

Remington Arms Co., Inc.
 Product Service
 Legal Case #:5381

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|-----|-------------|-----------------|-------------|---------------|---------|-----|----------|
| | | 12/10/2010 | | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-------------|---------|-------|-------|-----|----------------|
| Incident | | David | Mekkelsen | 24 Silkwood | Belmont | NH | 03220 | | H 603-527-1383 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|-----------------------|---|-------------------|----------------|
| PI | | | | |
| PD | Cause:4079 | Other - Unexamined | | |
| S | Concern:1025 | Unexplained Discharge - No Mention of Safety Position | Unknown | |
| C | Unexplained Discharge | | | |

Customer sent in an email. Stated that rifle went off just by touching the bolt. No damage, No injury. df

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|----------------------------|-------------|----------------|----------|------|-----------|
| Remington | CF/BA | 700/308 WIN | n/a | B6300612 | | 2/19/1981 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | LEW HORTON SOUTHBOROUGH MA | | U | | | |

Ammunition Information - None Defined
 Other Products Information - None Defined
 Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| | Remington/700/CF/BA | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |

12/10/10: Sending ARS, ltr, form, box. Box order# 1167216. df

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
| | | | |

Reference #
101202-000026

Status
Waiting

Assigned To Administrators
Dell -

Product
Ammunition

SLA
Not specified

Queue
CSR

Date Created
12/02/2010 08:41 AM

Initial Response
12/06/2010 09:20 PM

Last Updated
12/09/2010 03:29 PM

Customer SmartSense
0 (on -3 to +3 scale)

Staff SmartSense
0 (on -3 to +3 scale)

700

Discussion Thread

Response (Dell -) 12/09/2010 03:29 PM

David,
I will order a box separately and UPS will deliver it.
Dell

Customer (Susan Mekkelsen) 12/07/2010 09:11 AM

My address is 24 silkwood , Belmont, NH 03220 phone # 603-527-1383
Also, are you going to provide the box? My name is David A. Mekkelsen
700 BDL 308 Remington serial # B 6300612

Susan Mekkelsen
susanmekkelsen@yahoo.com
-- On Mon, 12/6/10, Remington Information wrote:
From: Remington Information
Subject: 700 [Incident: 101202-000026]
To: susanmekkelsen@yahoo.com
Date: Monday, December 6, 2010, 9:20 PM

Response (Dell -) 12/06/2010 09:20 PM

If you are in the U.S. - We would like to have the firearm come into our Product Services Department at our factory for examination. Please reply back to me with the serial number of the firearm, caliber, your mailing address and phone number. We would like to send you a pre-paid shipping label for UPS to have the firearm come in. I will also include a form that you can fill out to let the examiner know exactly what happened, when this occurred, and what you are expecting.

Sincerely,
Dell

Customer (Susan Mekkelsen) 12/02/2010 08:41 AM

Since the show came out about the 700. My brother has a 700 BDL 308 that has shot off by just touching the bolt. I wondered if the Remington Co. was going to replace the trigger and other parts that need to be fixed, so this weapon can be used. (B6300612)

Sincerely, Kevin Mekkelsen
koko4@myfairpoint.net
koko4@myfairpoint.net

Primary Contact

First Name: Susan
Last Name: Mekkelsen
Organization:
Login: susanmekkelsen@yahoo.com
Title:
Contact Type:
Email: susanmekkelsen@yahoo.com
Email - Alternate #1:
Email - Alternate #2:
Office Phone:
Mobile Phone:
Fax:
Assistant Phone:
Home Phone:
Street
City
State/Province
Postal Code
Country

Additional Information

Box order #
1167216

5381



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

| | | | |
|----------------------------------|------------|-----------------|--------|
| DATE: | 12/10/2010 | REQUESTED BY: | Dell |
| QUANTITY: | 1 | WEIGHT PER PKG: | 10 lbs |
| PLEASE CHECK ONE | | | |
| MEDIA COORDINATOR TO MAIL | | I WILL MAIL | XXXXXX |
| DESCRIPTION: Ref # 5381 rifle | | | |

LABEL INFORMATION

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|--|
| MAIL LABEL TO: David Mekkelsen 24 Silkwood Belmont, NH 03220 Ph: 603-527-1383 |
| RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY |

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 13, 2010 ALL CURR USD 1 OF 1
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969066503498
REF 1: DAVID MEKKELSEN/CD/DMF
REF 2: 5381/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGs:

| | | |
|------------------|--------------|-------------|
| DV 0.00 | COD 0.00 | SVC T/P USD |
| DC 0.00 | DGD 0.00 | RS 0.50 |
| AH 0.00 | PR 0.00 | SD 0.00 |
| TOT PUB CHG 7.42 | PUB+HANDLING | SP 0.00 |
| | | 7.42 |