PrintDisplay Page 1 of 2

Remington Arms Co., Inc. Product Service Legal Case #:5182

Case Information

 RE#
 Date Opened
 Date Opened(PS)
 Date Closed
 Incident Date
 Pre Lit
 Lit
 Obsolete

 211201
 11/22/2010
 11/23/2010
 11/23/2010

Customer Information

**Business** First Name Last Name Street City Zip Age Contact Type 1200 10th Ave. S. Ste 92 Great Falls W 406-453-7666 Scheels Scheels MT 59405 Reporter

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

S

PD Cause: 4006 Altered Adjustments or Components

Concern:1007 Fired on Safe Release

Unknown

C FSR

Dealer wrote on their repair form that gun fires when taken off safety. df

Firearm Information

 Mfg.
 Type
 Model/Ga.
 SKU
 Serial
 Bbl.
 DOM

 Remington
 CF/BA
 700/7MM REM MA
 25803
 B6742069
 WF 8/1/1985

Date Purchased Where Purchased Accessories Original Owner

BOB WARD & SONS INC 59801 TWO PIECE SCOPE BASE U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Reim. Date Cash Date
Settlement APV APV

Per Ilion - Quote to repair

#### Repair/Replacement Cost Repair/Replacement Date

Per Fred S. - Could not duplicate concern. TA set screws altered. Replace TA, clean, test fire @ 1/2 normal charges - quote. df 12/10/10 @ 2:15pm ET: We have not heard from Scheels about the quote. I left a message for Susan @ the store to call me. df 12/10/10 @ 2:30pm ET: Susan called back & said that customer has the quote & was going to mail it to us with a response. Should have it next week. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		11/23/2010
Examination	Product Type		RF
•	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
<del></del>	Description		24" 7MM REM MAG
	Date Code	•	WF
	Bore Plugged	False	
Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	$\neg$

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5182&Type=Case

12/10/2010

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.013
Sear	Notch	Like new; Functioning	
	T4-	Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	
	Pull	Select	3#
Trigger	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

### QUOTATION

# Remington Arms Company, Inc. 870 Remington Dr. P.O. Box 700 Madison, NC 27025-0700

**ESTIMATING REPORT** 

Parts/Repairs Fax

800-243-9700 336-548-7801

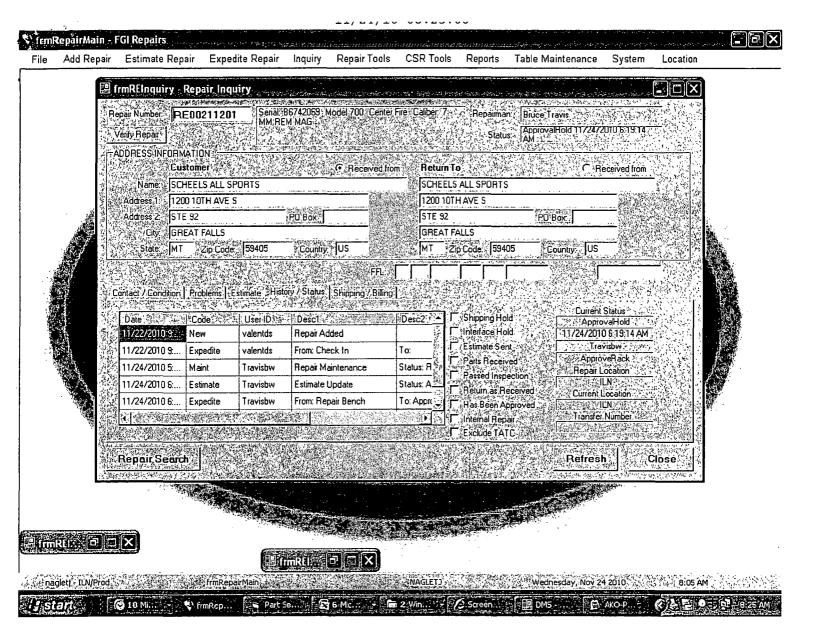
www.remington.com info@remington.com

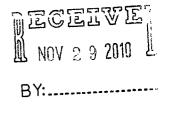
### ALL PRICES OUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number	Description/Serial Number	<b>Date Received</b> - 11/22/2010	
RE00211201 Account # - R-	B6742069	Estimate Date - 11/29/2010 Current Date - 12/10/2010	
Customer SCHEELS ALL SPORTS 1200 10TH AVE S STE 92 GREAT FALLS. MT 59405 US		Return To SCHEELS ALL SPORTS 1200 10TH AVE S STE 92 GREAT FALLS. MT 59405 US	
Phone (H) (406)-453-7666 Phone (W)	Fax Email		
Please Circle One VISA MC AMEX DISCOVER Card No PO Number		Exp. Date	
Daytime Phone ()	Time To Call	Open Acct. R	
Approval: Customer Signature		Date	
If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box  Notice: We process checks electronically through Check 21			
<u>Reported</u>	Problems Found		
M100 SEE CUSTOMERS LET M123 FORWARD TO PRODU FOR INSPECTIO	l l	FORWARD TO PRODUCT SERVICE F	
	Technician's Comments		
ProblemNotes could not duplicate conc at 1/2 normal charges	eern.trigger assm set screws altered	d replace trigger plate assm, clean and test fire	

	Estimate **C.O.D. //Shipping and Handling C	harges a	re NOT Includ	led in this	Quote 🚈 🤼	
<u>Material #</u>	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt
Part						
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	N	\$94.00	50%	\$47.00
Service						
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50
				Sub Total	l:	\$75.50
				Est. Sales Tax:		
				Grand To	otal:	\$75.50





## Scheels All Sports 1200 10th Ave. S., Ste. 92

Great Falls, MT 59405 (406) 453-7666

ATTENTION: The estimated time on repairs is 6 to 8 weeks depending on the availability of parts needed to repair your Firearm. DO NOT leave scopes, slings, cases etc.. with the firearm, they may get lost or misplaced in the shuffle.

HOME PHONE  CUSTOMER NAME  CUSTOMER NAME  CUTY  Of  MODEL	RECEIVED BY Shipe DAT	TE 11/9/10 20/0
STATE NT ZIP 5740-1  MAKE Reminish, MODEL 100  SERIAL NO. SERIAL N	HOME PHONE	OTHER PHONE
STATE MT ZIP 5740-1  MARE REMINISH. MODEL 200 CAL/GA 7 MM  SERIAL NO.  SERIAL NO.  CUSTOMER SIGNATURE  DESCRIPTION OF SERVICE TO BE DONE  COULD HOT DUE SHAFTELL  COULD HOT SCIENCE CONCERN  T.A. SATE SCIENCE ACTIVE QUENTE  TOPH C GAR + T-ST FIRO 4+ 1/2  WALL S WHAT TO BE DONE  FOR OFFICE USE ONLY  DATE SHIPPED //-//  SENT TO:  COMPANY NAME REMINDED  ADDRESS /4 HOSPER AVE  CITY TIME STATE VY ZIP /3357  DATE RETURNED  20  CUSTOMER CONTACTED  20  NA / LMOM / LMWP  AMOUNT DUE \$	(3	ADDRESS 265 36 TH MY
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B6742069 ————————————————————————————————————	B6742069	
Model: 700		
RE00211201	RF00211201	PINK - CUSTOMER COPY



