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Remington Arms Co., Inc. Product Service Legal Case #:4906

Case Information

 RE#
 Date Opened
 Date Opened(PS)
 Date Closed
 Incident Date
 Pre Lit
 Lit
 Obsolete

 210849
 11/18/2010
 10/29/2010
 11/19/2010

Customer Information

First Name Last Name Street City Contact **Business** State Zip Type Age 6815 Leona H 314-752-5967 Incident Alex Volansky Saint Louis MO 63116

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause:4006 Altered Adjustments or Components
Unknown

S FSR Concern:1007 Fired on Safe Release

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10/29/10 Per call from Volansky, about 10 years ago he had a FSR. He bought it used in the '90's. He wants to get the bolt lock removed and make sure it is safe.cm

Firearm Information

 Mfg.
 Type
 Model/Ga.
 SKU
 Serial Bbl. DOM

 Remington
 CF/BA
 700/22-250 REM
 n/a
 6717831 AY 3/1/1974

Date Purchased Where Purchased Accessories Original Owner

OUTDOOR SPT DAYTON OH TWO PIECE SCOPE BASE N

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Reim. Date Cash Date
Settlement APV APV

Per Ilion, replace TPA, clean at BLSM price

Repair/Replacement Cost Repair/Replacement Date
30.23 11/22/2010

10/29/10 Sending ARS.cm 11/22/10 Per Ilion, will follow down. Trig assm set screws altered and trig assm is dirty and sticky. Can offer to replace TPA, clean and test fire under bolt lock programs for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
Examination	Exam Date		11/19/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 22-250 REM HB
	Date Code		AY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

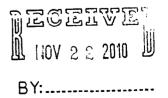
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11/22/2010

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•	Fired while Obstructed		
	Muzzle/Crown Slightly Worn; Condition Functioning		
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS,DIRTY/STICKY
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition Slightly Worn; Functioning		
	Notch ConditionSelect		
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition Slightly Worn; Functioning		SCRATCHES
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description		STANDARD M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.007
Sear	Notch	Slightly Worn; Functioning	SLUGGISH
	Tests	Test Fired	False
Feeding Test	rests	False	
	Condition Slightly Worn; N		DIRTY/STICKY PARTS SLUGGISH TRIGGER WON'T RETURN WILL FOLLOW DOWN
Trigger	Pull	Select	1.75#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

File	Add Repair	Éstimate Repair	Expedite Repair	Inquiry	Repair Tools	CSR Tools	Reports	Table Maintenance	System	Location				
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U/22 Enaited quote in Volansky approved.



4906

24 21/3/7 1.75° 1.007

November 1, 2010

Alex Volansky 6815 Leona St. Louis, MO 63116

Subject: #4906, Model 700

Dear Mr. Volansky,

Per our phone conversation, enclosed is a prepaid UPS ground shipping label for shipment of the firearm to our factory for inspection and removal of the bolt lock. Please include a copy of the attached letter with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the box with "Supry".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell Consumer Affairs Administrator Phone: 800-243-9700, ext 8684 christy.mitchell@remington.com

Will follow down, This. ASSM.

Set Schwinttened & This. ASSM

is diply & sticky. con often to

Replace TOA, clean & Test fine

under bolt Lock program Con

brocosship

6717831 Model: 700 RE00210849

> Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025 Phone 800-243-9700 • www.remington.com

Model Number: MoDEL 700	Serial Number: 6717831
Are you the original owner?: YES NO	
Name: Alex Volansky	Date of Purchase: 10/1992
Address (no PO Boxes): 6815 LEON	
city: ST. Louis	State: MO Zip: 68116
Phone (Daytime): 314 752 5967	Fax:
E-mail Address:(if e-mail address is provided, notification sent)	
E-mail Address:	strate per caret
I would like to receive future e-mail updates from Rei	mington.
Please describe your problem and date of occurrence	
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Ammunition Information: Manufacturer: Other (i.e. bullet weight/type, shot size, powder): Handload Information:	TI GRAID

Firearms Care (Cleaning and Lubrication):
Brand of cleaning solution used:
How often do you clean the bore? (Months or Number of rounds)
How often do you clean the action? (Months or Number of rounds)
How often do you clean the trigger assembly? (Months or Number of rounds)
Brand of lubricant used:
How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? YES NO
When was the last time that your firearm was serviced by a Remington authorized
repairman/gunsmith?)
What were the services performed?)
Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357
⊕WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE). TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.
:: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.

