

Remington Arms Co., Inc.
Product Service
Legal Case #:5283

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
221833	2/3/2011	12/2/2010	2/10/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gordie	Buynak	11512 Douglas Lake Rd	Pallston	MI	49769		H 231-526-3078

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	Misfired without touching the trigger	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

12/2/10 Per voice message from Buynak, he has a Model 700 that has misfired without touching the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	n/a	A6426196	AO	3/15/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	MORLEY BROS SAGINAW MI	TWO PIECE BASE	Y			

CONCERN:PSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean, test fire at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date

12/2/10 Mailing ARS.cm 2/10/11 Will replace TPA, clean, test fire under BLSM program price of \$20 + shipping and tax. Buynak approved by phone.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/4/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPR
	Date Code		AO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.005
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	EXCESSIVE OVERTRAVEL
	Pull	--Select--	4#
	Altered	True	SET SCREWS ALTERED
Non-Remington Components	Description		TWO PIECE BASE

22"
A03/77
4#
005

+

5283

December 2, 2010

Gordie Buynak
11512 Douglas Lake Rd
Pallston, MI 49769

Subject: #5283, Model 700

Dear Mr. Buynak,

Enclosed is an UPS ground prepaid shipping label for shipment of your firearm for inspection at our factory. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

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27.
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42.40

enclosure

#37

Gordie S. Buynak

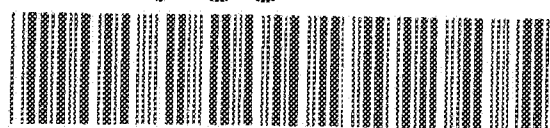
REDACTED

RECEIVED
FEB 08 2011
BY:.....

Serial

A6426196

Model: 700



RE00221833

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700DBL	Serial Number: AG426196
Are you the original owner? ☒ YES ☐ NO	
Name: GORDIE BUYNAK	Date of Purchase: 3-19-73 (ARox)
Address (no PO Boxes): 11512 DOUGLASS LK. RD.	
City: PEZZSTON	State: MICH. Zip: 49769
Phone (Daytime): 231-526-3078	H. 231-539-9989
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) gbynak@boyn.com	
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.	
Please describe your problem and date of occurrence: LAST DECEMBER (12-4-09) I WAS UNLOADING MY GUN IN MY DINING ROOM. UPON REMOVING THE SAFETY TO UNLOAD THE GUN, THE ROUND IN THE CHAMBER DISCHARGED WITH MY FINGER NOWHERE NEAR THE TRIGGER. I HAVE A WITNESS AND DAMAGE FOR PROOF. I WILL NEVER USE THIS GUN AGAIN AS IS.	
500 characters left	
Ammunition Information:	
Manufacturer: REM. FEDERAL	Type: PREMIUM 30-06
Other (i.e. bullet weight/type, shot size, powder): 158 GR. SPBT	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:

Firearms Care (Cleaning and Lubrication):	AFTER EVERY USE.
Brand of cleaning solution used:	HOPPE'S
How often do you clean the bore? (Months or Number of rounds)	AFTER EVERY USE
How often do you clean the action? (Months or Number of rounds)	ONCE A YEAR
How often do you clean the trigger assembly? (Months or Number of rounds)	ONCE A YEAR
Brand of lubricant used:	WD-40
How often do you lubricate the bore? (Months or Number of rounds)	AFTER EVERY USE
How often do you lubricate the action? (Months or Number of rounds)	AFTER EVERY USE
How often do you lubricate the trigger assembly? (Months or Number of rounds)	ONCE A YEAR
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES ☐ NO	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
NEVER HAD THE WEAPON NOW.	
What were the services performed?	
Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357	
⚠WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.	
• Record the serial number of your firearm before sending it. • Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) • Remove all accessories from your firearm to prevent loss or damage. • Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.	



