

Remington Arms Co., Inc.  
Product Service  
Legal Case #:5255

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 212028 | 12/1/2010   | 12/1/2010       | 12/1/2010   |               |         |     |          |

## Customer Information

| Type     | Business          | First Name | Last Name       | Street                | City             | State | Zip   | Age | Contact        |
|----------|-------------------|------------|-----------------|-----------------------|------------------|-------|-------|-----|----------------|
| Reporter | Starks Sport Shop | ---        | Starks Sport Sh | 119 W. Blackhawk Ave. | Prairie du Chien | WI    | 53821 |     | W 608-326-2478 |

## Incident Information

| Claims | Codes        | Repair Est.                 | Medical Treatment | Medical Status |
|--------|--------------|-----------------------------|-------------------|----------------|
| PI     |              |                             |                   |                |
| PD     | Cause:4038   | Could Not Duplicate Concern |                   |                |
| S      | Concern:1008 | Fired on Bolt Closing       | Unknown           |                |
| C FBC  |              |                             |                   |                |

Dealer wrote in a note - he stated that customer brought gun in & told them the gun went off when he closed the bolt.  
Customer's friends saw tv show & told him to send the gun in. df

## Firearm Information

| Mfg.           | Type                     | Model/Ga.   | SKU            | Serial   | Bbl. | DOM                  |
|----------------|--------------------------|-------------|----------------|----------|------|----------------------|
| Remington      | CF/BA                    | 700/243     | 27355          | G6801920 | EC   | 10/3/2008 6:37:52 PM |
| Date Purchased | Where Purchased          | Accessories | Original Owner |          |      |                      |
|                | WILLIAMS SHOOTERS SUPPLY |             | U              |          |      |                      |

Sear engagement screw adjusted outside of factory

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

| Settlement          | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion - replace |                         |                         |               |                 |                |               |
| TA - warranty       |                         |                         |               |                 |                |               |
|                     | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |
|                     | \$79.73                 | 12/13/2010              |               |                 |                |               |

Per Ilion - Could not duplicate concern. Did find the sear engagement screw had been adjusted outside of the factory.  
Installing a new trigger assemb under warranty. df

## Examination[Remington/CF/BA]

| Part        | Sub-Part     | Code | Comment   |
|-------------|--------------|------|-----------|
| Examination | Examiner     |      | supry     |
|             | Exam Date    |      | 12/1/2010 |
|             | Product Type |      | RF        |
|             | Action Type  |      | A         |

|              | Assigned To            |                             | Supry                                  |
|--------------|------------------------|-----------------------------|----------------------------------------|
| Cause        | 4038                   | Could Not Duplicate Concern | Altered sear engagement screw position |
| Barrel       | Description            |                             | 24 inch Model 700 243 caliber          |
|              | Date Code              |                             | EC                                     |
|              | Bore Plugged           | False                       |                                        |
|              | Bulged                 | False                       |                                        |
|              | Fired                  | False                       |                                        |
|              | Fired while Obstructed |                             |                                        |
|              | Muzzle/Crown Condition | Like new; Functioning       |                                        |
| Bolt         | Firing Pin             | Like new; Functioning       |                                        |
|              | Shroud                 | Like new; Functioning       |                                        |
|              | Face                   | Like new; Functioning       |                                        |
|              | Handle                 | Like new; Functioning       |                                        |
|              | Stop                   | Like new; Functioning       |                                        |
| Extractor    | Condition              | Like new; Functioning       |                                        |
|              | Cut Condition          | Like new; Functioning       |                                        |
|              | Ext/Eject Test         | False                       |                                        |
| Magazine     | Condition              | ---Select---                |                                        |
|              | Box Condition          | Like new; Functioning       |                                        |
| Overall      | Exterior Condition     | Like new; Functioning       |                                        |
|              | Stock Condition        | Like new; Functioning       |                                        |
|              | Fore End Condition     | ---Select---                |                                        |
| Receiver     | Condition              | Like new; Functioning       |                                        |
|              | Bulged                 | False                       |                                        |
| Safety       | Description            |                             | Model 700                              |
|              | Function               | Like new; Functioning       |                                        |
| Sear         | Lift                   | ---Select---                | not measured                           |
|              | Notch                  | Like new; Functioning       |                                        |
|              | Trigger                | Condition                   | Abused; Functioning                    |
| Pull         |                        | ---Select---                | 4.5 lbs                                |
| Altered      |                        | True                        | Sear engagement screw position altered |
| Sub-Assembly |                        | M/700 Non-Bolt Lock         |                                        |

