

Remington Arms Co., Inc.  
Product Service  
Legal Case #:5000

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
209473	11/5/2010	11/8/2010	11/17/2010				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James Robert	Walker Jr	615 Fowler Rd	Monroe	NC	28110		H 704-219-2357 E southernboykin@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4006 Concern:1008	Altered Adjustments or Components Fired on Bolt Closing	Unknown	

11/15/10 Per note with rifle, gun fired while he was cycling rounds through it, his hand was not on trigger. He blew a hole in his office door and ceiling. The bolt is very loose and wobbly, it comes out too far and hits the stock.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/30-06 SPR	27410	71111971	CX	4/17/2003 8:28:22 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R- REGULAR		Y			

CONCERN:FBC 11/16 Says he bought new 2-3 yrs ago. 11/17 from WalMart

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Remington	CL /165					
Concern	Other	Factory	Reload			
0:		Y	N			

Alleges he has only shot 165 and occasionally 225 factory ammo

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at 1/2 normal charges as a gesture of goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				

11/15/10 Per Ilion, improper adjustments, altered settings.cm 11/16/10 Emailed quote to Walker, his cell would not connect when I called.cm 11/17/10 Per call from Walker, he wanted it repaired no charge, I told him the alterations were not from the

factory and that we would leave the estimate at 1/2 off and free shipping. He will pay but wants the old parts back and implied that he would contact a lawyer about the roof damage with this rifle. Emailed factory to take pictures before repairing.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/8/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 30-06 SPR
	Date Code		CX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	FRONT EDGES OF LOCKING LUGS ARE ROUNDED OFF AND SMOOTHED DOWN
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	

	Bulged	False	
Safety	Description		STANDARD M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.25#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	













