

Remington Arms Co., Inc.
Product Service
Legal Case #:5457

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
214916	12/16/2010	12/17/2010	12/17/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Mike	Lenahan	5650 E FARM ROAD 132	SPRINGFIELD	MO	65802		H 419-880-2763 E mike-lenahan@sbcglobal.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1032	Safety not working properly	Unknown	
C	Safety not working properly			

Customer sent gun in with our repair form filled out. He stated that gun has a problem with the safety. After firing rifle, it is hard to get the safety to go on. He stated that one time the rifle fired without touching the trigger. Wants a different gun. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	85374	G6927022	XD	12/22/2009 6:31:10 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
10/20/2010	WAL-MART STORE 01-2221	TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA under warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$47.40	1/6/2011				

Per Ilion - Could not duplicate concern. TA functioning as designed. To restore confidence in rifle, will fit a new TA @ n/c - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/17/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SPR
	Date Code		XD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	

Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

5457

2411
XD 12/09
5#
011

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 ADL		Serial Number: 6693 7022	
Are you the original owner? ☒ YES ☐ NO			
Name: Mike Lenahan		Date of Purchase:	
Address (no PO Boxes):			
City: Springfield		State: MO	Zip: 65802
Phone (Daytime): 417 880-2763		Fax:	
E-mail Address: mike-lenahan@SBCglobal.net			
☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
The gun has a problem with the safety. After firing rifle, it is hard to get the safety to go on. One time while attempting to put the safety on, the rifle fired without me touching the trigger. I would really like a different gun. The safety is also loud when it does get set to fire.			
Ammunition Information:			
Manufacturer: Remington		Type: 30-06 150 Grain	
Other (i.e. bullet weight/type, shot size, powder):		150 Grain	
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication): New Gun			
Brand of cleaning solution used:			
How often do you clean the bore? (Months or Number of rounds)			
How often do you clean the action? (Months or Number of rounds)			
How often do you clean the trigger assembly? (Months or Number of rounds)			
Brand of lubricant used:			

could not duplicate concerns.
T.A. Functioning as designed.
To restore confidence in rifle, will
fit a new TPA at N/C
WARRANTY

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?
☐ YES ☐ NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

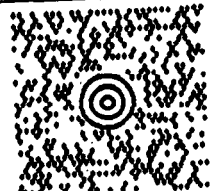
MIKE LENAHAN
6650 E FARM RD. 132
SPRINGFIELD MO 65802

SHIP TO:
REMINGTON
14 HOEFLER AVE.
ILION NY 13357

10 LBS

1 OF 1

RS



NY 135 0-01



Firearm box (Note: Original boxes must be returned.)

Ship to:

REMINGTON CO., INC

Service Division

Ave

13357

FIREARM OR IN THE SAME BOX WITH THE
FEEL YOU MUST SEND SPENT SHELLS PLEASE
ADDRESS (WITH ZIP CODE), TELEPHONE AND

shipping and handling. Preferably,
be returned.)
loss or damage.
ide the box. Shipments without a proper
lost. Remington is not responsible for
purchase insurance from your carrier.
delines:
rned to you C.O.D. (To avoid C.O.D. Charges, please
th. your gun)
stimate detailing the nature of the repair, applicable taxes
air estimate. Repairs can be paid by check, money order,
l, or VISA). If you wish, you can expedite repairs over
\$75.00 by setting a pre-authorized amount that can be billed to your credit card.

Number: 66927022

Model: 700



RE00214916

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BY: _____

30-06

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NTNH
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SPRINGFIELD, MO
ST# 2221 OP# 00000102 TE# 88 TR# 0452
RIFLE 004770085374 449.00
AMMO 004770005460 17.97
SUBTOTAL 466.97
TAX 1 7.600 % 34.12
TOTAL 501.09
VISA TEND 501.09

ACCOUNT # 8019
APPROVAL # 005798
TRANS ID - 0000293696211571
VALIDATION - CLK6
PAYMENT SERVICE - E
CHANGE DUE 0.00

ITEMS SOLD 2

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Mike [Signature]
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ITEMS SOLD 2

TC# 0749 7869 0625 8796 7568 6
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