

Remington Arms Co., Inc.  
Product Service  
Legal Case #:5299

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212005	12/3/2010	12/6/2010	12/6/2010				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Tackle Box		Tackle Box 3001 So Zero St	Fort Smith	AR	72901		W 479-646-3193

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired accidentally	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

12/19/10 Per note with rifle, gun as been in gun cabinet for a bout 2 yrs. It would not fire, he was going to eject the shell and it went off twice.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25803	C6643501	CL	4/16/1991
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN:FAILED TO FIRE,THEN WENT OFF TWICE

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at 1/2 normal charges						
	Repair/Replacement Cost	Repair/Replacement Date				

12/19/10 Per Ilion, could not duplicate concern. Trig assm dirty and sticky causing parts to work sluggish. Replace TPA, clean, test fire at 1/2 normal charges.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/6/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		CL
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH/STICKS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Like new; Functioning	SLUGGISH
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	DIRTY/STICKY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

ADDRESS INFORMATION

FFL:

### Current Status

**Close**

RECEIVED  
BY: \_\_\_\_\_

LOG #  
R 493

KS.

**TACKLE BOX**  
3001 So. Zero St.  
FT. SMITH, AR 72901  
Phone (479) 646-3193  
Fax (479) 646-5959

5299

24"  
CL4/91  
4#  
009

Customer's Order No.		Date 10/28 20 10	
Name LARRY McWEESEY			
Address 1411 White Oak est			
VAN BUREN 72556		Phone 479-474-4212	
SOLD BY	CASH	C.O.D.	CHARGE
			ON ACCT.
			MDSE. RETD.
			PAID OUT
474-7704			
QUAN.	DESCRIPTION	PRICE	AMOUNT
	Gun HAS BEEN		
	IN Gun Cabinet FOR		
	ABOUT 2 years. Gun First		
	would NOT FIRE when		
	hunting went BACK		
	to TRUCK & first shot		
	put AND then IN BACK		
	WENT OFF twice		
	NEVER MESS-ed with It		
	Again		
	1 Rem 700 BLD 7mm		
	SER# C6643501		
All claims and returned goods MUST be accompanied by this bill		TAX	
0067606 Received By		TOTAL	

GS-202-2  
PRINTED IN U.S.A.



Thank You

C6643501

Model: 700



RE00212005

could not duplicate concern.  
T.A. dirty & sticky causing parts  
to work sluggish. Replace TPA,  
clean & test Rine at 1/2 normal  
cost.

Quote

**QUOTATION**Parts/Repairs  
Fax800-243-9700  
336-548-7801**Remington Arms Company, Inc.**870 Remington Dr. P.O. Box 700  
Madison, NC 27025-0700[www.remington.com](http://www.remington.com) [info@remington.com](mailto:info@remington.com)**ESTIMATING  
REPORT****ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

<b>Repair Order Number</b>	<b>Description/Serial Number</b>	<b>Date Received -</b>	12/1/2010
RE00212005	C6643501	<b>Estimate Date -</b>	12/6/2010
<b>Account # - R-</b>		<b>Current Date -</b>	12/20/2010

**Customer**TACKLE BOX  
3001 S ZERO STREET

FT SMITH. AR 72901 US

**Phone (H)** (479)-646-3193**Phone (W)****Return To**TACKLE BOX  
3001 S ZERO STREET

FT SMITH. AR 72901 US

**Fax****Email**

Please Circle One

VISA MC AMEX DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_

PO Number \_\_\_\_\_

Daytime Phone (\_\_\_\_) \_\_\_\_\_ Time To Call \_\_\_\_\_ Open Acct. R \_\_\_\_\_

Approval: Customer Signature \_\_\_\_\_ Date \_\_\_\_\_



If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box

**Notice: We process checks electronically through Check 21****Problems****Reported****Found**

M100 SEE CUSTOMERS LETTER  
M123 FORWARD TO PRODUCT SERVICE  
FOR INSPECTIO

M123 FORWARD TO PRODUCT SERVICE F

**Technician's Comments**

ProblemNotes could not duplicate concern.TA dirty and sticky causing parts to work sluggish.Replace tigger assembly clean and test fire at 1/2 normal charges per product service.

**Estimate: \*\*C.O.D./Shipping and Handling Charges are NOT Included in this Quote**

<u>Material #</u>	<u>Material Description</u>	<u>Qty</u>	<u>Warranty</u> <u>Y/N</u>	<u>Price/</u> <u>Unit</u>	<u>Discount</u> <u>Percent</u>	<u>Extended</u> <u>Amt</u>
<b>Part</b>						
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	N	\$94.00	50%	\$47.00
<b>Service</b>						
4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	50%	\$8.50
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50
4000294	GR-CHECK TPA	1	Y	\$17.00	0%	\$0.00
<b>Sub Total:</b>						<b>\$67.00</b>
<b>Est. Sales Tax:</b>						<b>\$3.10</b>
<b>Grand Total:</b>						<b>\$70.10</b>

# Remington®

## FACSIMILE TRANSMITTAL SHEET

To: \_\_\_\_\_ Date: 12/23/10 & 12/31/10  
Company: Tackle Box From: Christy Mitchell  
Fax No.: 479-646-5959 Fax No.: \_\_\_\_\_  
Phone No.: \_\_\_\_\_ Phone No.: 800-243-9700 x 8684

Number of pages including Cover Sheet: \_\_\_\_\_

### COMMENTS:

*Repair is on hold. Please contact  
us regarding the following estimate.*

#### PRIVILEGED AND CONFIDENTIAL

This facsimile is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure. If you are not the intended recipient please do not disseminate, distribute, or copy this communication. Instead, please notify the sender immediately by return fax or by telephoning the number above and discard all copies of this fax.

## TRANSMISSION VERIFICATION REPORT

TIME : 12/23/2010 11:27  
NAME :  
FAX : 3365487823  
TEL :  
SER.# : BROCOJ148005

DATE, TIME  
FAX NO./NAME  
DURATION  
PAGE(S)  
RESULT  
MODE

12/23 11:27  
14796465959  
00:00:33  
02  
OK  
STANDARD  
ECM

# Remington®

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Number of pages including Cover Sheet: \_\_\_\_\_

## COMMENTS:


## TRANSMISSION VERIFICATION REPORT

TIME : 12/31/2010 13:24  
NAME :  
FAX : 3365487823  
TEL :  
SER. # : BROCOJ148005

DATE, TIME  
FAX NO./NAME  
DURATION  
PAGE(S)  
RESULT  
MODE

12/31 13:24  
14796465959  
00:00:40  
02  
OK  
STANDARD  
ECM

# Remington®

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To: \_\_\_\_\_ Date: 12/23/10 & 12/31/10  
Company: Tackle Box From: Christy Mitchell  
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