Remington Arms Co., Inc. **Product Service** Legal Case #:4636

Date Closed

7/9/2010

	rmation

RE#

198348

Customer In	formation								
Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bi Mart	*	Bi Mart	4310 Hwy 101	Florence	OR	97439		W n/a
Incident		Logan	Warrick						C 541-999-5939

· Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

ΡI

PD

Cause:4038 Could Not Duplicate Concern

Unknown

Pre Lit

Concern: 1020 Fired on Bolt Opening

C Fired when bolt was opened

Date Opened

7/8/2010

Dealer reported - When trigger was pulled there was a light click. When bolt was opened the rifle discharged. dmf

Date Opened(PS)

7/9/2010

Firearm Information

Mfg.

Type

Model/Ga.

SKU

Serial Bbl. 71535300 PD

DOM

Obsolete

Remington **Date Purchased** CF/BA

770/30-06 SPR

85633 **Original Owner** 6/22/2009 2:54:11 PM

Where Purchased BI-MART #711

Accessories SCOPE, RINGS, BASE

U

Incident Date

CONCERN: WHEN BOLT LIFTED, RIFLE DISCHARGED HAPPENED 3 TIMES

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement

Release of Claims

Release Date

Reimbursement

Cash Settlement

Reim. Date Cash Date APV

APV

Per Ilion - Repair @ n/c warranty

Repair/Replacement Cost

Repair/Replacement Date

\$63.74

7/13/2010

7/13/10: Per Ilion - Could not duplicate concern. Check over, replace TPA to restore confidence in rifle. Function test & safety check @ n/c warranty. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		7/9/2010
Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		22" 30-06 SPR
	Date Code		PD
	Bore Plugged	False	
Barrel	Bulged	False	
(Fired	False	
	Fired while Obstructed		

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=4636&Type=Case

7/13/2010

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Firing Pin		Slightly Worn; Functioning	
Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
Magazina	Condition	Select	
Magazine	Box Condition	Slightly Worn; Functioning	
	Exterior Condition	Slightly Worn; Functioning	SOME LIGHT RUSTING
Overall	Stock Condition	Like new; Functioning	
	Fore End Condition	Select	
Receiver		Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/770 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	N/A
Sear	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Time	Condition	Like new; Functioning	
	Pull	Select	4.5#
Trigger	Altered	False	HAS EXCESSIVE CREEP
	Sub-Assembly	Other Remington	

Fils 'Add Repair': Estimate Repair': Expedite Repair': Inq)	enance: System Maintenance: Help:::://	
\$1 Repult liquity			
Reper Number. RE00198348 Serial 71535300 Model 3006 BLK SYN Produce	d 06/22/2009	THE PARTY OF THE P	
Verity Repair Address Information		12.04.04 FM	
Customer: Received F	rom Return I o Pec BI-MART	eived Fram	
Address 1: 4310 HWY 101 PO Box	4310 HWY 101 PO Box		
City FLORENCE State IOR Zip Code 197439 County IUS	FLORENCE State: OR Zip Code: 97439 Country	us la	
	FIL: [
Contact / Condition Problems	Estimate History / Status Shipp	oing / Billing	
Date St. St. User ID Desc1	Desc2 ▲ Shipping Hold R	ni Status eparing	
7/8/2010 10:11:4 pencer! From: Check In 7/8/2010 10:11:5 pencer! From: PatsRack 7/9/2010 4:54:47 Travistow Repair Maintenance	To: Hepair Br	0.12.04.04 PM System	
77/9/2010 6:00:16 System Immediate SAP Allocation	Status: Patts Parts Received Rep	Gallery air Location	
7/9/2010 12:03:4 Travisbw Estimate Update 7/9/2010 12:04:0 System Immediate SAP Allocation	Status Parts Return As Received Curre	ILN nt Location ILN	
7/9/2010.12:35:3 pencer From Repair Bench	To Gallery Trans	fer Number	
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R	Y:				

	ecutive Offices And Distribution Center , OR 97402 Phone 541/344-0681 FAX 342-4241
	7614057
BI-MART 46	15 1 2014031
FLOM: Northwest Membership Discount Stores	This Entire Number Must Appear ON ALL Packages, Packing Lists, Invoices, etc.
400 AW - 04120	
BILL TO: Remiraton Arms	☐ Debit Memo
ADDRESS:	² ☐ Merchandise Returned To Vendor ☐ Invoice
CITY:STATE:ZIP:	DATE: 6-10-10/
SHIP TO: Remination Arms	PREPARED BY:
ADDRESS: 14 HOCTOB AVE.	APPROVED BY:
CITY: ILION STATENY ZIP: 13357	CODE TO ACCOUNT #:
BI-MART P.O. Number Vendor Invoice Number Vendor Invoice Date	Carrier-Returned By B / L Number ☐ Prepaid—Add ☐ Collect ☐ Prepaid
Vendor Number Return Authorization Number Key Rec. Number Carto	on Count Buyer Date.
SKU # Model Description	ZOTY S ZUnit : ZUnit Cost Z Amount 2127
477- 1700 3000 BOLT	N/C
575 WARRANTY KO	SPAIR
45P# 71535300	
	TORE LEHLY
CUSTOMER LOGGEN Warrick	
ADDRESS 5 TO 3 CANCERY Rd - 974 DESCRIPTION CONTROL TO SERVICE STATE OF THE PROPERTY OF THE PR	93 PHONE (5419194-593)
OFMERCHANDISELECTION SU-OLO WILLIAM SUST	nal Scope SYN
NUMBER COLOR	DATE (0/10/2010)
of DEFECT Whentrigger is pulled	a you hear a
Rifle Discharged . Happe	ned 2 times
582#71535300	N.C.C. O. MIKO,
HARGE NC WHERE REMINICATION	TOTAL III
SENT IN BY	CEIVED ock Shipping Error
CUSTOMER SIGNATURE Them.	REPAIR TAG
71535300	- And I what a work
/ 1333300	check over replace TPA to restone
Model: 770	checkover replace TPA to restone confidence in rifle. Function test
	this amount will be deducted from your next invoice.
	war Any
RF00198348	