Remington Arms Co., Inc. Product Service Legal Case #:5300

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Obsolete Pre Lit Lit

12/6/2010 12/6/2010 212448 12/3/2010

Customer Information

**Business** First Name Last Name Street City Contact State Zip Age Type

Route 67 Smitty's Sporti Schaghticoke W 518-753-6377 Reporter Smitty's Sporting Goods 12154

Incident Information

Claims Codes Repair Est. **Medical Treatment Medical Status** 

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PD Cause:4038 Could Not Duplicate Concern

Unknown Concern: 1007 Fired on Safe Release Fired on safety release

12/19/10 Per note with rifle, customer claims gun fired when safety was put to off position. Spring in clip stays down when loaded.cm

Firearm Information

Mfg. Model/Ga. SKU Serial Bbl. **DOM** Type 770/300 WIN MA 85658 71540189 PD 6/15/2009 5:45:08 PM CF/BA Remington

Where Purchased **Date Purchased** Accessories **Original Owner** 

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JERRY S SPORT CENTER, INC SCOPE,RINGS,BASE

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Cash Reim. Date Cash Date Settlement Release of Claims **Release Date** Reimbursement Settlement APV APV

Per Ilion,replace trigger assm,

clean at no charge

Repair/Replacement Repair/Replacement Cost Date

27.00 12/19/2010

12/19/10 Per Ilion, could not duplicate concern. Trig assm is functioning as designed, check over completely, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

| Part        | Sub-Part               | Code                        | Comment         |
|-------------|------------------------|-----------------------------|-----------------|
|             | Examiner               |                             | B.TRAVIS        |
|             | Exam Date              |                             | 12/6/2010       |
| Examination | Product Type           |                             | RF              |
|             | Action Type            |                             | A               |
|             | Assigned To            |                             | T.NAGLE         |
| Cause       | 4038                   | Could Not Duplicate Concern |                 |
| Barrel      | Description            |                             | 24" 300 WIN MAG |
|             | Date Code              |                             | PD              |
|             | Bore Plugged           | False                       |                 |
|             | Bulged                 | False                       |                 |
|             | Fired                  | False                       |                 |
|             | Fired while Obstructed |                             | <del></del>     |
|             | Muzzle/Crown Condition | Slightly Worn; Functioning  |                 |

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5300&Type=Case

12/19/2010

|              |                    |                            | 1 450 2 01 2          |
|--------------|--------------------|----------------------------|-----------------------|
| Bolt         | Firing Pin         | Slightly Worn; Functioning |                       |
|              | Shroud             | Slightly Worn; Functioning |                       |
|              | Face               | Slightly Worn; Functioning |                       |
|              | Handle             | Slightly Worn; Functioning |                       |
|              | Stop               | Slightly Worn; Functioning |                       |
| Extractor    | Condition          | Slightly Worn; Functioning |                       |
|              | Cut Condition      | Slightly Worn; Functioning |                       |
|              | Ext/Eject Test     | False                      |                       |
| Locking      | Block Condition    | Select                     |                       |
|              | Lug Condition      | Like new; Functioning      |                       |
|              | Notch Condition    | Select                     |                       |
| Magazine     | Condition          | Select                     |                       |
|              | Box Condition      | Slightly Worn; Functioning |                       |
| Overall      | Exterior Condition | Slightly Worn; Functioning |                       |
|              | Stock Condition    | Slightly Worn; Functioning |                       |
|              | Fore End Condition | Select                     |                       |
| Receiver     | Condition          | Slightly Worn; Functioning |                       |
|              | Bulged             | False                      |                       |
| Safety       | Description        |                            | STANDARD M/770 SAFETY |
|              | Function           | Like new; Functioning      |                       |
|              | Sub-Assembly       | Non-ISS                    |                       |
| Sear         | Lift               | Select                     |                       |
|              | Notch              | Like new; Functioning      |                       |
|              | Trigger            | Condition                  | Like new; Functioning |
| Pull         |                    | Select                     | 4#                    |
| Altered      |                    | False                      |                       |
| Sub-Assembly |                    | Other Remington            | ·                     |

Route 67 SCHAGHTICOKE, NY 12154

NAME Remination ADDRESS CASH CHARGE ON ACCT. MDSE. RETD.

claims dun spring in Clip Stays down when loadled

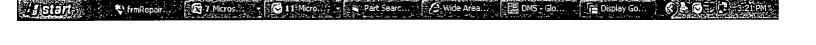
Ser# 71540189 TAX TOTAL E PRODUCT 608T All claims and returned goods MUST be accompanied by this bill.

題71540189 Model:

RE00212448

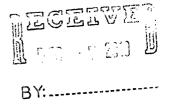
could not dupliente concerno T.A. is functioning us designed, checkoven completely, clear + TRATRING At 1x/L warranty

frmRepairMain - FGI Repairs Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Location frmREInquiry Repair Inquiry Serial: 71540189 Model 770 Center Fire Caliber 300 Repair Number RE00212448 VIN MAG Produced: 06/15/2009 SKU: 85658 Repairing 12/6/2010 1:55:28 PM Verify Repair: ADDRESS, INFORMATION • Received from Return To. Received from Customer Name: SMITTYS SPORTING GOODS SMITTYS SPORTING GOODS RTE 67 ATE 67 Address 1: (PO Box. PO.Box Address 2: City SCHAGHTICOKE SCHAGHTICOKE State: NY Zip Code 12154 Country US Zip Code: 12154 Country: US Contact / Condition | Problems | Estimate | History / Status | Shipping / Billing Current Status Shipping Hold Date Code User ID Repairing ... Estimate Sent 12/3/2010.8.0: New Repair Added 12/6/2010 1:55:28 PM bordenla bordenla Repair Bench 12/3/2010 8:0... Expedite From: Check In bordenla Τo: Parts Received 12/6/2010 1:5... Maint Travisbw Repair Maintenance Status: Rep Repair Location Passed Inspection ILN. Current Location Return as Received Has Been Approved ILN. Transfer Number П Internal Repair 🖖 T · Exclude TATC



Repair Search

nagletj - ILN/Prod



Monday, Dec 6 2010

Refresh



