

Remington Arms Co., Inc.
Product Service
Legal Case #:5464

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
214122	12/12/2010	12/20/2010	1/5/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Russell	Bushy	880 Ezra Taylor Rd	Lyons	GA	30436		H 912-403-2446 E swampbagger@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C	firing pin dropped on closing bolt			

Dirty, rusted Trigger assembly. Would sometimes follow down on bolt closing.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006	n/a	A6419467	LO	2/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	BERNS WHLSE DENVER CO		N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at BL SM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	72.40	1/5/2011				

1/5/11 Per Ilion, follows down on bolt closing. Shipped out on 12/29.crn

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		supry
	Exam Date		12/20/2010
	Product Type		RF
	Action Type		A
	Assigned To		Nagle
Cause	4015	Improper Maintenance	Sticky residue, rust, etc
Barrel	Description		22 inch M/700
	Date Code		LO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
	Firing Pin	Worn; Functioning	

Bolt	Shroud	Worn; Functioning	
	Face	Worn; Functioning	
	Handle	Worn; Functioning	
	Stop	Abused; Not Functioning	Release stuck due to heavy build up of sticky residue
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	True	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Magazine	Condition	--Select--	
	Box Condition	Worn; Functioning	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	True	
Safety	Description		Model 700 Bolt Lock
	Function	Worn; Functioning	
	Sub-Assembly	Non-ISS	
Scar	Lift	--Select--	not measured
	Notch	Slightly Worn; Functioning	
		Condition	Abused; Functioning
Pull	Trigger	--Select--	7 lbs
Altered		False	
Sub-Assembly		M/700 Bolt Lock	

214122

follows down on bolt closing

(# 5464)

Remington		
Factory Repair Instructions (NOTE: Please print and complete this form, and then include it with your firearm.)		
Model Number: 700	Serial Number: A6419467	
Are you the original owner? ☐ YES ☒ NO		
Name: Russell Busby	Date of Purchase: 6/05	
Address (no PO Boxes): 880 Eesa Taylor Rd		
City: Lyons	State: Ga	Zip: 30436
Phone (Daytime): 912 403 2446	Fax:	
E-mail Address: swampbagger@gmail.com		
☒ I would like to receive future e-mail updates from Remington.		
Please describe your problem: Safety. I think firing pin is dropping when bolt is closed, not always but it did once over the weekend!		
Ammunition Information: Remington		
Manufacturer: Remington	Type: MC	
Other (i.e. bullet weight/type, shot size, powder): 150 gr.		
Handload Information: N/A		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: Hopps		
How often do you clean the bore? (Months or Number of rounds) 6 mo or when fired		
How often do you clean the action? (Months or Number of rounds) " "		
How often do you clean the trigger assembly? (Months or Number of rounds) yearly		
Brand of lubricant used: Remoil		

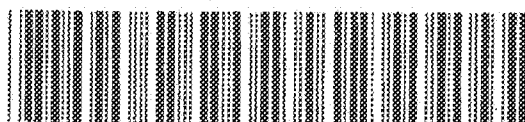
59.40
50.-
109.40
37.-
72.40

How often do you lubricate the bore? (Months or Number of rounds)	6M at when fired
How often do you lubricate the action? (Months or Number of rounds)	1
How often do you lubricate the trigger assembly? (Months or Number of rounds)	yearly
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES	☐ NO
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused. :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Charge repairs will be processed using the following guidelines: :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun) :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or \$75.00 by setting a pre-authorized amount that can be bill	

Serial Number:

A6419467

Model: 700



RE00214122

frmREInquiry - Repair Inquiry

Repair Number: **PIE00214922** Serial: **AB435867** Model: **200** Color: **Fire** with **22** Inch
 brand: **Cadillac** 2006 SPRIG AIR

Requester: _____ Status: **New 12/12/2010 7:07:00 AM**

Verify Repair: ☐

ADDRESS INFORMATION

Customer: _____ Received from: ☒ Return To: ☐ Removed from: ☐

Name: **RUSSELL BUSBY** Address 1: **880 EZRA TAYLOR ROAD** Address 2: _____ PO Box: _____
 City: **LYONS** State: **GA** Zip Code: **30436** Country: **US**

Shipping / Billing: ☐ ☐

Contact / Condition: Problems Estimate History Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2	Shipping Hold	Current Status
12/18/2010	New	braydown	Repair Added		☐	New
12/17/2010	Expedite	pernell	From Check In	To: Repair R	☐	12/12/2010 7:07:00 AM
12/26/2010	Current	suppl	Returned for Sell Lock H...		☐	braydown
12/20/2010	Expedite	suppl	From Repair Branch	To: Repair R	☐	Repair Branch
					☐	Repair Location
					☐	ILM
					☐	Current Location
					☐	Transfer Number
					☐	
					☐	

Repair Search Refresh Close

RECEIVED
 DEC 21 2010
 BY: _____