

Remington Arms Co., Inc.
Product Service
Legal Case #:4664

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
200196	8/9/2010	8/10/2010	8/10/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Doug	Williams	1013 Rafferty Rd.	Weston	WV	26452		H 304-269-2014

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safe release Concern:1008 Fired on Bolt Closing			
C				

Customer wrote in a note: Occasionally the firing pin will fall when bolt is closed causing the gun to fire. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	C6788368	KN	
Date Purchased	Where Purchased	Accessories	Original Owner			
	DOUG WILLIAMS (VA) WAS B62		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Quote for BLM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$68.02	8/16/2010				

Adjustments had been altered. Quote bolt lock modification program. fls

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		8/10/2010
	Product Type		RF
	Action Type		A
	Assigned To		Supry
Cause	4038	Could Not Duplicate Concern	Sticky residue under bolt stop. Looks like action was cleaned prior to sending it in but they missed the sticky residue under the bolt stop fls.
Barrel	Description		M/700 7mm Rem Mag 24 inch
	Date Code		KN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn;	

	Condition	Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Slightly Worn; Functioning	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Missing	No stock returned, action only
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		Model 700 Bolt Lock
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	not measured
	Notch	Slightly Worn; Functioning	
	Trigger	Condition	Abused; Functioning
		---Select---	4 1/2 lbs
		True	
		M/700 Non-Bolt Lock	
Pull			
Altered			
Sub-Assembly			

Repair Inquiry



Repair Number: RE00200196 Serial: C5788368 Model 700 Center Fire Caliber: 7MM-REM MAG BBL ACTION ONLY Repairman: Chuck Dekaneck Status: ApprovalHold 8/10/2010 11:30:27 AM

Address Information

Customer: DOUG WILLIAMS Received From: DOUG WILLIAMS
 Name: DOUG WILLIAMS Return To: DOUG WILLIAMS
 Address 1: 1013 RAFFERTY ROAD Address 2: 1013 RAFFERTY ROAD
 City: WESTON PO Box: PO Box
 State: WV Zip Code: 26452 Country: US State: WV Zip Code: 26452 Country: US
 FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Current Status
8/10/2010 11:28	Repairing	System	Immediate SAP Allocation	ApprovalHold
8/10/2010 11:29	Estimate	dekaneck	Estimate Update	8/10/2010 11:30:27 AM
8/10/2010 11:29	Estimate	dekaneck	Estimate Update	dekaneck
8/10/2010 11:29	Estimate	dekaneck	Estimate Update	ApprovePack
8/10/2010 11:30	ApprovalHold	dekaneck	Status: ApprovalHold	Repair Location
8/10/2010 11:30	Maint	dekaneck	Repair Maintenance	ILN
8/10/2010 1:04:4	Expedite	pencei	From: Repair Bench	Current Location
8/10/2010 3:35:11	ApprovalHold	BatchJob	Quotation Control	ILN
				Transfer Number

- ☐ Shipping Hold
- ☐ Interface Hold
- ☒ Estimate Sent
- ☒ Parts Received
- ☐ Passed Inspection
- ☐ Return As Received
- ☐ Has been Approved
- ☐ Internal Repair

Repair Search

Refresh

Close

Quoting Bolt lock modification program.

RECEIVED
 AUG 12 2010

BY:.....

#4604

From Doug Williams, 1013 Rafferty Rd,
Weston, WV 26452, (304) 269-2014

Included for repairs: Barrel assembly with
trigger assy and bolt. Ser: C6788368,
7mm mag.

Occasionally the Firing pin will Fall
When the bolt is closed, causing the
gun to Fire if loaded. Conversely,
it produced hang-Fire's last hunting season
a couple of times. This gun was worked
on there at the factory about 20 years ago -
the barrel assembly was replaced.

Serial Number: **C6788368**

Model: **700**



RE00200196

Quote bolt lock
modification.

FRED 8/10/10

Williams
1013 Rafferty Rd.
Weston, WV 26452

Ship to: Remington Arms Co. Inc.
ATTN: Arms Service Division

14 HoeFler Ave

Union, NY 13357