

Remington Arms Co., Inc.
Product Service
Legal Case #:5102

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/16/2010		11/14/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Pack	5619 Lilly Pike	Coxs Creek	KY	40013		H 502-593-8685

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Shot through bedroom window	Cause:4079 Other - Unexamined		Unknown
S		Concern:1020 Fired on Bolt Opening		
C				

Customer contact Derek Watkins. Customer stated his M/700 fired when he opened the bolt trying to unload it on 11/14/10 & shot through his bedroom window. Customer stated his rifle has a bolt lock. No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	A6745194		4/19/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	GUNS UNLIMITED OMAHA NEBR		N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/16/10: Sending ARS, ltr, form. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

5102

Fulcher, Dell Marie

From: Watkins, Derek L.
Sent: Monday, November 15, 2010 5:22 PM
To: Fulcher, Dell Marie; Mitchell, Christy
Subject: M700 Customer Call

Dell & Christy,

I just received a call from a Mr. David Pack, he reported his M700 (A6745195) discharged while unloading yesterday. His rifle has a bolt lock safety and he says it discharged as he was opening the bolt. No one was injured but he did have some property damage, the bullet went through his bedroom window. I told him we would be sending a prepaid shipping label to him ASAP, he was very reasonable to deal with. His information is as follows:

11/14/10

Name: David Pack
Address: 5619 Lilly Pike, Coxs Creek, KY 40013
Phone: 502-593-8685
Firearm: M700
Cal: .243
SN: A6745194
Date of Purchase: Was purchased used in 1992
Personal Injury: No
Property Damage: Yes (Window)

Mr. Pack will be unavailable until after 4:00 pm tomorrow, so I told him we would send the shipping label out before we contacted him.

Thanks,

Derek L. Watkins
Director, Product Technology Integration
Remington Arms Company, Inc.
315 W. Ring Road
Elizabethtown, KY 42701
Work: (270)-769-7656
Cell: (336)-698-5723
Fax: (270)-737-9576
derek.watkins@remington.com
visit us at www.remington.com

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www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/16/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PACKAGE:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL	I WILL MAIL		XXXXXX
DESCRIPTION:	Ref# 5102 Rifle		

LABEL INFORMATION

MAIL LABEL TO: David Pack 5619 Lily Pike Coxs Creek, KY 40013 Ph: 502-593-8685
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 16, 2010 ALL CURR USD 1 OF 1
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969067407466
REF 1: DAVID PACK/CD/DMF
REF 2: 5102/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 8.74 PUB+HANDLING 8.74