

Remington Arms Co., Inc.
Product Service
Legal Case #:5136

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|-----|-------------|-----------------|-------------|---------------|---------|-----|----------|
| | | 11/18/2010 | | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-------------------|-------|-------|-------|-----|----------------|
| Incident | | | Mines | | | | | 19 | |
| Reporter | | Patrick G | Mines | 245 Liberty Trace | Macon | GA | 31216 | | H 478-737-3159 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|-------------------------|---|-------------------|----------------|
| PI | | | | |
| PD | | | | |
| S | Fired on safety release | Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release | | Unknown |
| C | | | | |

11/18/10 Per email sent to Remington.com, incid # 101112-000091, "My name is Patrick Mines and my 19 yo daughter hunts with me. I bought her a Remington Model 700 Classic .308 caliber, serial number G6501019. Once last year and once this year while hunting and the gun was loaded, she said when she took it off safety the gun fired."cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|-----------------|-------------|----------------|----------|------|----------------------|
| Remington | CF/BA | 700/308 WIN | 26310 | G6501019 | | 6/21/2005 6:41:16 PM |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | BANGERS LP | | U | | | |

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | | | | | | |

11/18/10 Mailing ARS.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
| | | | |

Reference #
101112-000091

Status
Waiting

Assigned To Administrators
Christy -

Product
Firearms

SLA
Not specified

Queue
CSR

Date Created
11/12/2010 07:45 PM

Initial Response
11/17/2010 09:29 PM

Last Updated
11/17/2010 09:29 PM

Customer SmartSense
-1 (on -3 to +3 scale)

Staff SmartSense
+1 (on -3 to +3 scale)

Remington 700 Classic

5136

Discussion Thread**Response (Christy -)**

11/17/2010 09:29 PM

Mr. Mines, I apologize for the delay in responding. I can send a prepaid UPS ground shipping label in order for the 700 Classic .308 to come in for inspection. After we inspect it I would call you with the results. I will go ahead and order the shipping label to be mailed.

If you have not had a problem with the .280 and it has been maintained with no alterations it should not have any problems.

Customer (Janet Mines)

11/12/2010 07:45 PM

My name is Patrick Mines and my 19 yo daughter hunts with me. I bought her a Remington Model 700 Classic .308 caliber, serial number G6501019. Once last year and once this year while hunting and the gun was loaded, she said when she took it off safety the gun fired. Has anyone else had this problem? What can be done to correct this problem so she, nor anyone else, will get hurt?

I have two Model 700 Classic, caliber 280, and never had the problem with these? Has anyone else had a problem with these that I should be aware of?

Thank you,
Patrick G. Mines
245 Liberty Trace
Macon, GA 31216
478-737-3159

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Primary Contact

First Name: Janet
Last Name: Mines
Organization:
Login: jdmines@gfb.org
Title:
Contact Type:
Email: jdmines@gfb.org
Email - Alternate #1:
Email - Alternate #2:
Office Phone:
Mobile Phone:
Fax:
Assistant Phone:
Home Phone:
Street
City
State/Province
Postal Code
Country

Additional Information



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

| | | | |
|---------------------------------|------------|---------------------|---------|
| DATE: | 11/17/2010 | REQUESTED BY: | christy |
| QUANTITY: | 1 | WEIGHT PER PACKAGE: | 10 |
| PLEASE CHECK ONE: | | | |
| MEDIA COORDINATOR TO MAIL | | xxx | |
| I WILL MAIL | | | |
| DESCRIPTION: 700 | | | |

LABEL INFORMATION

| | |
|-----------------|--|
| MAIL LABEL TO: | Patrick G. Mines 245 Liberty Trace Macon, GA 31216 |
| RETURN ITEM TO: | Rem Prod Serv |

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 18, 2010 ALL CURR USD 1 OF 1
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 124XX5969065619080
REF 1: PATRICK G MINES/CD/CM
REF 2: 700

HANDLING CHARGE 0.00

| | | |
|-----------------------------|--------------|-------------|
| SINGLE-PIECE PUB RATE CHRG: | | SVC T/P USD |
| DV 0.00 | COD 0.00 | RS 0.50 |
| DC 0.00 | DGD 0.00 | SD 0.00 |
| AH 0.00 | PR 0.00 | SP 0.00 |
| TOT PUB CHG 8.74 | PUB+HANDLING | 8.74 |