

Remington Arms Co., Inc.
Product Service
Legal Case #:5301

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212501	12/3/2010	12/6/2010	12/6/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Texas Gun Shop, Inc		Texas Gun Shop,	4518 S Padre Island Dr	Corpus Christi	TX	78411		W 361-854-4424

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Fires on safety release Concern:1007 Fired on Safe Release			
C				

12/19/10 Per note with rifle, customer states that rifle will at times discharge when rifle is taken off safe.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	A6296925	KI	5/6/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	AUTO DIST HOUSTON TX	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at the BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	40.23	12/19/2010				

12/19/10 Per Ilion, will follow down. Trig assm set screws altered, min trigger return. Replace TPp, clean and test fire under BLSM program price of \$20 + tax and shipping.cm 12/23/10 Dealer approved by phone. Gave him inspection/quote info.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/6/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 270 WIN
	Date Code		K1
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	MIN TRIG RETURN
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

QUOTATIONParts/Repairs
Fax800-243-9700
336-548-7801**Remington Arms Company, Inc.**870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700www.remington.com info@remington.com**ESTIMATING
REPORT****ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00212501 Account # - R-	Description/Serial Number A6296925	Date Received - 12/3/2010 Estimate Date - 12/8/2010 Current Date - 12/20/2010
Customer TEXAS GUN SHOP 4518 SOUTH PADRE ISLAND DRIVE CORPUS CHRISTI, TX 78411 US		Return To TEXAS GUN SHOP 4518 SOUTH PADRE ISLAND DRIVE CORPUS CHRISTI, TX 78411 US
Phone (H) (361)-854-4424 Phone (W)		Fax Email

Please Circle One

VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____

PO Number _____

Daytime Phone (____) _____ Time To Call _____ Open Acct. R _____

Approval: Customer Signature _____ Date _____

☐

If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box

Notice: We process checks electronically through Check 21

Reported		Problems Found	
M100	SEE CUSTOMERS LETTER	M123	FORWARD TO PRODUCT SERVICE F
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO		

Technician's Comments	
ProblemNotes	will follow down,TA set screws are altered,min trig return.replacetrigger assembly,clean and test fire under bolt lock program for \$20 + shpg and taxes

Estimate **C.O.D./Shipping and Handling Charges are NOT Included in this Quote							
Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt	
Part							
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	Y	\$94.00	0%	\$0.00	
Service							
4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00	
4000116	GR-LABOR	1	N	\$20.00	0%	\$20.00	
4000119	GR-TEST	1	Y	\$23.00	0%	\$0.00	
Sub Total:						\$37.00	
Est. Sales Tax:						\$2.50	
Grand Total:						\$39.50	

frmREInquiry - Repair Inquiry

Repair Number: **RE00212501** Serial: A6296325 Model 700A Center Fire Caliber 270 Repairman: WIN Produced 05/06/1976 SKU 20000 Status: Repairing 12/6/2010 1:54:19 PM

Verify Repair

ADDRESS INFORMATION

Customer: ☒ Received from ☐ Return To ☐ Received from

Name: **TEXAS GUN SHOP** **TEXAS GUN SHOP**

Address 1: **4518 SOUTH PADRE ISLAND DRIVE** **4518 SOUTH PADRE ISLAND DRIVE**

Address 2: **PO Box** **PO Box**

City: **CORPUS CHRISTI** **CORPUS CHRISTI**

State: **TX** Zip Code: **78411** Country: **US** **TX** Zip Code: **78411** Country: **US**

FEL **5** **74** **355** **08** **3J** **12470** **092013**

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/3/2010 10:	New	lopatafl	Repair Added	
12/3/2010 10:	Expedite	lopatafl	From: Check In	To:
12/6/2010 1:5:	Maint	Travisbw	Repair Maintenance	Status: Repa

☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC

Current Status: **Repairing**
 12/6/2010 1:54:19 PM
 lopatafl
 Repair Bench
 Repair Location
 ILN
 Current Location
 ILN
 Transfer Number

Repair Search Refresh Close

nagletj ILN/Prod

frmRepairMain

NAGLETJ

Monday, Dec 6, 2010

1:56 PM

start

frmRepair...

7 Micros...

11 Micro...

Part Search...

Wide Area...

DMS - Glo...

Display Go...

3:21 PM

RECEIVED

SY:.....

PS 14426





