

Remington Arms Co., Inc.
Product Service
Legal Case #:5380

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
213578	12/9/2010	12/10/2010	12/10/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Scheel's Sports		Scheel's Sports	1375-A South Columbia Rd	Grand Forks	ND	58201		W 701-780-9424

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on safety release	Concern:1007 Fired on Safe Release	Unknown	
C				

12/19/10 Per note with rifle, gun as gone off after taking safety off. Please put new trigger assembly on.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	29735	S6224985	AN	5/17/1993
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD	TWO PIECE SCOPE BASE,RINGS	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date
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12/19/10 Per Ilion, could not duplicate concern. Trig assm dirty, bolt stop works sluggish. Replace TPA, clean and test fire at 1/2 normal cost.cm

12/23/10 Aailed quote. m 1/19 Approved by letter.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/10/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 243 WIN SS
	Date Code		AN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE,RINGS

SCHEELS SPORTS
1375-A South Columbia Road
GRAND FORKS, NORTH DAKOTA 58201

RETURN TO VENDOR

(701) 780-9424

Remington Repair

5380

31722

24"
AUG 3/93
6#
2014

DATE <u>11/23/10</u>	OUR P.O. NO.
AUTHORIZATION NO.	PERSON AUTHORIZING RETURN
HOW RETURNED <u>ups</u>	SHIPPING CHARGES ☒ PREPAID ☐ COLLECT

QTY RETD	YOUR INVOICE NO.	STOCK NUMBER	DESCRIPTION	UNIT PRICE	TOTAL AMOUNT
1			Remington 700 243		
			> Craig Hanson Sn# 5 6224985		
			Gun has gone off after taking		
			Safety off. Please put new trigger		
			assembly on.		

REASON FOR RETURN	ACTION REQUESTED
☐ OVERSTOCK	☒ REPAIR AND RETURN @ NO CHARGE
☐ OVERSHIPMENT ON P.O. #	☐ REPAIR AND BILL
☐ SUBSTITUTION ON P.O. #	☐ REPLACE @ NO CHARGE
☒ DEFECTIVE (EXPLAIN) _____	☐ ISSUE FULL CREDIT
	☐ OTHER _____

SUB-TOTAL	
TAX	
HANDLING/ SHIPPING CHARGES	
TOTAL →	

RETURNING COMPANY CONTACT: L. Cheshire

PRODUCT 306	
REPAIR TAG	
DATE RECEIVED <u>11-23-10</u>	DATE PROMISED <u>42056</u>
CUSTOMER <u>Craig Hanson</u>	
ADDRESS <u>31884 Skiffway NW</u>	
CITY, STATE <u>Warren MN 56762</u>	
PHONE <u>317-1869</u>	
gun has gone off	AMOUNT
no times after taking	
the safety off. it is	
off. Customer wants	
the new trigger &	
safety mechanism.	
also hopes to get it	
ack by Dec. 18 2010	
DATE WORK COMPLETED	TOTAL

Serial Number

S6224985

Model: 700



RE00213578

could not duplicate concern.
T.A. Dirty, BIT stop works
sluggish. replace T.A. clean &
TEST fine at 1/2 normal cost.

Quote

nagletj - LUV/Prod
frmRepairMain
NAGLETJ
Thursday, Dec 9 2010
4:12 PM

19 star
frmRe...
7 Mic...
2 Int...
DMS...
Untile...
11 M...
M24A2...
Part S...
9:07 AM

RECEIVED
DEC 13 2010

BY: _____







