Remington Arms Co., Inc. **Product Service** Legal Case #:4944

Case Information

Date Opened(PS) **Incident Date** Obsolete RE# **Date Opened Date Closed** Pre Lit Lit 209028 11/2/2010 11/3/2010 11/3/2010 X

Customer Information

Last Type Business First Name Street City State Zip Age Contact

Name

H 864-593-8126 189 Loftis Travelers SC 29690 Incident Charles/Stella Russell E Rd. Rest charlesrussell15@bellsouth.net

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Altered Adjustments or Components

Unknown

S Concern: 1007 Fired on Safe Release

C FSR

Customer wrote on our repair form - He went to shoot a deer & when he pushed the safety off the gun fired. df

Firearm Information

Mfg. Model/Ga. **SKU** Serial Bbl. **DOM Type**

CF/BA 710/270 WIN 27408 71274784 BA 1/20/2006 9:19:51 AM Remington

Where Purchased **Date Purchased** Accessories Original Owner

WAL-MART DC 6003R-REGULAR 5/14/2010

U

CONCERN:FSR

Ammunition Information

Cal./Ga. SKU UPC Mfg. Type DOM Mfg. Code

Core-Lokt SP/150 gr 270 WIN Remington Other Concern **Factory**

Reload 0: Y N

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Reim. Cash Cash Settlement Release of Claims Release Date **Reim bursement** Date Date Settlement **APV APV**

Per Ilion - Quote to repair @ 1/2 normal charges

Repair/Replacement Repair/Replacement

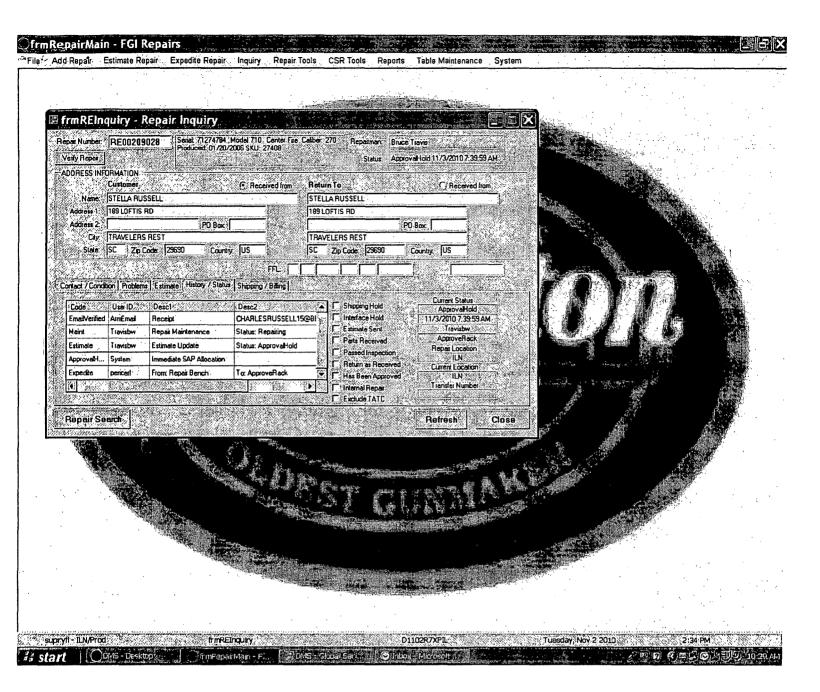
Cost Date

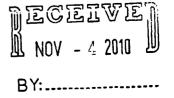
11/5/10: Per Fred S. - Trigger assemb set screws altered, trigger has no return, check over, replace tpa, clean & test fire at 1/2 normal charges. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

1	Examiner		B.TRAVIS
Examination	Exam Date	1	11/3/2010
	Product Type	7	RF
	Action Type	1	A ·
	Assigned To	i	F.SUPRY
Cause	4006	Altered Adjustments or	
		Components	
Barrel	Description		22" 270 WIN
	Date Code		BA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		_
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	7
	Ext/Eject Test	False	
Locking	Block Condition	Select	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Magazine	Condition	Select	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Not Functioning	LIGHT RUST
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	7
	Condition	Slightly Worn; Functioning	7
	Bulged	False	
Safety	Description		STANDARD M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	7
Sear	Lift	Select	N/A
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	<u> </u>
	Pull	Select	2.5#
	Altered	True	SET SCREWS ALTERED NO TRIG RETURN
	Sub-Assembly	Other Remington	<u></u>





(NOTE: Please print and complete this for	m, and then include it with your firearm.)				
Model Number: Rem , 7/0	Serial Number: 7/274784				
Are you the original owner?:	it is my wife Stella Russell				
Name: Stella Russell	Date of Purchase: 05-14-2010				
Address (no PO Boxes): 189 LOSTIS Rd					
city: Travelers Rest	State: 5.C. Zip: 29690				
Phone (Daytime): 864593-8126	Fax:				
E-mail Address: Charles Russell 15@ Bellsouth. net would like to receive future e-mail updates from Remington.					
Please describe your problem: I went to shoot a deer when I outh					
the safety off the gun Fired, Then I injested Another					
shell and push the safety off but it did not Fire					
But before I rould p	lace my shot it Five				
AGAIN.					
Thank you	1				
Charles Russell					
THE GUN IS MY WIFE.					
Ammunition Information:					
Manufacturer: RemingTon	Type: express core-Lokt 270 wiv.				
Other (i.e. bullet weight/type, shot size, powder): 270 - 150Gr CoRe-lokt S.P. R270W4					
Handload Information:					
Powder Used:	Powder Weight:				
Case/Hull Used:	Primer Used:				
Bullet Type/Shot Size:	Reloader Used:				
Firearms Care (Cleaning and Lubrication):					
· · · · · · · · · · · · · · · · · · ·					
TAVE TO THE TAX TO THE					
Brand of lubricant used:					
Adr					
doctor Discoil					

Refuen Aderella Russell 189 Loft, 5 Rd Travers Rest 29690 How often do you lubricate the bore? (Months or Number of rounds)

How often do you lubricate the action? (Months or Number of rounds)

How often do you lubricate the trigger assembly? (Months or Number of rounds)

arrow of the second of the second of the second

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

YES NO

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

PELEFRICATION ARMS CO., INC

71274784

Model: 710



RE00209028

Service Divison fler Ave

Y 13357

IN YOUR FIREARM OR IN THE SAME BOX WITH THE IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE AME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.

- :: Pack your mrearm for safety and to prevent jurine juamage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your-INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

Trig. ASSM. Set SCREWS Altered, Trig has No Neturn. Checkover, replace TPA, clean +YEST FIRE At 1/2 Nonwalchinges.

Quote