

Remington Arms Co., Inc.
Product Service
Legal Case #:5600

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
218199	1/10/2011	1/11/2011	1/11/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Michael	Bertolino	1012 Lewis Ave	Jeannette	PA	15644		H 724-331-8134 E fdcjchief@comcast.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Fired while safety on	Concern:1005 Unexplained Discharge Safe ON		
C				
2/3/11 Per note with rifle, fired while on safe.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	25777	C6840352	EM	10/28/1993
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC		U			

CONCERN:FSO

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost to restore confidence in rifle						

Repair/Replacement Cost	Repair/Replacement Date
2/3/11 Per Ilion, could not duplicate concern. Trigger assm is functioning as designed. Can offer to replace TPA, clean, test fire at 1/2 normal cost to restore confidence in rifle.cm	

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Per Approved by phone.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/11/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		EN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

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Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: C6840352	
Are you the original owner? ☐ YES ☒ NO			
Name: Michael Bertolino		Date of Purchase:	
Address (no PO Boxes): 1012 Lewis Ave			
City: Joannette		State: Pa	Zip: 15644
Phone (Daytime): 724-331-8134		Fax:	
E-mail Address: FDCJCHIEF@comcast.NET ☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem: Rifle fired while on safe			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used: 4831	Powder Weight: 63 grains		
Case/Hull Used:	Primer Used:CCI 250		
Bullet Type/Shot Size: Nosler 150 NBT	Reloader Used: RCBS		
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppe's			
How often do you clean the bore? (Months or Number of rounds)		After Each Use	
How often do you clean the action? (Months or Number of rounds)		After Each Use	
How often do you clean the trigger assembly? (Months or Number of rounds)			
Brand of lubricant used:			

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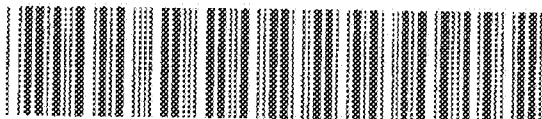
BY: _____

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO
Comments: <i>cleaned after each use prior to storage</i>
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?
What were the services performed?
Ship your INSURED firearm by either UPS or Parcel Post to: REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND g it. age in shipping and handling. Preferably, returned.) ss or damage. the box. Shipments without a proper t. Remington is not responsible for urchase insurance from your carrier. elines: ied to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun) For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

Serial Number

C6840352

Model: **700**



RE00218199

1/28 Approved by phone
on

*could not duplicate concern
T.A. is functioning as designed
can offer to replace TPA, clean &
test fire at 1/2 normal cost to
restore confidence in rifle.*

Quote



