

Remington Arms Co., Inc.
Product Service
Legal Case #:5337

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212984	12/7/2010	12/8/2010	12/8/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt.		Gander Mt.	605 S Wichita St	Wichita	KS	67202		W 316-303-9333

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired on safe release	Concern:1007 Fired on Safe Release	Unknown	
C				

12/19/10 Per letter with rifle, customer stated that he fired the rifle four times and on the fifth shot it fired when he let the safety off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27093	G6981781	PE	6/29/2010 5:35:33 AM

Date Purchased	Where Purchased	Accessories	Original Owner
	GANDER WAREHOUSE #1/Leban	SCOPE,RINGS,TWO PIECE BASE	U

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, check over, clean and test fire at no charge						

Repair/Replacement Cost	Repair/Replacement Date
42.00	12/19/2010

12/19/10 Per Ilion, could not duplicate concern. Trigger assm functioning as designed. Check over, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/8/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 243 WIN
	Date Code		PE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SEALANT REMOVED AND SET SCREW TURNED OUT BEYOND MAX SETTING ALLOWED
	Sub-Assembly	X-Mark Pro	



5337

Service Request

Service Order # 3654

24"
PE 6/11
3H

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726
14 Hoefer Ave

Ilion, NY 13357
Attn: Repairs

Date Shipped: 11/29/2010 Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 4-58-173-01-8b-01121
Attn: Gun Parts Dept.
605 South Wichita Street
Wichita, KS 67202

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: .243cal

Serial Number: G6981781
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

700 serial no. G6981781 .243

Original box

REASON FOR RETURN:

customer stated that he fired the rifle four times and on the fifth shot it fired when he let the safety off.
Please repair and return.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Steve Weems
(316) 303-9333

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**
Attn: Cindy Kilbride
180 East Fifth Street
St. Paul, Mn. 55101

Serial Number:

G6981781

Model: **700**



RE00212984

*could not duplicate concern
T.A. functioning as designed.
check over, clean + test Rifle
AT N/C*

warranty

frmREInquiry - Repair Inquiry

Repair Number: RE00212984

Serial: G6981781 Model 700 Center Fire Caliber: 243 win Produced: 06/29/2010 SKU: 27093

Repairman:

Verify Repair:

Status: Repairing 12/8/2010 11:18:19 AM

ADDRESS INFORMATION

Customer

Received from

Return To

Received from

Name: GANDER MOUNTAIN

Address 1: ATTN CINDY KILBRIDE

Address 2: 180 E 5TH ST SUITE 1300 PO Box:

City: SAINT PAUL

State: MN Zip Code: 55101 Country: US

GANDER MOUNTAIN

605 SOUTH WICHITA STREET

PO Box:

WICHITA

KS Zip Code: 67202 Country: US

FFL

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/7/2010 5:2...	New	lopatafl	Repair Added	
12/7/2010 5:2...	Expedite	lopatafl	From: Check In	To:
12/7/2010 5:2...	Maint	lopatafl	Repair Maintenance	Status: New
12/8/2010 11:...	Maint	Travisbw	Repair Maintenance	Status: Repa

Shipping Hold

Interface Hold

Estimate Sent

Parts Received

Passed Inspection

Return as Received

Has Been Approved

Internal Repair

Exclude TATC

Current Status

Repairing

12/8/2010 11:18:19 AM

lopatafl

Repair Bench

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

RECEIVED

DEC 10 2010

BY:.....







