

Remington Arms Co., Inc.
Product Service
Legal Case #:4562

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
195800	5/13/2010	5/17/2010	5/17/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro	*	Bass Pro	4500 Baldwin Rd.	Auburn Hills	MI	48326		W 248-209-4200

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C	Fired on bolt closing			

Dealer reported - Customer stated the rifle fired on bolt closing. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	27017	G6964876	CE	4/16/2010 8:56:11 AM

Date Purchased **Where Purchased** **Accessories** **Original Owner**

AMERICAN ROD & GUN SCOPE,RINGS,TWO PIECE BASE U

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Repair under warranty						

Repair/Replacement Cost	Repair/Replacement Date
\$67.52	5/20/2010

5/20/10: Per Fred S. - Could not duplicate concern. Check over, replace tpa & function test to restore confidence in rifle - warranty. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/17/2010
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SPR
	Date Code		CE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	SMALL DENT IN CHEEK PIECE
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		SCOPE,RINGS,TWO PIECE BASE

Work Ticket # 06337

Date: 5/5/12

SHIPPED MAY 20 PAID BASS PRO SHOPS OUTDOOR WORLD
Gunsmith Performance Center (GPC)

Repair Work Ticket

Send to GPC (Store#): _____

This Section to be Completed by the Customer

Customer Name: First Name Dennis		Last Name B...		Daytime Phone: (509) 546-6359	Home Phone: () -
Customer Street Address: 1700 Columbia Ct Apt 1405				City: Columbus	State: GA Zip: 31904
Make/Model: Remington 760		Work To Be Completed: (Include Gunsmith Comments) Fire and send with cleaning, without finger and trigger			
Serial Number: 66964076	Caliber/Gauge: 30-06				

This Section to be Completed by the Associate Only

<input checked="" type="checkbox"/> Customer Property? Requesting Store Gunsmith Firearms Repair Log# (Book-page-line): <u>R004-3-8</u>			Promise Date:		Estimated Repair Costs:	
<input type="checkbox"/> Store Property? SKU: _____ Requesting Store A&D Log Number: _____ Requesting Store Name and Number: _____			Inspection Notes: <input type="checkbox"/> Scopes <input type="checkbox"/> Sling Case: <u>Hard / Soft</u> <u>Lined 601K 111 111 111 111 111 111</u> <u>Coupled 3 9x50 scope</u>			
Shipped to GPC#: _____		Date Shipped: <u>5-10-10</u>	UPS Tracking#: _____			
Print Associate Name: <u>Dustin</u> Phone Number: <u>248 209-4200</u>			Associate Signature: <u>[Signature]</u>			
I have reviewed the work-to-be-completed estimate and authorized Bass Pro Shops GPC to complete the above work.			Customer Signature: <u>[Signature]</u>			

This Section to be Completed by the Gunsmith Only

Date Ordered	Part Ordered	Source	Status	Date Rec'd
Assigned to Gunsmith:	GPC Firearms Repair Log#:	GPC Store A&D Log#: (If Store Property):	could not duplicate concern. check over, replace TPA + function test to restore confidence in rifle insurance	
Date Rec'd at GPC:	Date Rtn'd to Requesting Store:	UPS Tracking #:		

Item Description/Work Performed	Amount
r:	Shipping:
	Grand Total: \$

and the overall condition of the trigger lock has been

Customer Signature at Time of Pick-Up: _____

Pick-Up Date:

COPY YELLOW - REPAIR TAG PINK - CUSTOMER CLAIM CHECK

Serial Number: **G6964876**
Model: **700**



RE00195800