

Remington Arms Co., Inc.

Product Service

Legal Case #:5355

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212674	12/4/2010	12/9/2010	12/9/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	16861 Kenyon Ave	Lakeville	MN	55044		W 952-435-3805

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fires on safety release	Cause:1006 Concern:1007	Altered Adjustments or Components Fired on Safe Release	Unknown
C				

12/19/10 Per note with rifle, gun goes off when safety is turned off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	21318	S658174	BB	1/16/2007 11:07:49 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	PACIFIC FLYWAY WHOLESALE	BRAKE,SLING,SCOPE,RINGS,BASE,SCOPE COVER	U

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal charges						

Repair/Replacement Cost	Repair/Replacement Date

12/19/10 Per Ilion, trigger pull screws backed out. Min trig return. Replace TPA, clean, test fire at 1/2 normal charges.
 12/23/10 Mailing quote.cm 1/11/11 Approved by email according to notation from A. Harper.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	12/9/2010	
	Product Type	RF	
	Action Type	A	
	Assigned To	T.NAGLE	
Cause	4006	Altered Adjustments or Components	
Barrel	Description	26" 300 KUN SS FL	
	Date Code	BB	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD XMP SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
		Like new; Not	

Trigger	Condition	Functioning	MIN TRIG RETURN
	Pull	---Select---	3.5#
	Altered	True	T.P. SCREW BACKED OUT
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		BRAKE,SLING,SCOPE,RINGS,BASE,SCOPE COVER

QUOTATIONParts/Repairs
Fax800-243-9700
336-548-7801**Remington Arms Company, Inc.**870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700www.remington.com info@remington.com**ESTIMATING
REPORT****~~ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.~~**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00212674 Account # - R-	Description/Serial Number S6587747	Date Received - 12/4/2010 Estimate Date - 12/10/2010 Current Date - 12/20/2010
Customer GANDER MOUNTAIN ATTN CINDY KILBRIDE 180 E 5TH ST. SUITE 1300 SAINT PAUL, MN 55101 US		Return To GANDER MOUNTAIN 16861 KENYON AVENUE LAKEVILLE, MN 55044 US
Phone (H) (952)-435-3805 Phone (W)	Fax	Email

Please Circle One

VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____

PO Number _____

Daytime Phone (____) _____ Time To Call _____ Open Acct. R _____

Approval: Customer Signature _____ Date _____

☐

If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box

Notice: We process checks electronically through Check 21

Reported		Problems Found	
M100	SEE CUSTOMERS LETTER	M127	TRIGGER PULL IS OUT OF FACTOR
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO		

Technician's Comments	
ProblemNotes	Trigger screw backed out. To replace trigger assm, clean and test at 50% of normal charges.

Estimate **C.O.D./Shipping and Handling Charges are NOT Included in this Quote

Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt
Part						
F306372B	700 SS XMP EA TRIG ASSB RH SILVER (OS)	1	N	\$115.00	50%	\$57.50
Service						
4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000118	GR-CLEAN	1	N	\$28.00	50%	\$14.00
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50
4000294	GR-CHECK TPA	1	Y	\$17.00	0%	\$0.00
Sub Total:						\$100.00
Est. Sales Tax:						\$3.74
Grand Total:						\$103.74



5355

Service Request
Service Order # 9629

26"
3.5"

SHIPPED TO VENDOR/STORE:

Remington Arms Co
14 Hoffer Ave

Ilian, NY 13357

Attn:

Date Shipped: 11/22/2010 Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-41-037-01-7B-01209
Attn: Gun Parts Dept.
16861 Kenyon Ave
Lakeville, MN 55044

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Model: 700

Type: Rifle

Cal/Ga.: .300 ultra cal

Serial Number: S6587747

Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

Remington 700
Rifle .300
S# S6587747

REASON FOR RETURN:

Gun goes off when safety is turned off

ATTENTION VENDOR

Please contact me with any questions or concerns.

Gavin Pesek

(952) 435-3805

BILLING INFORMATION:

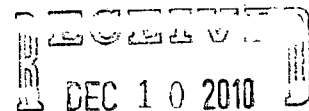
Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**

180 E. Fifth Street Suite 1300

St. Paul, MN 55101



BY:.....

S6587747

Model: **700**



RE00212674

TRIG. pull screen backed out.
MIN TRIG. return. replace TPA,
clean & test fire a 1/2 normal
charges.

Quote

frmREInquiry - Repair Inquiry

Repair Number: RE00212674

Serial: S6587747 Model 700 Center Fire Caliber: 300
REM ULTRA MAG Produced: 01/16/2007 SKU: 27318

Repairman:

Verify Repair

Status:

New 12/4/2010 5:34:59 AM

ADDRESS INFORMATION

Customer

Received from

Return To

Received from

Name: GANDER MOUNTAIN

Address 1: ATTN CINDY KILBRIDE

Address 2: 180 E 5TH ST. SUITE 1300

PO Box:

City: SAINT PAUL

State: MN

Zip Code: 55101

Country: US

Name: GANDER MOUNTAIN

Address 1: 16861 KENYON AVENUE

PO Box:

City: LAKEVILLE

State: MN

Zip Code: 55044

Country: US

FFL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/4/2010 5:3	New	valentds	Repair Added	
12/4/2010 5:3...	Maint	valentds	Repair Maintenance	Status: New
12/8/2010 11:...	Expedite	pencerl	From: Check In	To: Repair B
12/9/2010 2:5...	Maint	Travisbw	Repair Maintenance	Status: New

- ☐ Shipping Hold
☐ Interface Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return as Received
☐ Has Been Approved
☐ Internal Repair
☐ Exclude TATC

Current Status

New
 12/4/2010 5:34:59 AM
 valentds
 Repair Bench
 Repair Location
 ILN
 Current Location
 ILN
 Transfer Number

Repair Search

Refresh

Close

