

Remington Arms Co., Inc.
Product Service
Legal Case #:5300

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212448	12/3/2010	12/6/2010	12/6/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Smitty's Sporting Goods		Smitty's Sporti	Route 67	Schaghticoke	NY	12154		W 518-753-6377

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

12/19/10 Per note with rifle, customer claims gun fired when safety was put to off position. Spring in clip stays down when loaded.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/300 WIN MA	85658	71540189	PD	6/15/2009 5:45:08 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY S SPORT CENTER, INC	SCOPE,RINGS,BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion,replace trigger assm, clean at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	27.00	12/19/2010				

12/19/10 Per Ilion, could not duplicate concern. Trig assm is functioning as designed, check over completely, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/6/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 300 WIN MAG
	Date Code		PD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	STANDARD M/770 SAFETY
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	
	Notch	Like new; Functioning	
	Condition	Like new; Functioning	
Pull	Trigger	---Select---	
Altered		False	
Sub-Assembly		Other Remington	

frmREInquiry - Repair Inquiry

Repair Number: **RE00212448** Serial: 71540189 Model 770 Center Fire Caliber 300 WIN MAG Produced: 06/15/2009 SKU: 85658 Repairman: Status: Repairing 12/6/2010 1:55:28 PM

Verify Repair

ADDRESS INFORMATION

Customer ☒ Received from **Return To** ☒ Received from

Name: SMITTYS SPORTING GOODS SMITTYS SPORTING GOODS

Address 1: RTE 67 RTE 67

Address 2: (PO Box) (PO Box)

City: SCHAGHTICOKE SCHAGHTICOKE

State: NY Zip Code: 12154 Country: US NY Zip Code: 12154 Country: US

FFL

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/3/2010 8:00	New	bordenla	Repair Added	
12/3/2010 8:00	Expedite	bordenla	From: Check In	To:
12/6/2010 1:55	Maint	Travisbw	Repair Maintenance	Status: Repairing

☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC

Current Status

Repairing
12/6/2010 1:55:28 PM
bordenla
Repair Bench
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search Refresh Close

RECEIVED

12/6/2010

BY:





