

Remington Arms Co., Inc.
 Product Service
 Legal Case #:4990

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		11/5/2010		11/3/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Quickenton	586 Duane Lake Rd.	Duanesburg	NY	12056		H 518-895-2318

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

11/5/10: Customer stated that he had FSR on 11/3/10 while deer hunting. He stated that his finger had not been on the trigger. He was trying to quietly ease the safety off so the deer would not hear him. No damage - No injury. He loves Remington & wants the gun repaired. He stated that he keeps the rifle clean & it has not been altered. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WSM	27285	G6597011		7/13/2006 4:49:55 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICK S SPORTING GOODS		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

11/5/10: Sending ARS, ltr, form. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/5/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PACKAGE:	10 lbs
PLEASE CHECK ONE			
MEDIA			
COORDINATOR		I WILL MAIL	
TO MAIL		XXXXXX	
DESCRIPTION: Ref# 4990 Rifle			

LABEL INFORMATION

MAIL LABEL TO: David Quickenton 586 Duane Lake Rd. Duanesburg, NY 12056 Ph: 518-895-2318
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 5, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING: 124XX5969065671924
REF 1: DAVID QUICKENTON/CD/DMF
REF 2: 4990/RIFLE

HANDLING CHARGE 0.00 SVC T/P USD
SINGLE-PIECE PUB RATE CHRG: RS 0 50
DV 0 00 CGD 0 00 SD 0 00
DC 0 00 DGD 0 00 SP 0 00
AH 0 00 PR 0 00 PUB+HANDLING 7.24
TOT PUB CHG 7.24