

Remington Arms Co., Inc.  
Product Service  
Legal Case #:4906

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
210849	11/18/2010	10/29/2010	11/19/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Alex	Volansky	6815 Leona	Saint Louis	MO	63116		H 314-752-5967

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

10/29/10 Per call from Volansky, about 10 years ago he had a FSR. He bought it used in the '90's. He wants to get the bolt lock removed and make sure it is safe.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	n/a	6717831	AY	3/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPT DAYTON OH	TWO PIECE SCOPE BASE	N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at BLSM price						
	Repair/Replacement Cost	Repair/Replacement Date				
	30.23	11/22/2010				

10/29/10 Sending ARS.cm 11/22/10 Per Ilion, will follow down. Trig assm set screws altered and trig assm is dirty and sticky. Can offer to replace TPA, clean and test fire under bolt lock programs for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/19/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 22-250 REM HB
	Date Code		AY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS,DIRTY/STICKY
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	SLUGGISH
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY/STICKY PARTS SLUGGISH TRIGGER WONT RETURN WILL FOLLOW DOWN
	Pull	---Select---	1.75#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

11/22 Emailed quote on  
Volansky approved.

RECEIVED  
NOV 22 2010

BY:-----

4906

24"  
A-1 3/7  
1.75"  
1007

November 1, 2010

Alex Volansky  
6815 Leona  
St. Louis, MO 63116

Subject: #4906, Model 700

Dear Mr. Volansky,

Per our phone conversation, enclosed is a prepaid UPS ground shipping label for shipment of the firearm to our factory for inspection and removal of the bolt lock. Please include a copy of the attached letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Supry".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

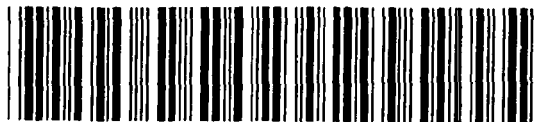
Christy Mitchell  
Consumer Affairs Administrator  
Phone: 800-243-9700, ext 8684  
christy.mitchell@remington.com

will follow down. Trig. ASSM.  
Set screws altered & Trig. ASSM  
is dirty & sticky. can offer to  
replace TPA, clean & test fire  
under bolt lock program for  
\$20.00 + ship

Serial  
Number:

6717831

Model: 700



RE00210849

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number:	MODEL 700	Serial Number:	6717831
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name:	Alex Volansky	Date of Purchase:	10/1992
Address (no PO Boxes): 6815 LEONA			
City:	ST. LOUIS	State:	MO Zip: 63116
Phone (Daytime):	314 752 5967	Fax:	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) VOLANSKY@PREMIERRANGE.COM			
E-mail Address:			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
<p>HEARD ABOUT RECALL. THIS GUN ACTUALLY WENT OFF ABOUT 10 YEARS AGO WHILE MY SON WAS HUNTING AND WAS MOVING THE SAFETY, AND IT WENT OFF.</p>			
500 characters left			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder): 51 GRAIN			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	

**Firearms Care (Cleaning and Lubrication):**

Brand of cleaning solution used: \_\_\_\_\_

How often do you clean the bore? (Months or Number of rounds) \_\_\_\_\_

*When Used*

How often do you clean the action? (Months or Number of rounds) \_\_\_\_\_

How often do you clean the trigger assembly? (Months or Number of rounds) \_\_\_\_\_

Brand of lubricant used: \_\_\_\_\_

How often do you lubricate the bore? (Months or Number of rounds) \_\_\_\_\_

How often do you lubricate the action? (Months or Number of rounds) \_\_\_\_\_

How often do you lubricate the trigger assembly? (Months or Number of rounds) \_\_\_\_\_

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☐ YES ☒ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? \_\_\_\_\_

What were the services performed? \_\_\_\_\_

Remington Arms Co., Inc.  
Attn: Arms Service Division  
14 Hoefler Avenue  
Ilion, NY 13357

**⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.**

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.



