Remington Arms Co., Inc. **Product Service** Legal Case #:5359

Case Information

Pre Lit RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Lit Obsolete

213203 12/8/2010 12/9/2010 12/9/2010

Customer Information

Business First Name Last Name Street City State Zip Contact Type Age 171 Circle Dr Incident Jonathan Shirley Maitland FL 32751 W 407-629-8333

Incident Information

Fired on safety release

Claims Codes Repair Est. **Medical Treatment Medical Status**

PΙ

Cause:4038 Could Not Duplicate Concern PD

Unknown Concern: 1007 Fired on Safe Release

S

12/14/10 Shirley sent 4 bolt actions made before 1982 and alleges he has had all fire when the safety was released.cm

Firearm Information

Mfg. Type CF/BA Remington

Model/Ga.

SKU

Serial Bbl. DOM

Date Purchased

Where Purchased

700/270 WIN Accessories

n/a Original Owner 6528724 LW 2/1/1972

WALTER H CRAIG SELMA ALA

SCOPE BASE, RINGS, GUN SOCK

U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date

Cash Reimbursement Settlement Reim. Date Cash Date

APV

Per Ilion, replace TPA under BLSM program price

Repair/Replacement

Repair/Replacement Date

Cost 40.23

12/14/2010

12/14/10 Per Ilion, could not duplicate concern. Trigger set screws altered. Bolt stop sticks. Replace TPA, clean, test fire under BLSM program price.cm

Examination[Remington/CF/BA]

60072240

Part Sub-Part Code Comment **B.TRAVIS** Examiner Exam Date 12/9/2010 Examination Product Type Action Type Assigned To T.NAGLE 4038 Could Not Duplicate Concern Cause 22" 270 WIN Description Date Code LW Bore Plugged False Barrel Bulged False False Fired Fired while Obstructed Muzzle/Crown Condition Slightly Worn; Functioning

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5359&Type=Case

12/14/2010

Firing Pin	Slightly Worn; Functioning	
Shroud	Slightly Worn; Functioning	
Face	Slightly Worn; Functioning	¢*
Handle	Slightly Worn; Functioning	
Stop	Slightly Worn; Functioning	
Condition	Slightly Worn; Functioning	
Cut Condition	Slightly Worn; Functioning	
Ext/Eject Test	False	
Block Condition	Select	
Lug Condition	Slightly Worn; Functioning	
Notch Condition	Select	
Exterior Condition	Slightly Worn; Functioning	
Stock Condition	Slightly Worn; Functioning	
Fore End Condition	Select	*
Condition	Slightly Worn; Functioning	
Bulged	False	
Description		STANDARD M/700 BOLT LOCK SAFETY
Function	Like new; Functioning	
Sub-Assembly	Non-ISS	
Lift	Select	.007
Notch	Slightly Worn; Functioning	
	Test Fired	False
l ests	False	
Condition	Slightly Worn; Functioning	
Pull	Select	4#
Altered	True	SET SCREWS ALTERED
Sub-Assembly	M/700 Bolt Lock	
Description		SCOPE BASE,RINGS,GUN SOCK
	Shroud Face Handle Stop Condition Cut Condition Ext/Eject Test Block Condition Lug Condition Notch Condition Exterior Condition Stock Condition Fore End Condition Condition Bulged Description Function Sub-Assembly . Lift Notch Tests Condition Pull Altered Sub-Assembly	Shroud Slightly Worn; Functioning Face Slightly Worn; Functioning Handle Slightly Worn; Functioning Stop Slightly Worn; Functioning Condition Slightly Worn; Functioning Cut Condition Slightly Worn; Functioning Ext/Eject Test False Block ConditionSelect Lug Condition Slightly Worn; Functioning Notch Condition Slightly Worn; Functioning Stock Condition Slightly Worn; Functioning Fore End Condition Slightly Worn; Functioning Fore End Condition Slightly Worn; Functioning Fore End Condition Slightly Worn; Functioning Bulged False Description Function Like new; Functioning Sub-Assembly Non-ISS LiftSelect Notch Slightly Worn; Functioning Test Fired False Condition Slightly Worn; Functioning Test Fired False Condition Slightly Worn; Functioning Test Fired False Condition Slightly Worn; Functioning PullSelect Altered True Sub-Assembly M/700 Bolt Lock

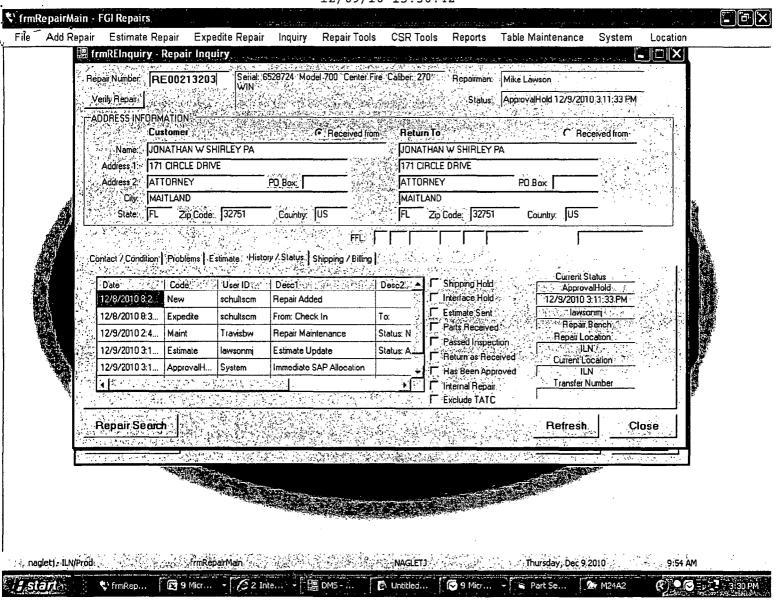
Remington.