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/2/2010	REQUESTED BY:	christy
QUANTITY:	T WEIGHT PER PACKAGE:		10
PLEASE CHECK ONE			
MEDIA			
COORDINATOR		xx	
TO MAIL		I WILL MAIL	
DESCRIPTION:			
700			

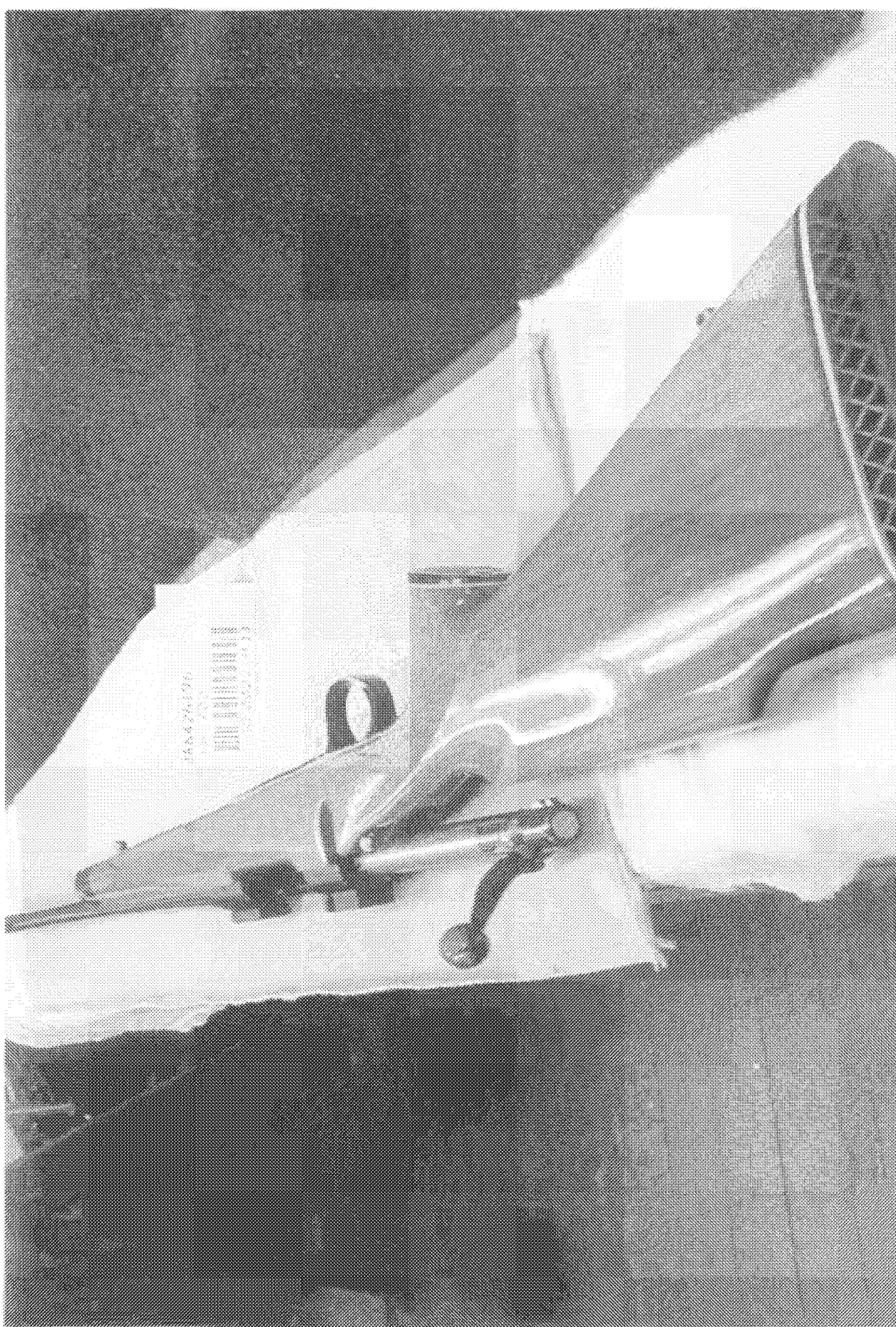
LABEL INFORMATION

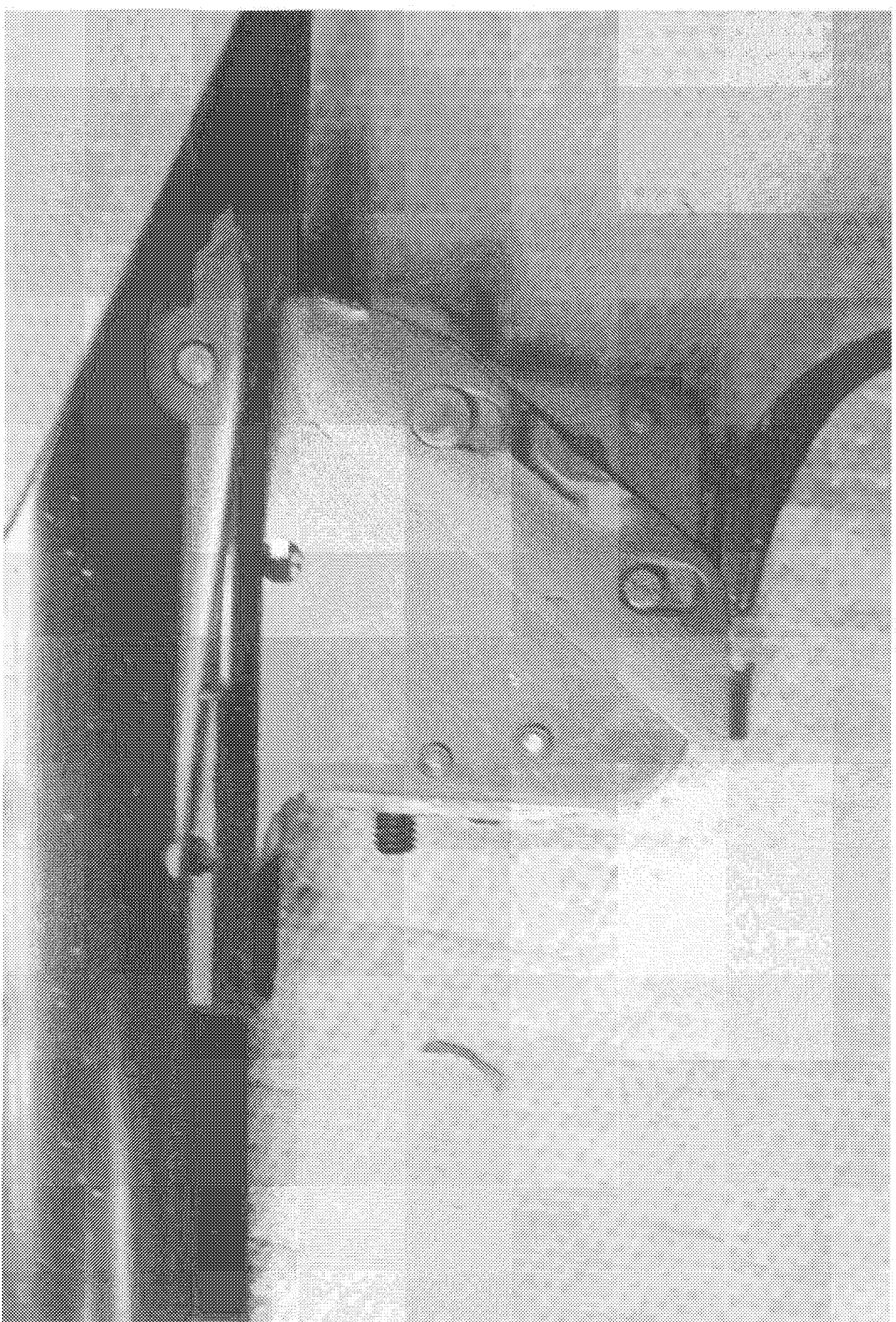
MAIL LABEL TO:	Gordie Buynak 11512 Douglas Lake Rd Pellston, MI 49769
RETURN ITEM TO:	Rem Prod Serv Ilion, NY

