

Remington Arms Co., Inc.  
 Product Service  
 Legal Case #:5345

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
215500	12/17/2010	12/8/2010	12/28/2010	12/6/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Richard	Nesbit	912 Center Church Rd.	New Castle	PA	16101		C 724-654-7342

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1008	Fired on Bolt Closing	Unknown	
C	FBC			

12/8/10: Customer called in. He stated he was hunting on 12/6/10 and had a FBC. No damage, No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	B6263489	LB	2/9/1981
Date Purchased	Where Purchased	Accessories	Original Owner			
	4OHNS SPTG GDS CANTON OH	BOTTOM HALF OF SEE THRU MOUNTS	Y			

CONCERN:GOES OF WITHOUT PULLING TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - quote to repair under BLM program

Repair/Replacement Cost	Repair/Replacement Date
\$77.90	1/12/2011

12/8/10: Sending ARS, ltr, form. df 1/12/11: Per Ilion - Could not duplicate concern. Can offer to replace TA, clean, test fire under BLM program - quote. No response to quote yet. Left msg for cust. to call. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/28/2010
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		LB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	--Select--	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		BOTTOM HALF OF SEE THRU MOUNTS

5345

**COPY**

221  
LB 2/81  
S#  
.007

December 8, 2010

Richard Nesbit  
912 Center Church Rd.  
New Castle, PA 16101  
Ph: 724-654-7342

Ref: # 5345

Dear Mr. Nesbit,

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

**Please include a copy of this letter to put inside the shipping container. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service".** Product Service will be inspecting the firearm and will contact me with the results.

I hope that this action will keep you a loyal Remington customer.

Sincerely,  
D. Fulcher  
Consumer Affairs Administrator  
Remington, H&R, Marlin  
Phone: 1-800-243-9700  
Fax: 336-548-7872

enclosure

could not duplicate concern  
can offer to replace TPA,  
clean + test fire under DLP  
for \$ 20.00 + ship

Serial Number:

**B6263489**

Model: **700**



**RE00215500**

Quote  
RECEIVED  
JAN 04 2011  
BY:-----

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)



Print

Reset

<b>Model</b> Number: <input type="text" value="700 AOL"/>		<b>Serial</b> Number: <input type="text" value="B6263489"/>	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO <i>BOUGHT NEW</i>			
Name: <input type="text" value="RICHARD H. NESBIT"/>		Date of Purchase: <input type="text" value="DONT REMEMBER"/>	
Address (no PO Boxes): <input type="text" value="912 CENTER CHURCH RD."/>			
City: <input type="text" value="NEW CASTLE"/>		State: <input type="text" value="PA."/>	Zip: <input type="text" value="16101"/>
Phone (Daytime): <input type="text" value="724-6547342"/>		Fax: <input type="text" value=""/>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <input type="text" value=""/>			
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <div style="border: 1px solid black; padding: 5px;"> <p><i>GUN GOES OFF WITH OUT PULLING THE TRIGGER, HAPPENED 3 TIMES THIS HUNTING SEASON, I QUIT USING THIS GUN, I NEVER HAD TROUBLE BEFORE, I CLEANED THE GUN AFTER GUN WENT OFF EACH TIME.</i></p> </div> <p style="text-align: center;">500 characters left</p>			
Ammunition Information:			
Manufacturer: <input type="text" value="REMINGTON"/>		Type: <input type="text" value="SWIFT SORICCO"/>	
Other (i.e. bullet weight/type, shot size, powder): <input type="text" value="100 GR. BULLETS ALL FACTORY"/>			
<input type="text" value="I DO NOT RELOAD."/>			
Handload Information:			
Powder Used: <input type="text" value="NO RELOADS"/>		Powder Weight: <input type="text" value=""/>	
Case/Hull Used: <input type="text" value=""/>		Primer Used: <input type="text" value=""/>	
Bullet Type/Shot Size: <input type="text" value=""/>		Reloader Used: <input type="text" value=""/>	
Firearms Care (Cleaning and Lubrication):			

Brand of cleaning solution used: \_\_\_\_\_

How often do you clean the bore? (Months or Number of rounds) CLEANED GUN 3 TIMES THIS YEAR

How often do you clean the action? (Months or Number of rounds) CLEANED GUN 3 TIMES THIS YEAR.

How often do you clean the trigger assembly? (Months or Number of rounds) SAME

Brand of lubricant used: REMOIL

How often do you lubricate the bore? (Months or Number of rounds) AFTER CLEANING

How often do you lubricate the action? (Months or Number of rounds) AFTER CLEANING

How often do you lubricate the trigger assembly? (Months or Number of rounds) AFTER CLEANING

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? >  YES  NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NEVER

What were the services performed?) NONE

Ship your INSURED firearm by either UPS or Parcel Post to:

**Remington Arms Co., Inc.**  
**Attn: Arms Service Division**  
**14 Hoefler Avenue**  
**Ilion, NY 13357**

**WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.**

:: Record the serial number of your firearm before sending it.  
 :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably,  
 ship in a firearm box. (Note: Original boxes may not be returned.)  
 :: Remove all accessories from your firearm to prevent loss or damage.  
 :: Provide a return address on both the outside and inside the box. Shipments without a proper

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.



www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

### ARS LABEL REQUEST FORM

DATE:	12/8/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
<b>PLEASE CHECK ONE</b>			
MEDIA COORDINATOR TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION: Ref # 5345 rifle			

### LABEL INFORMATION

MAIL LABEL TO: Richard Nesbit 912 Center Church Rd. New Castle, PA 16101 Ph: 724-654-7342
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

**PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR**

4XX596      DEC 9, 2010      ALL CURR USD      1 OF 1  
SVC GNDCOM      ACT WT 10.0 LBS  
TRACKING# 124XX5969065951318  
REF 1: RICHARD NESBIT/CD/DMF  
REF 2: 5345/RIFLE

HANDLING CHARGE 0.00

SINGLE-PIECE PUB RATE CHRG:		SVC T/P USD	
DV 0.00	COD 0.00	RS 0.50	
DC 0.00	DGD 0.00	SD 0.00	
AH 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 7.42	PUB+HANDLING	7.42	





