial Number:

A6680412

Model: 700



RE00214325

could not duplicate concerns.

TA. set screws altered.

replace TPA, clean & test fire

under BLP. for \$20.00 & ship

Quote

RECEIVED
DEC 22 2010

BY: _____

executive