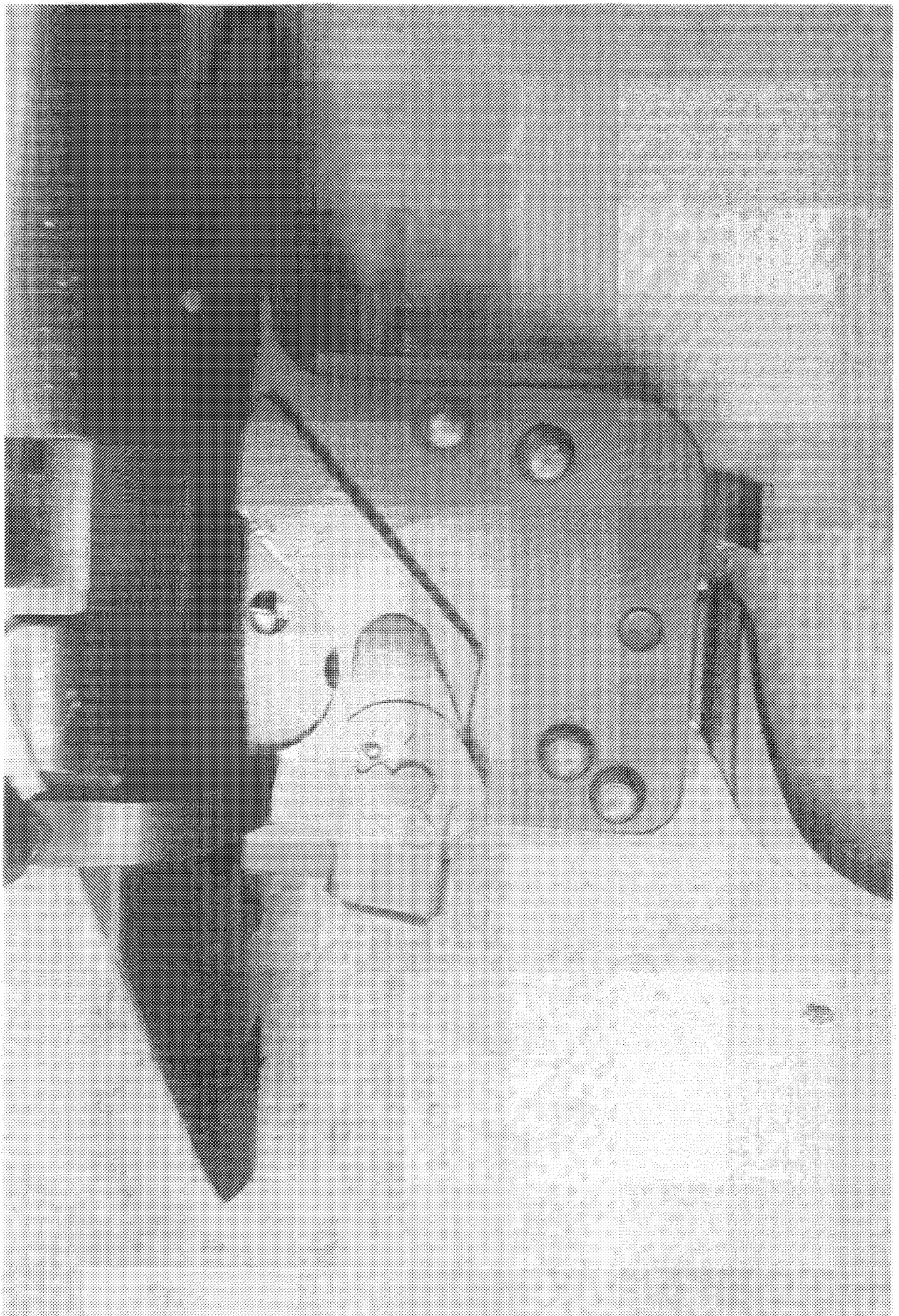
PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

