

Remington Arms Co., Inc.
Product Service
Legal Case #5555

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
216790	12/30/2010	1/5/2011	1/5/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bachelor		Bachelor	1229 Michigan NE	Grand Rapids	MI	49503		W 616-459-3636 F 616-459-7442

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	side pressure to trigger causes it to fire	Concern:1025 Unexplained Discharge - No Mention of Safety Position	Unknown	
C				
1/17/11 Per note with rifle, with any side pressure to the trigger it causes it to fire.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25933	S6288073	BQ	1/19/1996
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT CORPORATION	TWO PIECE BASE	U			

CONCERN-SIDE PRESSURE TO TRIG IT FIRES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per lilon, replace TPA, clean, test fire at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

1/17/11 Per lilon. could not duplicate concern. Trigger assm screws altered. Has minimum trigger return. Replace TPA, clean, test fire at 1/2 normal cost. Faxed quote, awaiting approval.cm 1/31/11 Approved by Lori.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/5/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	ALTERED COMPONENTS
Barrel	Description		24" 7MM REM MAG SS
	Date Code		BQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Exp/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	MIN TRIG RETURN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

QUOTATION

Remington Arms Company, Inc.

ESTIMATING REPORT

Parts/Repairs
Fax

800-243-9700
336-548-7801

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

www.remington.com info@remington.com

~~ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS~~

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00216790 Account # - R.	Description/Serial Number S6283073	Date Received - Estimate Date - Current Date -	12/30/2010 1/7/2011 1/17/2011
Customer BACHELDER MASTER GUNMAKERS 1229 MICHIGAN N.E. GRAND RAPIDS, MI 49503 US		Return To BACHELDER MASTER GUNMAKERS 1229 MICHIGAN N.E. GRAND RAPIDS, MI 49503 US	
Phone (H) (616)-459-3636 Phone (W)		Fax Email	

Please Circle One
VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
PO Number _____
Daytime Phone (____) _____ Time To Call _____ Open Acct. R _____
Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
Notice: We process checks electronically through Check 21

Problems			
Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123	FORWARD TO PRODUCT SERVICE F

Technician's Comments

Problem/Notes could not duplicate concern, trigger assembly set screws altered, and has minimum trigger return. Replace trigger assem, clean and test fire at 1/2 normal cost.

Estimate **C.O.D./Shipping and Handling Charges are NOT Included in this Quote

Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt
Part						
F305571B	700 X-MARK PRO TRIG ASSB RH SILVER (OS	1	N	\$94.00	50%	\$47.00
Service						
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	N	\$17.00	50%	\$8.50
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50
4000294	GR-CHECK TPA	1	Y	\$17.00	0%	\$0.00
Sub Total:						\$67.00
Est. Sales Tax:						\$2.82
Grand Total:						\$69.82

They want to know if we can adjust the original trigger. Emailed Nagle

Remington.

FACSIMILE TRANSMITTAL SHEET

To: _____ Date: 1/17/11
Company: Bachelder From: Christy Mitchell
Fax No.: 616-459-7442 Fax No.: _____
Phone No.: _____ Phone No.: 800-243-9700 x 8684

Number of pages including Cover Sheet: _____

COMMENTS:

Please contact regarding the following quote.
The repair is on hold. Ref. Repair # 216790.

Thanks,

Christy

PRIVILEGED AND CONFIDENTIAL

This facsimile is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure. If you are not the intended recipient please do not disseminate, distribute, or copy this communication. Instead, please notify the sender immediately by return fax or by telephoning the number above and discard all copies of this fax.

TRANSMISSION VERIFICATION REPORT

TIME : 01/17/2011 13:02
NAME :
FAX : 3355487823
TEL :
SER. # : BRDC0J149805

DATE, TIME
FAX NO. / NAME
DURATION
PAGE(S)
RESULT
MODE

01/17 13:01
16154597442
00:00:38
02
OK
STANDARD
ECM

Remington.

FACSIMILE TRANSMITTAL SHEET

To: _____ Date: 1/17/11
Company: Bachelder From: Christy Mitchell
Fax No.: 616-459-7442 Fax No.: _____
Phone No.: _____ Phone No.: 800-243-9700 x 8084

Number of pages including Cover Sheet: _____

COMMENTS:

Please contact regarding the following quote.
The repair is on hold. Ref. Repair # 216790.

Thanks,

Christy



1229 MICHIGAN N.E.
GRAND RAPIDS, MI 49503

DATE 12-18-10

TO: Remington

CUST. R Nowakowski

ATTN Service

OUR REPAIR NO. 37264

DATE RETURNED _____

ENCLOSURE

MAKE Rem MODEL 700 CAL. 7 GA. _____

SERIAL # 56288073 FINISH _____ GRADE _____

BARREL _____ ACCESSORIES _____

REPAIR ORDER

1) with any side pressure to
trigger - causes it to fire

ESTIMATE REQUEST:

☐ Please
☒ Only if not covered by warranty
☐ Only if charges are over \$ _____
☐ Not necessary

WE FEEL ITEM IS:

☐ Covered by warranty
☐ Not covered by warranty
☐ Unable to determine

RECEIVED
JAN 5 2011
BY: _____

RETURN SHIPMENT TO THE ABOVE ADDRESS ONLY!!!

FOR ADDITIONAL INFORMATION REGARDING THIS ITEM, PLEASE
CONTACT LORI BACHELDER, PH: 616-459-3636, FAX: 616-459-7442

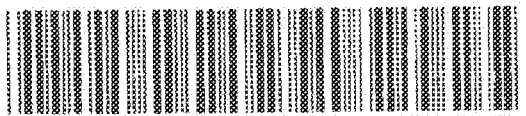
5555

24"
301/98
21
01/4

Part Number

S6288073

Model: 700



RE00216790

could not duplicate concern.
T.A. set screws altered has
min trig. return. Rep mca TPA,
change test time at 1/2
normal cost.

Quote