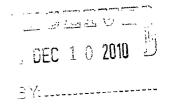
FACSIMILE TRANSMITTAL SHEET

To:	Jonathan Shinley	Date:	12/14/10		
Company:		From:	Christy Mitchell		
Fax No.:	407-629-8252	Fax No.:	,		
Phone No.:		Phone No.:	860-243-9700×8684		
Number of pages including Cover Sheet: COMMENTS:					
We have received \$80 towards the bolt lock					
Modification program. Please contact us at					
800-243-9700 regarding the shipping /tax.					
Thanks,					
Christy					

PRIVILEGED AND CONFIDENTIAL

This facsimile is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure. If you are not the intended recipient please do not disseminate, distribute, or copy this communication. Instead, please notify the sender immediately by return fax or by telephoning the number above and discard all copies of this fax.





LAW OFFICE OF

JONATHAN W. SHIRLEY, P.A.

ATTORNEY AND COUNSELOR AT LAW

171 CIRCLE DRIVE

MAITLAND, FLORIDA 32751

JONATHAN W. SHIRLEY ADMITTED IN FLORIDA. WEST VIRGINIA & VIRGINIA

TELEPHONE (407) 629-8333 FACSIMILE (407) 629-8252

October 25, 2010

Via Federal Express Paducah Shooters 3919 Cairo Road Paducah, KY 42001

> Four Remington Models 700 BDL Re:

210 WiN 515-3-13 Scrutchus 10-21-10 + dings 0528724 Scope Mines 515-3-13

Dear Sir:

Enclosed, along with a check in the amount of \$80.00, are four Remington Model 700 BDL rifles, whose caliber and serial numbers are as follows.

6_{mm} .30-06 7mm magnum .270

Serial Number: 6528724

These are returned to you pursuant to the Remington safety replacement program. I telephoned the company on October 18, 2010, and their representative, Chris, directed that I ship the firearms to you as their authorized agent and service center for repair. These firearms were manufactured prior to 1982 and on each of them I have had problems with the firing pin dropping when the safety is turned off. I have enclosed copies of recent legal action regarding this issue. It is well documented. I have been a dedicated Remington customer for 30 years and would appreciate an honest evaluation and correction of the safety problems. I expect them to be made safe by insertion of the new XD triggers. If there is some reasonable charge for that please let me know. I'd rather pay a few bucks and have confidence in the safety mechanism than lose a child, a friend or property to a misfire. I understand Remington's position that safety, i.e., muzzle control is of utmost importance. One of my best childhood friends grew up fatherless because his dad was killed by a freak ricochet on a shooting range. No amount of diligence can protect one completely from an unsafe product.

The .270 and the 7mm magnum have never been fired.

If you have any questions, please contact me.

Jonathan W. Shirley

JWS/sy **Enclosures**

Paducah Shooter Supply Inc.

3919 Cairo Road Paducah KY 42001 Phone (270) 443-3758 Fax (270) 442-5022 gunsmith@pssguns.com

Repair Work Order: S15-3-10,11,12,13.

DATE: 11-23-2010

To: REMINGTON ARMS

Address: 14 HOEFLER AVE

City, State, Zip: ILION NY 13357

Enclosed: (4) REMINGTON

Model: 700 BDL

Serial Number: A6604866

6515107

6528724

6MM REM

30-06

7MM REM MAG

270 WIN

5/34

Description of Repair: SERVICE DEPT, ALL FOUR GUNS SENT IN FOR BLSM. CUSTOMER WANTS NEW TRIGGERS—SEE HIS LETTER. WE DEPOSITED HIS CHECK FOR \$80.00--SO HAVE SENT ONE ALONG TO REPLACE IT. PLEASE RETURN DIRECT TO CUSTOMER. ANY QUESTIONS. PLEASE DON'T HESITATE TO CALL.

THANKS CHARLIE

Item Belongs To: \$15-3-10,11,12,13.

Sent By: GWJ

Could not suplicate concern.

F.A. Set screws Altered. Uphace

TPA, cleans test fire under

BLP for & Zo.oo + Ship

Quote

TRANSMISSION VERIFICATION REPORT

TIME : 12/14/2010 09:23 NAME :

FAX : 3365487823 TEL : SER.# : BROC0J148005

DATE, TIME FAX NO./NAME DURATION PAGE(S) RESULT MODE 12/14 09:22 14076298252 00:01:26 05 OK STANDARD ECM

Remington.

FACSIMILE TRANSMITTAL SHEET Jonathan Shirler To: Company: From: 407-629-8252 Fax No.: Fax No.: 800-243-9700×8684 Phone No.: Phone No.: Number of pages including Cover Sheet: **COMMENTS:** We have received \$ 80 towards the bolt lock Rodification program. Please rontactus at 800-243-9700 regarding the shipping / tax Thanks,