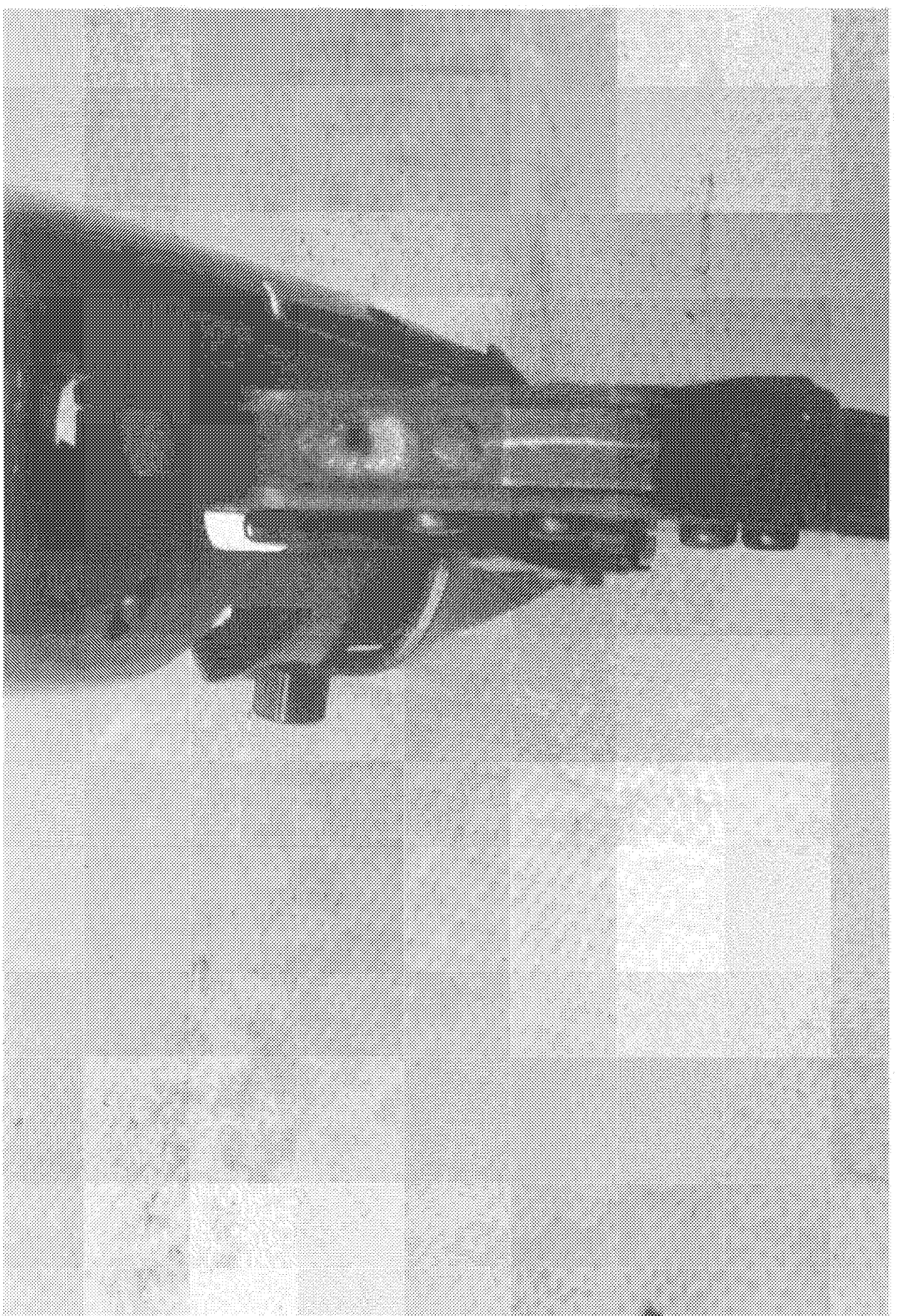
4XX596 DEC 3, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING 1Z4XX596906689104Z
REF 1: GORDIE BUYNAC/CO/CM
REF 2: 700

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG:
DV 0.00 COD 0.00 SVC T/P USD
DC 0.00 DGD 0.00 RS 0.50
AM 0.00 PR 0.00 SD 0.00
TOT PUB CHG 8.20 PUB+HANDLING 8.20









Remington Arms Co., Inc.
Product Service
Legal Case #5868

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		2/14/2011		2/14/2011			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Frank	Buzby	PO Box 452	Sutton	AK	99674		H 907-373-1134

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Concern:1007 Fired on Safe Release			
C	FSR			

2/14/11: Customer called in. He stated that he was using rifle today & had a FSR. He stated has seen information on the internet that makes it sounds like we have an issue. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27478	E6480160		8/28/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART STORE 01-2071		N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

2/14/11: Sending letter and form. He will have a dealer ship gun in for him & he will fax me the shipping receipt. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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