

Remington Arms Co., Inc.
Product Service
Legal Case #:5313

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212374	12/3/2010	12/6/2010	12/6/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	3940 Elmore Ave	Davenport	IA	52807		W 563-344-8880

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on safe release	Concern:1007 Fired on Safe Release	Unknown	
C				

12/19/10 Per note with rifle, customer was hunting and flipped safety off and gun fired.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/223 REM	85370	S6650147	CC	4/11/2008 10:40:15 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CABELAS WHEELING DC / # 809 TWO PIECE BASE,SLING		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, check, clean, test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	63.42	12/19/2010				

12/19/10 Per Ilion, could not duplicate. Trig assm functioning as designed. Check over, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/6/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 223 REM HB SS
	Date Code		CC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE BASE,SLING



5313

Service Request

Service Order # 6811

26"
CC40
3.5#
010

SHIPPED TO VENDOR/STORE:

Remington Arms Co FFL# 1-56-02461
870 Remington Drive

Madison, NC 27025-0700

Attn:

Date Shipped: 11/23/2010

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 5-42-163-01-0B-00771
Attn: Gun Parts Dept.
3940 Elmore Ave
Davenport, IA 52807

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: 223

Serial Number: s6650147
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

complete gun

REASON FOR RETURN:

Customer was hunting and flipped safted off and gun fired.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Ben Seaman
(563) 344-8880

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain Company**
Attn: Roy Christensen
6801 120th Ave
Kenosha, WI 53140

Serial
Number:

S6650147

Model: 700



RE00212374

could not duplicate concern.
T.A. FUNCTIONING AS DESIGNED.
check over, clean & test fire
AT M/C
warranty

frmREInquiry - Repair Inquiry

Repair Number: RE00212374

Serial: S6650147 Model 7003 Center Fire Caliber 223
REM Produced: 04/11/2008 SKU: 85370

Repairman: Chuck Dekanek

Status: Repairing 12/6/2010 3:20:05 PM

Verify Repair

ADDRESS INFORMATION

Customer

Received from

Return To

Received from

Name: GANDER MOUNTAIN

Address 1: ATTN CINDY KILBRIDE

Address 2: 180 E 5TH ST SUITE 1300 PO Box:

City: SAINT PAUL

State: MN Zip Code: 55101 Country: US

Address 1: GANDER MOUNTAIN

Address 2: 3940 ELMORE AVE

City: DAVENPORT

State: IA Zip Code: 52807 Country: US

FFL

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/2/2010 1:5...	New	lopatafl	Repair Added	
12/2/2010 2:0...	Expedite	lopatafl	From: Check In	To:
12/2/2010 2:1...	Expedite	lopatafl	From: Product Services	To:
12/6/2010 1:4...	Maint	Travisbw	Repair Maintenance	Status: R
12/6/2010 3:1...	Estimate	dekanekcg	Estimate Update	Status: P

☐ Shipping Hold
☐ Interface Hold
☐ Estimate Sent
☒ Parts Received
☐ Passed Inspection
☐ Return as Received
☐ Has Been Approved
☐ Internal Repair
☐ Exclude TATC

Current Status

Repairing

12/6/2010 3:20:05 PM

System

Repair Bench

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

RECEIVED

BY:.....





