

Remington Arms Co., Inc.
Product Service
Legal Case #5973

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		3/8/2011					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dennis	Ashcraft	20006 Crump Rd.	Harrisburg	AR	72432		H 870-578-2889

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined			
S	Concern:1025 Unexplained Discharge - No Mention of Safety Position		Unknown	
C Misfire				

Customer left a voice mail with consumer service dept. I called customer back & his wife stated that he wasn't home but he stated the gun has misfired & he couldn't get a gunsmith in their area to work on the rifle. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	BBL	DOM
Remington	CF/BA	700/	20000			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

3/8/11: Sending ARS, letter, form. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	3/8/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL XXXXXX	
DESCRIPTION: Ref# 5973 rifle			

LABEL INFORMATION

MAIL LABEL TO: Dennis Ashcraft 20006 Crump Rd. Harrisburg, AR 72432 Ph: 870-578-2889
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

~~PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR~~

4XK598 MAR 8, 2011 ALL CURR USD 1 OF 1
SVC GNDCON ACT WT 10.0 LBS
TRACKING# 1Z4XK598906787Z241
REF 1: DENNIS ASHCRAFT/CD/DMF
REF 2: 5973/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG:
OV 0.00 COD 0.00 SVC T/P USD
DC 0.00 DCD 0.00 RS 0.50
QH 0.00 PR 0.00 SD 0.00
TOT PUB CHG 0.40 PUB+HANDLING 9.40