

Remington Arms Co., Inc.
Product Service
Legal Case #:5359

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 213203 | 12/8/2010 | 12/9/2010 | 12/9/2010 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|---------------|----------|-------|-------|-----|----------------|
| Incident | | Jonathan | Shirley | 171 Circle Dr | Maitland | FL | 32751 | | W 407-629-8333 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI | | | | |
| PD | Cause:4038 Could Not Duplicate Concern | | Unknown | |
| S | Fired on safety release Concern:1007 Fired on Safe Release | | | |
| C | | | | |

12/14/10 Shirley sent 4 bolt actions made before 1982 and alleges he has had all fire when the safety was released.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|--------------------------|---------------------------|----------------|---------|------|----------|
| Remington | CF/BA | 700/270 WIN | n/a | 6528724 | LW | 2/1/1972 |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | WALTER H CRAIG SELMA ALA | SCOPE BASE,RINGS,GUN SOCK | U | | | |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------|--------------|---------------|-----------------|----------------|---------------|
| Per Ilion, replace TPA under BLSM program price | | | | | | |

| Repair/Replacement Cost | Repair/Replacement Date |
|-------------------------|-------------------------|
| 40.23 | 12/14/2010 |

12/14/10 Per Ilion, could not duplicate concern. Trigger set screws altered. Bolt stop sticks. Replace TPA, clean, test fire under BLSM program price.cm

Examination[Remington/CF/BA]

#37 1172757 #18.22 60072240

| Part | Sub-Part | Code | Comment |
|-------------|------------------------|-----------------------------|-------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 12/9/2010 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | T.NAGLE |
| Cause | 4038 | Could Not Duplicate Concern | |
| Barrel | Description | | 22" 270 WIN |
| | Date Code | | LW |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |

| | | | |
|--------------------------|--------------------|----------------------------|---------------------------------|
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Functioning | |
| | Stock Condition | Slightly Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |
| | Bulged | False | |
| Safety | Description | | STANDARD M/700 BOLT LOCK SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | .007 |
| | Notch | Slightly Worn; Functioning | |
| | Tests | Test Fired | False |
| Feeding Test | | False | |
| Trigger | Condition | Slightly Worn; Functioning | |
| | Pull | ---Select--- | 4# |
| | Altered | True | SET SCREWS ALTERED |
| | Sub-Assembly | M/700 Bolt Lock | |
| Non-Remington Components | Description | | SCOPE BASE,RINGS,GUN SOCK |

Remington®

FACSIMILE TRANSMITTAL SHEET

To: Jonathan Shirley Date: 12/14/10
Company: _____ From: Christy Mitchell
Fax No.: 407-629-8252 Fax No.: _____
Phone No.: _____ Phone No.: 800-243-9700 x8684

Number of pages including Cover Sheet: _____

COMMENTS:

We have received \$80 towards the bolt lock
modification program. Please contact us at
800-243-9700 regarding the shipping/tax.

Thanks,

Christy

PRIVILEGED AND CONFIDENTIAL

This facsimile is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure. If you are not the intended recipient please do not disseminate, distribute, or copy this communication. Instead, please notify the sender immediately by return fax or by telephoning the number above and discard all copies of this fax.

frmREInquiry - Repair Inquiry

Repair Number: RE00213203

Serial: 6528724 Model: 700 Center Fire Caliber: 270"
WIN

Repairman: Mike Lawson

Verify Repair

Status: ApprovalHold 12/9/2010 3:11:33 PM

ADDRESS INFORMATION

Customer

Received from

Return To

Received from

Name: JONATHAN W SHIRLEY PA

JONATHAN W SHIRLEY PA

Address 1: 171 CIRCLE DRIVE

171 CIRCLE DRIVE

Address 2: ATTORNEY

PO Box:

ATTORNEY

PO Box:

City: MAITLAND

MAITLAND

State: FL

Zip Code: 32751

Country: US

FL

Zip Code: 32751

Country: US

FFL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

| Date | Code | User ID | Desc1 | Desc2 |
|------------------|--------------|-----------|--------------------------|-----------|
| 12/8/2010 8:2... | New | schultscm | Repair Added | |
| 12/8/2010 8:3... | Expedite | schultscm | From: Check In | To: |
| 12/9/2010 2:4... | Maint | Travisbw | Repair Maintenance | Status: N |
| 12/9/2010 3:1... | Estimate | lawsonmj | Estimate Update | Status: A |
| 12/9/2010 3:1... | ApprovalH... | System | Immediate SAP Allocation | |

- ☐ Shipping Hold
☐ Interface Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return as Received
☐ Has Been Approved
☐ Internal Repair
☐ Exclude TATC