**frmREInquiry - Repair Inquiry**

Repair Number: **RE00212028** Serial: G6801920 Model 700 Center Fire Caliber 243 WIN Produced 10/03/2008 SKU: 27355 Repairman: Status: New 12/1/2010 8:08:16 AM

**ADDRESS INFORMATION**

**Customer** ☐ Received from **Return To** ☐ Received from

Name: **STARKS SPORT SHOP** **STARKS SPORT SHOP**

Address 1: **119 W. BLACKHAWK AVE.** **119 W. BLACKHAWK AVE.**

Address 2:  PO Box:   PO Box:

City: **PRAIRE DU CHIEN** **PRAIRE DU CHIEN**

State: **WI** Zip Code: **53821** Country: **US** **WI** Zip Code: **53821** Country: **US**

FFL:

Contact / Condition | Problems | Estimate | History / Status | Shipping / Billing

| Date                 | Code     | User ID  | Desc1         | Desc2        |                                             |
|----------------------|----------|----------|---------------|--------------|---------------------------------------------|
| 12/1/2010 8:08:16 AM | New      | lopatali | Repair Added  |              | <input type="checkbox"/> Shipping Hold      |
| 12/1/2010 9:30:00 AM | Expedite | supnyfi  | From Check In | To: Repair B | <input type="checkbox"/> Interface Hold     |
|                      |          |          |               |              | <input type="checkbox"/> Estimate Sent      |
|                      |          |          |               |              | <input type="checkbox"/> Parts Received     |
|                      |          |          |               |              | <input type="checkbox"/> Passed Inspection  |
|                      |          |          |               |              | <input type="checkbox"/> Return as Received |
|                      |          |          |               |              | <input type="checkbox"/> Has Been Approved  |
|                      |          |          |               |              | <input type="checkbox"/> Internal Repair    |
|                      |          |          |               |              | <input type="checkbox"/> Exclude TATC       |

**Current Status**

New

12/1/2010 8:08:16 AM

lopatali

Repair Bench

Repair Location

ILN

Current Location

Transfer Number

supnyfi - ILN/Prod

frmREInquiry

D1102R7XPIL

Wednesday, Dec 1 2010

2:31 PM

RECEIVED  
DEC - 1 2010

BY: .....



Serial Number:

G6801920

Model: 700



RE00212028

Date 11-20-2010THOMAS H. STRAKELJAHN802 SHERIDAN CT.LANCASTER, PA. 53813Phone 608-723-2200**Stark's Sport Shop**

119 W. Blackhawk Ave. Prairie du Chien, WI 53821

Phone: (608) 326-2478

We Are Pleased To Serve You (Please Remit)

|   |                                   |  |  |
|---|-----------------------------------|--|--|
| 1 | Remington                         |  |  |
|   | 700SPS 243win -                   |  |  |
|   | S# G6801920                       |  |  |
|   | Gun went off on its own           |  |  |
|   | when bolt was closed.             |  |  |
|   | Sent to Remington                 |  |  |
|   | Dear Service,                     |  |  |
|   | Customer returned this            |  |  |
|   | to me saying it went off by       |  |  |
|   | itself when closing the bolt.     |  |  |
|   | He had fired the gun many times   |  |  |
|   | before and twice after when       |  |  |
|   | it operated normally. But doesn't |  |  |
|   | trust it. Friends who saw him     |  |  |
|   | said he should send it in. Please |  |  |
|   | repair and return asap.           |  |  |
|   | Thank you,                        |  |  |

Date 12-20-2011THOMAS HUGO STRAKELJAHN802 SHERIDAN CT.LANCASTER, PA. 53813Phone 608-723-2200**Stark's Sport Shop** 50/12

119 W. Blackhawk Ave. Prairie du Chien, WI 53821

Phone: (608) 326-2478

We Are Pleased To Serve You (Please Remit)

|   |             |        |  |
|---|-------------|--------|--|
| 1 | Remington   |        |  |
|   | 700SPS      | 519.00 |  |
|   | 243win.     |        |  |
|   | S# G6801920 |        |  |
|   | Scope       | 169.99 |  |
|   | Mount       | 24.99  |  |
|   | Rings       | 27.99  |  |
|   | Case        | 20.99  |  |
|   | Ammo        | 52.50  |  |
|   |             | 812.46 |  |
|   | Tax         | 44.67  |  |
|   |             | 857.15 |  |