

Remington Arms Co., Inc.

Product Service

Legal Case #:4984

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
209361	11/4/2010	11/5/2010	11/5/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Lida J	Waggoner	819 Summit Ave	Moraca	PA	15061		H 724-774-1251 E wagg819@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			Unknown
S	gun went off Concern:1025 Unexplained Discharge - No Mention of Safety Position			
C				

11/15/10 Per note with rifle, "gun went off went under loading one time."cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPR	n/a	A6789744	PV	6/23/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	KEI K MART PLYMOUTH MI		U			

CONCERN:FBC

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Remington	/150					
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	30.23	11/15/2010				

11/15/10 Per Ilion, could not duplicate concern trig assm very dirty. Check over, replace TPA, clean, test under BLSM price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/5/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		22" 30-06 SPR
	Date Code		PV
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION/TRIG ASSM VERY DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

frmRepairMain - FGI Repairs

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System

frmREInquiry - Repair Inquiry

Repair Number: **RE00209361** Serial: A6789744 Model 700 Center Fire Caliber 3006 SPRG Produced: 06/23/1979 SKU: 20000 Repairman: Bruce Travis Status: ApprovaHold 11/5/2010 11:30:45 AM

ADDRESS INFORMATION

Customer: ☐ Received from ☐ Return To ☐ Received from

Name: LIDA J WAGGONER LIDA J WAGGONER

Address 1: 819 SUMMIT AVE 819 SUMMIT AVE

Address 2: PO Box PO Box

City: MONACA MONACA

State: PA Zip Code: 15061 Country: US PA Zip Code: 15061 Country: US

FPL:

Contact / Condition | Problems | Estimate | History / Status | Shipping / Billing

Date	Code	User ID	Desc1	Desc2	Status
11/5/2010 9:3...	Maint	Travisbw	Repair Maintenance		Status: F
11/5/2010 11:...	Estimate	Travisbw	Estimate Update		Status: A
11/5/2010 11:...	ApprovaH...	System	Immediate SAP Allocation		
11/5/2010 12:...	Expedite	penceil	From: Repair Bench	To: Appr	
11/5/2010 3:3...	ApprovaH...	BatchJob	Quotation Control		

☐ Shipping Hold ☐ Interface Hold ☒ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC

Current Status: ApprovaHold 11/5/2010 11:30:45 AM
Travisbw
ApproveRack
Repair Location: ILN
Current Location: ILN
Transfer Number

RECEIVED
NOV - 3 2010

BY:.....

4984

224
PUG
5#
1009

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 ABL		Serial Number: A6789744	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: LIDA J WAGGONER		Date of Purchase: 1972	
Address (no PO Boxes): 819 Summit Ave			
City: Monaca	State: PA	Zip: 15061	
Phone (Daytime): 784 774 1251	Fax: ND		
E-mail Address: waq95819@aol.com			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
GUN WONT OFF WONT UNDER			
LOADING ONE TIME			
Ammunition Information:			
Manufacturer: Remington		Type: 150 GR	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used: X		Powder Weight: X	
Case/Hull Used: X		Primer Used: X	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Remington Oil			
How often do you clean the bore? (Months or Number of rounds) EVERY TIME I SHOOT IT			
How often do you clean the action? (Months or Number of rounds) //			
How often do you clean the trigger assembly? (Months or Number of rounds) //			
Brand of lubricant used: Remington			

How often do you lubricate the bore? (Months or Number of rounds)	AFTER I SHOOT THE GUN
How often do you lubricate the action? (Months or Number of rounds)	" "
How often do you lubricate the trigger assembly? (Months or Number of rounds)	AFTER I CLEAN GUN
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
NEVER	
What were the services performed?	
X	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC Service Division 1000 Remington Ave P.O. Box 13357 Fayetteville, AR 72702-1357	

Serial Number:

A6789744

Model: 700



RE00209361

Service Division
 1000 Remington Ave
 P.O. Box 13357

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
 IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
 ME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ng it.
 image in shipping and handling. Preferably,

- ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern
 T Rtg. rasm. very dirty. check
 over, replace TPA, clean & test
 Fire under Bolt Lock program
 for \$20.00.

Quote