

Remington Arms Co., Inc.
Product Service
Legal Case #:4695

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
201218	8/24/2010	8/25/2010	8/25/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Joel	Powell	1902 Lookout Ln	Fort Collins	CO	80526		H 970-222-3476 E jpowell61@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	has fired when taking safety off	Cause:4006 Altered Adjustments or Components Concern:1007 Fired on Safe Release		Unknown
C				

PI

PD

S has fired when taking safety off

Cause:4006 Altered Adjustments or Components
Concern:1007 Fired on Safe Release

Unknown

C

8/27/10 Per note with rifle, Powell wanted to send the gun in for the Bolt Lock Safety Modification. The gun has discharged once when taking the safety off to open the bolt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	20000	141458	AM	3/1/1965
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, check, clean under BLSM price of \$20 + S&H						

Repair/Replacement Cost	Repair/Replacement Date
45.23	8/27/2010

8/27/10 Per Ilion, safety not working properly, it is not raising sear properly. Replace TPA, check over, clean under bolt lock program for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/25/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 308 WIN
	Date Code		AM
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Slightly Worn; Not Functioning	
Sear	Lift	---Select---	.001
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	SAFETY NOT WORKING
	Pull	---Select---	2.5#
	Altered	True	TRIG PULL ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00201218 Serial: 141458 Model 700 Center Fire Caliber: 308 WIN Repairman: Bruce Travis
Verify Repair Status: Repairing 8/25/2010 11:04:07 AM

Address Information

Customer: Received From Return To: Received From
Name: JOEL POWELL JOEL POWELL
Address 1: 1902 LOOKOUT LANE 1902 LOOKOUT LANE
Address 2: PO Box: PO Box:
City: FORT COLLINS FORT COLLINS
State: CO Zip Code: 80526 Country: US State: CO Zip Code: 80526 Country: US
FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
8/23/2010 3:11:0	New	bordenla	Repair Added	Repairing
8/23/2010 5:05:0	EmailSent	AumEmail	Repair Received	8/25/2010 11:04:07 AM
8/23/2010 5:05:0	EmailVerified	AumEmail	Receipt	System
8/24/2010 9:39:5	Update	bordenla	Repair information change	Repair Bench
8/24/2010 9:40:0	Expedite	bordenla	From: Check In	Repair Location
8/25/2010 6:47:2	Maint	Travisbw	Repair Maintenance	ILN
8/25/2010 7:03:4	Estimate	Travisbw	Estimate Update	Current Location
8/25/2010 7:04:0	Approval-Hold	System	Immediate SAP Allocation	ILN
				Transfer Number

Repair Search

Refresh

Close

supyfl 8/26/2010 8:54 AM NUM INS TECH

start

2003 Microsoft

Arms Services Re...

8:54 AM

27 -
20.23
35.
8'2.23
37.
4523

RECEIVED
AUG 27 2010

BY:.....


4695

22"
Am 3/65
ZIS#
1001

Model Number: Model 700		Serial Number: 141458	
Name: Joel Powell		Date of Purchase:	
Address (no PO Boxes): 1902 Lookout Lane			
City: Fort Collins		State: CO	Zip: 80526
Phone (Daytime): 970-222-3476		Fax:	
E-mail Address: jpowell61@gmail.com			
<p>Please describe your problem:</p> <p>Want to send gun in for the Bolt Lock Safety Modification, gun has discharged once when taking safety off to open the bolt.</p> <p>Safety not working properly, it is not raising sear properly. Replace TPA, check over, clean under bolt lock program for \$20.00 + S+H.</p> <p style="text-align: right;">Quote</p> <p style="text-align: center;">377 characters left</p>			
<p>NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.</p>			

141458

Model: 700



RE00201218

VE OR SPENT SHELLS IN YOUR
(WITH THE FIREARM. THIS IS A
YOU FEEL YOU MUST SEND SPENT
SEPARATE PACKAGE AND INCLUDE
E), TELEPHONE AND MODEL AND
OF YOUR FIREARM.

your firearm before sending it.
prevent further damage in shipping and
erably, ship in a

firearm box. (Note: Original boxes may not be returned.)

- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.