

Remington Arms Co., Inc.
Product Service
Legal Case #:6039

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
226419	3/21/2011	3/24/2011	3/24/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Catalano	4020 Corn Planters Ln	Myrtle Beach	SC	29579		H 843-274-4613 E captndavid1990@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1023 Delayed Firing - Firearms			
C	Delay in firing			

4/1/11 Per letter with rifle, when he pulls the trigger it has a 3-4 second delay before firing. I've tried several types of ammo and it happened with all cm.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	BOM
Remington	CF/BA	700/3006 SPRG	n/a	A3203227	LA	2/1/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
			N			

CONCERN:DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire under BLSM program price	Repair/Replacement Cost 60.40	Repair/Replacement Date 4/1/2011				

4/1/11 Per Ilion, trigger assm dirty and sticky from a partially dried lube residue causing parts to work sluggish. Replace TPA, clean, test fire under BLSM price of \$20 + S&H. Approved by letter 3/30 cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/24/2011
	Product Type		RP
	Action Type		A
	Assigned To		T NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		LA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BRNDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-SS	
Sear	Lift	---Select---	009
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY, PARTS WORK SLUGGISH WILL FOLLOW DOWN
	Full	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

6039



David Catalano
4020 Corn Planters Ln.
Myrtle Beach, SC 29579

22"
LA2/80
6#
1009

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: A3205227	
Are you the original owner? ☐ YES ☒ NO			
Name: David Catalano		Date of Purchase: 2/10/11	
Address (no PO Boxes): 4020 Corn Planters Lane			
City: Myrtle Beach		State: SC	Zip: 29579
Phone (Daytime): 843 274 4613		Fax:	
E-mail Address: Captndavid1990@yahoo.com			
☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem: When I pull the trigger it has a 3 or 4 second delay before firing. I've tried several different types of ammo and it happened with everyone.			
Ammunition Information: 30-06 Springfield			
Manufacturer: Hornady, Winchester		Type: Super X power point	
Other (i.e. bullet weight/type, shot size, powder): 150 grain			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppe's #9			
How often do you clean the bore? (Months or Number of rounds) Every time after shooting			
How often do you clean the action? (Months or Number of rounds) every week			
How often do you clean the trigger assembly? (Months or Number of rounds) "			
Brand of lubricant used: Remington			

26.40
27. -
35. -
15. -
97.40
37. -
60.40

MAR 03 2011

BY:

How often do you lubricate the bore? (Months or Number of rounds)	Every month or 2
How often do you lubricate the action? (Months or Number of rounds)	W "
How often do you lubricate the trigger assembly? (Months or Number of rounds)	W "
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES ☐ NO	
Comments: Only owned gun for 1 month and have no idea about previous owners maintenance	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? Never	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
(IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
ME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.
mage in shipping and handling. Preferably,
e returned.)
oss or damage.
e the box. Shipments without a proper

st. Remington is not responsible for
urchase insurance from your carrier.

elines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

T.A. dirty + sticky from a partially
DRIED LUBE residue, causing parts
to work sluggish. Replace TPA,
clean + test fire under 2000 ft
\$20.00 + ship

Quote







