Remington Arms Co., Inc.
Product Service
Legal Case #:4898

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete

10/29/2010

**Customer Information** 

Type **Business** First Name Last Name Street City State Zip Age Contact Jim Sanford 12870 County Rd 38 Blair NE 68008 H 402-238-3271 Incident

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause:4079 Other - Unexamined S Concern:1007 Fired on Safe Release

Concern:1007 Fired on Safe Release

Unknown

C FSR

10/29/10: Customer sent in email. He stated that he had FSR twice. Wants gun fixed. df

Firearm Information

Mfg. Type Model/Ga. SKU Serial Bbl. DOM temington CF/BA 700/ 20000

Remington CF/BA 700/ 20000

Date Purchased Where Purchased Accessories Original Owner

U

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement APV APV

Repair/Replacement
Cost
Repair/Replacement
Date

10/29/10: Sending ARS, letter, form. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:		10/29/2010	REQUESTED BY:	Dell
QUANTITY:		1	WEIGHT PER PACKA(10 lbs	
PLEASE CHECKONE MEDIA COORDINATOR TO MAIL			I WILL MAIL	XXXXXX
DESCRIPTION:	Ref# 4898 Rifle			

## LABEL INFORMATION

MAIL LABEL TO: Jim Sanford

12870 County Rd. 38 Blair, NE 68008 Ph: 402-238-3271

RETURN ITEM TC Remington Arms

Attn: Product Service

Ilion, NY

## PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

2010 ALL CURR USD ACT UT 10.0 LBS 1 OF 1 OCT 29, 2010 SVC GNDCOM TRACKING# 124XX5969067096703 REF 1:JIM SANFORD/CD/DMF REF 2.4898/RIFLE HANDLING CHARGE 0.00 SVC TIP USD SINGLE-PIECE PUB RATE CHRGS: RS 0 50 COD 0.00 DV 0.00 SU 0.00 DGD 0.00 DC 0.00 SP 0.00 0.00 PR AH 0 00 PUB+HANDLING 9.49 TOT PUB CHG 9.49