Current Status

ApprovalHold
12/9/2010 3:11:33 PM
lawsonmj
Repair Bench
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search

Refresh

Close

DEC 10 2010

BY: _____

LAW OFFICE OF
JONATHAN W. SHIRLEY, P.A.
ATTORNEY AND COUNSELOR AT LAW
171 CIRCLE DRIVE
MAITLAND, FLORIDA 32751

JONATHAN W. SHIRLEY
ADMITTED IN FLORIDA,
WEST VIRGINIA & VIRGINIA

TELEPHONE (407) 629-8333
FACSIMILE (407) 629-8252

October 25, 2010

Via Federal Express
Paducah Shooters
3919 Cairo Road
Paducah, KY 42001

Re: Four Remington Models 700 BDL

Dear Sir:

Enclosed, along with a check in the amount of \$80.00, are four Remington Model 700 BDL rifles, whose caliber and serial numbers are as follows.

6mm
.30-06
7mm magnum
.270

Serial Number: 6528724

These are returned to you pursuant to the Remington safety replacement program. I telephoned the company on October 18, 2010, and their representative, Chris, directed that I ship the firearms to you as their authorized agent and service center for repair. These firearms were manufactured prior to 1982 and on each of them I have had problems with the firing pin dropping when the safety is turned off. I have enclosed copies of recent legal action regarding this issue. It is well documented. I have been a dedicated Remington customer for 30 years and would appreciate an honest evaluation and correction of the safety problems. I expect them to be made safe by insertion of the new XD triggers. If there is some reasonable charge for that please let me know. I'd rather pay a few bucks and have confidence in the safety mechanism than lose a child, a friend or property to a misfire. I understand Remington's position that safety, i.e., muzzle control is of utmost importance. One of my best childhood friends grew up fatherless because his dad was killed by a freak ricochet on a shooting range. No amount of diligence can protect one completely from an unsafe product.

The .270 and the 7mm magnum have never been fired.

If you have any questions, please contact me.

Sincerely,


Jonathan W. Shirley

JWS/sy
Enclosures

Remington 700
270 Win
515-3-13
10-21-60
6528724
LW
Scratches
+ dings
on stock
Scope Rings
New box - 1687

5359

221
LW 2/72
4.84
.007

Paducah Shooter Supply Inc.

3919 Cairo Road
Paducah KY 42001
Phone (270) 443-3758
Fax (270) 442-5022
gunsmith@pssguns.com

Repair Work Order: S15-3-10,11,12,13.

DATE: 11-23-2010

To: REMINGTON ARMS

Address: 14 HOEFLER AVE

City, State, Zip: ILION NY 13357

Enclosed: (4) REMINGTON

Model: 700 BDL

| | | | |
|--------------------------------|----------------|--------------------|----------------|
| Serial Number: A6604866 | 6515107 | 6563225 | 6528724 |
| 6MM REM | 30-06 | 7MM REM MAG | 270 WIN |
| 5/34 | 1/72 | 5/72 | 2/72 |

Description of Repair: SERVICE DEPT, ALL FOUR GUNS SENT IN FOR BLISM. CUSTOMER WANTS NEW TRIGGERS—SEE HIS LETTER. WE DEPOSITED HIS CHECK FOR \$80.00—SO HAVE SENT ONE ALONG TO REPLACE IT. PLEASE RETURN DIRECT TO CUSTOMER. ANY QUESTIONS, PLEASE DON'T HESITATE TO CALL.

**THANKS
CHARLIE**

Item Belongs To: S15-3-10,11,12,13.

Sent By: GWJ

Serial
Number:

6528724

Model: 700



RE00213203

could not duplicate concern.
T.A. set screws altered. Replace
TPA, clean & test fire under
BLP for \$ 20.00 + ship

Quote

TRANSMISSION VERIFICATION REPORT

TIME : 12/14/2010 09:23
NAME :
FAX : 3365487823
TEL :
SER.# : BRO00J148005

DATE, TIME
FAX NO./NAME
DURATION
PAGE(S)
RESULT
MODE

12/14 09:22
14076298252
00:01:26
05
OK
STANDARD
ECM

Remington®

FACSIMILE TRANSMITTAL SHEET

To: Jonathan Shirley Date: 12/14/10
Company: _____ From: Christy Mitchell
Fax No.: 407-629-8252 Fax No.: _____
Phone No.: _____ Phone No.: 800-243-9700 X8684

Number of pages including Cover Sheet: _____

COMMENTS:

We have received \$80 towards the bolt lock
modification program. Please contact us at
800-243-9700 regarding the shipping/tax.

Thanks,

Christy







