

Remington Arms Co., Inc.
Product Service
Legal Case #:4741

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
202883	9/17/2010	9/20/2010	9/20/2010				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Gary	Bartkoski	3487 Farm Rd 2040	Monett	MO	65708		H 417-476-2461 E pbartkoski@jackhenry.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Trigger goes off by itself, safety malfunctions			

Customer wrote on our repair form: The trigger has a tendency to go off by itself & safety malfunctions. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	788/223 REM	n/a	B6129934	BC	1/19/1982
Date Purchased	Where Purchased	Accessories	Original Owner			
	WALLS GEN STOR BLAIRSTOWN MO		U			

CONCERN:TRIG GOES OF BY ITSELF

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - repair @ n/c						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$27.04	9/21/2010				

9/21/10: Per Fred S. - Could not duplicate concern. Trigger spring out of position. Safety contacting trigger cross pin. Repair as needed at n/c. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/20/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 223 REM
	Date Code		BC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SOME MARS/SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/788 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	TRIG SPR AND CROSS PIN OUT OF POSITION
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	Other Remington	

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BCI/82
3.5#
24"

Remington.

Factory Repair Instructions -

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 788	Serial Number: BE129934
Are you the original owner?: ☐ YES ☒ NO - Dealer	
Name: G N P Guns	Date of Purchase:
Address (no PO Boxes): 3487 Farm Road 2040	
City: Monett	State: MO Zip: 65708
Phone (Daytime): 417-476-2461	Fax:
E-mail Address: ☒ pbarkoski@jackhenry.com I would like to receive future e-mail updates from Remington.	
Please describe your problem: The trigger has a tendency to go off by itself & safety malfunctions.	
could not duplicate concern	
Trig. Spr. out of position.	
Safety contacting Trig. cross pin.	
Repair as needed AT N/C	
#230145	
Ammunition Information:	

Serial Number: B6129934

Model: 788



RE00202883

Type:
Powder Weight:
Primer Used:
Reloader Used:

Brand of cleaning:
How often do you clean the bore? (Months or Number of rounds)
How often do you clean the action? (Months or Number of rounds)
How often do you clean the trigger assembly? (Months or Number of rounds)
Brand of lubricant used: