

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6050

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 226705 | 3/24/2011   | 3/25/2011       | 3/25/2011   |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street                  | City     | State | Zip   | Age | Contact        |
|----------|----------|------------|-----------|-------------------------|----------|-------|-------|-----|----------------|
| Incident |          | Bill       | Bennett   | 37230 Fruitland Mesa Rd | Crawford | CO    | 81415 |     | H 970-921-3971 |

## Incident Information

| Claims | Codes                                                               | Repair Est. | Medical Treatment | Medical Status |
|--------|---------------------------------------------------------------------|-------------|-------------------|----------------|
| PI     |                                                                     |             |                   |                |
| PD     | Cause:4038 Could Not Duplicate Concern                              |             | Unknown           |                |
| S      | Fired with the safety on Concern:1005 Unexplained Discharge Safe ON |             |                   |                |
| C      |                                                                     |             |                   |                |

PI

PD

S Fired with the safety on Concern:1005 Unexplained Discharge Safe ON

C

4/5/11 Per letter with rifle, this rifle has fired twice with the safety on. He wants us to install the modification necessary to prevent this from happening again. The safety lever didn't seem to have a positive stop. He did something to correct this (he doesn't remember what) several years ago. He does not know of it firing uncontrollably since.cm

## Firearm Information

| Mfg.           | Type            | Model/Ga.   | SKU            | Serial | Bbl. | DOM      |
|----------------|-----------------|-------------|----------------|--------|------|----------|
| Remington      | CF/BA           | 700/270 WIN | n/a            | 342036 | CR   | 4/1/1968 |
| Date Purchased | Where Purchased | Accessories | Original Owner |        |      |          |
|                |                 |             | U              |        |      |          |

## CONCERN: FSO

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement                                              | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---------------------------------------------------------|-------------------|--------------|---------------|-----------------|----------------|---------------|
| Per Ilion, replace TPA, clean, test fire for \$20 + S&H |                   |              |               |                 |                |               |

| Repair/Replacement Cost | Repair/Replacement Date |
|-------------------------|-------------------------|
| 60.40                   | 4/5/2011                |

4/5/11 Per Ilion, could not duplicate concern. Trigger assm screws altered. Replace TPA, clean, test fire for \$20 + S&H.cm

## Examination[Remington/CF/BA]

| Part        | Sub-Part               | Code                        | Comment     |
|-------------|------------------------|-----------------------------|-------------|
| Examination | Examiner               |                             | B. TRAVIS   |
|             | Exam Date              |                             | 3/25/2011   |
|             | Product Type           |                             | RF          |
|             | Action Type            |                             | A           |
|             | Assigned To            |                             | T. NAGLE    |
| Cause       | 4038                   | Could Not Duplicate Concern |             |
| Barrel      | Description            |                             | 22" 270 WIN |
|             | Date Code              |                             | CR          |
|             | Bore Plugged           | False                       |             |
|             | Bulged                 | False                       |             |
|             | Fired                  | False                       |             |
|             | Fired while Obstructed |                             |             |

|              |                        |                            |                             |
|--------------|------------------------|----------------------------|-----------------------------|
|              | Muzzle/Crown Condition | Slightly Worn; Functioning |                             |
| Bolt         | Firing Pin             | Slightly Worn; Functioning |                             |
|              | Shroud                 | Slightly Worn; Functioning |                             |
|              | Face                   | Slightly Worn; Functioning |                             |
|              | Handle                 | Slightly Worn; Functioning |                             |
|              | Stop                   | Slightly Worn; Functioning |                             |
| Extractor    | Condition              | Slightly Worn; Functioning |                             |
|              | Cut Condition          | Slightly Worn; Functioning |                             |
|              | Ext/Eject Test         | False                      |                             |
| Locking      | Block Condition        | --Select--                 |                             |
|              | Lug Condition          | Slightly Worn; Functioning |                             |
|              | Notch Condition        | --Select--                 |                             |
| Overall      | Exterior Condition     | Slightly Worn; Functioning |                             |
|              | Stock Condition        | Slightly Worn; Functioning |                             |
|              | Fore End Condition     | --Select--                 |                             |
| Receiver     | Condition              | Slightly Worn; Functioning |                             |
|              | Bulged                 | False                      |                             |
| Safety       | Description            |                            | M/700 BOLT LOCK SAFETY      |
|              | Function               | Like new; Functioning      |                             |
|              | Sub-Assembly           | Non-ISS                    |                             |
| Sear         | Lift                   | --Select--                 | .008                        |
|              | Notch                  | Slightly Worn; Functioning |                             |
|              | Tests                  | Test Fired                 | False                       |
| Feeding Test |                        | False                      |                             |
| Trigger      | Condition              | Slightly Worn; Functioning | SAFETY SNAP RING IS MISASSM |
|              | Pull                   | --Select--                 | 2#                          |
|              | Altered                | True                       | SET SCREWS ALTERED          |
|              | Sub-Assembly           | M/700 Bolt Lock            |                             |

6050

22"  
CR4/68  
2#  
1008

To the Gunsmith:

This rifle has fired twice (that I know of) with the safety on. Please install the modification necessary to prevent this from happening again. The safety lever didn't seem to have a positive stop. I did something to correct this (I don't remember what) several years ago. To the best of my knowledge it hasn't fired uncontrollably since. Fortunately good safe handling prevented anything tragic from happening.

Please install the new equipment needed to make the safety more reliable and allow the bolt too be raised while still in the safe position.

Thank You!

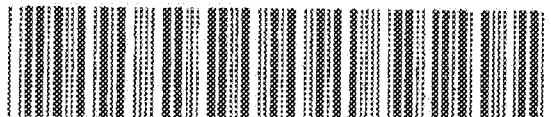
*Bill Bennett*

Bill Bennett

Number 2

342036

Model: 700



RE00226705

RECEIVED  
MAR 31 2011

BY: .....

could not duplicate concern.

T.A. set screws altered.

Replaced TPA, cleaned test line

under BLP for \$ 20.00 + ship

*Quote*

|       |
|-------|
| 20.40 |
| 27. - |
| 35. - |
| 15. - |
| <hr/> |
| 97.40 |
| 37. - |
| <hr/> |
| 60.40 |

# QUOTATION

Parts/Repairs  
Fax

800-243-9700  
336-548-7801

## Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700  
Madison, NC 27025-0700

www.remington.com info@remington.com

## ESTIMATING REPORT

**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

|                                   |                                     |                              |
|-----------------------------------|-------------------------------------|------------------------------|
| Repair Order Number<br>RE00226705 | Description/Serial Number<br>342036 | Date Received -<br>3/23/2011 |
| Account # - R-                    |                                     | Estimate Date -<br>3/28/2011 |
|                                   |                                     | Current Date -<br>3/28/2011  |

|                                                                              |                                                                                              |                                                                               |
|------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|
| Customer<br>BILL BENNETT<br>37230 FRUITLAND MESA RD<br>CRAWFORD, CO 81415 US | Received Date: <b>APR 05 2011</b><br>CSR: <i>Ch 4/5/11</i><br>Response Date: <i>ck# 1283</i> | Return-To<br>BILL BENNETT<br>37230 FRUITLAND MESA RD<br>CRAWFORD, CO 81415 US |
|------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|

|                          |                  |
|--------------------------|------------------|
| Phone (H) (970)-921-3971 | Fax <i>37.00</i> |
| Phone (W)                | Email            |

Please Circle One  
VISA MC AMEX DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_  
PO Number \_\_\_\_\_  
Daytime Phone (\_\_\_\_\_) \_\_\_\_\_ Time To Call \_\_\_\_\_ Open Acct. R \_\_\_\_\_  
Approval: Customer Signature \_\_\_\_\_ Date \_\_\_\_\_  
☒ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box  
Notice: We process checks electronically through Check 21

| Reported |                                          | Problems Found |                              |
|----------|------------------------------------------|----------------|------------------------------|
| M123     | FORWARD TO PRODUCT SERVICE FOR INSPECTIO | M240           | BOLT LOCK SAFETY MODIFICATIO |

Technician's Comments

Problem/Notes could not duplicate concern, trigger assembly set screws altered. Replace trigger assembly, clean and test fire under bolt lock program for \$20 + shpg

| Estimate: **C.O.D./Shipping and Handling Charges are NOT Included in this Quote. |                                      |     |              |            |                  |              |  |
|----------------------------------------------------------------------------------|--------------------------------------|-----|--------------|------------|------------------|--------------|--|
| Material #                                                                       | Material Description                 | Qty | Warranty Y/N | Price/Unit | Discount Percent | Extended Amt |  |
| Part                                                                             |                                      |     |              |            |                  |              |  |
| F305570B                                                                         | X-MARK PRO 700 TRIG ASSB RH BLACK (O | 1   | Y            | \$94.00    | 0%               | \$0.00       |  |
| Service                                                                          |                                      |     |              |            |                  |              |  |
| 4000114                                                                          | GR-SHIPING & HANDLING (GUN REPAIR)   | 1   | N            | \$17.00    | 0%               | \$17.00      |  |
| 4000116                                                                          | GR-LABOR                             | 1   | N            | \$20.00    | 0%               | \$20.00      |  |
| 4000119                                                                          | GR-TEST                              | 1   | Y            | \$23.00    | 0%               | \$0.00       |  |
| 4000294                                                                          | GR-CHECK TPA                         | 1   | Y            | \$17.00    | 0%               | \$0.00       |  |
| Sub Total:                                                                       |                                      |     |              |            |                  | \$37.00      |  |
| Est. Sales Tax:                                                                  |                                      |     |              |            |                  |              |  |
| Grand Total:                                                                     |                                      |     |              |            |                  | \$37.00      |  |





