

Remington Arms Co., Inc.
Product Service
Legal Case #:5915

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
223810	2/21/2011	2/22/2011	2/22/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Dahwey	Chu	11437 Pine Top Ln. NE	Albuquerque	NM	87111		H 505-293-1222 F 505-293-1222 E dahwey@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position		Unknown
C	Inadvertent fire			

Customer sent gun in with our repair form. He stated the rifle has old trigger system. He asked us to check for inadvertent fire, replace trigger is necessary. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	n/a	A6349473	WI	8/30/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	WESTERN HOGEE GLENDALE CA		Y			

CONCERN:INADVERTENT FIRE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.40	3/3/2011				

Per Ilion - Could not duplicate concern. Replace TA, clean & test fire under BLM - quote. Customer apprvd & paid. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/22/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		WI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	007
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	--Select--	5.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 ADL	Serial Number: A6349473	
Are you the original owner? ☒ YES ☐ NO		
Name: DAHWEY CHU	Date of Purchase:	
Address (no PO Boxes): 11437 PINE TOP LANE, NE		
City: ALBUQUERQUE	State: NM	Zip: 87111
Phone (Daytime): 505-293-1222	Fax: 505-293-1222	
E-mail Address: dahwey@gmail.com		
☒ I would like to receive future e-mail updates from Remington.		
Please describe your problem: This model has the old trigger system. Please check for inadvertent fire, replace trigger if necessary.		
Ammunition Information:		
Manufacturer: Federal	Type: 30.06	
Other (i.e. bullet weight/type, shot size, powder):		
Handload Information:		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: Galleon gun solvent (Hartco) (Hartco)		
How often do you clean the bore? (Months or Number of rounds) 50 rounds		
How often do you clean the action? (Months or Number of rounds) 50 rounds		
How often do you clean the trigger assembly? (Months or Number of rounds) 50 rounds		
Brand of lubricant used: Galleon gun solvent (Hartco)		

RECEIVED
FEB 23 2011

BY: _____

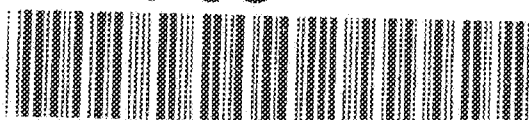
How often do you lubricate the bore? (Months or Number of rounds)	50 rounds
How often do you lubricate the action? (Months or Number of rounds)	50 rounds
How often do you lubricate the trigger assembly? (Months or Number of rounds)	50 rounds
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES ☐ NO	
Comments: Please check trigger system. Replace at	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? never	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	

DO NOT REMOVE OR DESTROY THESE MARKS OR GREAT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

Serial
Number

A6349473

Model: **700**



RE00223810

ting it.
damage in shipping and handling. Preferably,
be returned.)
loss or damage.
side the box. Shipments without a proper

Post. Remington is not responsible for
a purchase insurance from your carrier.

guidelines:

1: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

2: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate cover on
replace TPA, clean test line
under BLP for \$20.00 + ship
Quote

QUOTATION

Remington Arms Company, Inc.

ESTIMATING REPORT

Parts/Repairs 800-243-9700
Fax 336-548-7801

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700
www.remington.com info@remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00223810 Account # - R-	Description/Serial Number A6349473	Date Received - 2/21/2011 Estimate Date - 2/22/2011 Current Date - 2/22/2011
Customer DAHWEY CHU 11437 PINE TOP LANE NE ALBUQUERQUE, NM 87111 US Phone (H) (505)-293-1222 Phone (W) 		Return To DAHWEY CHU 11437 PINE TOP LANE NE ALBUQUERQUE, NM 87111 US Fax Email DAHWEY@GMAIL.COM

Please Circle One
☒ VISA ☐ MC ☐ AMEX ☐ DISCOVER Card No. **REDACTED** Exp. Date 11/11
 PO Number _____
 Daytime Phone (505) 845-8148 Time To Call 8 AM - 5 PM Open Acct. R
 Approval: Customer Signature [Signature] Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
 Notice: We process checks electronically through Check 21

Reported		Problems	
		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123	FORWARD TO PRODUCT SERVICE F

Technician's Comments:

Problem/Notes could not duplicate concern.replace trigger plate assm,clean and test fire under bolt lock program for \$20.00 + shipping

Estimate ***O.D. Shipping and Handling Charges are NOT Included in this Quote

Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt
Part						
F385570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	Y	\$94.00	0%	\$0.00
Service						
4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000116	GR-LABOR	1	N	\$20.00	0%	\$20.00
4000119	GR-TEST	1	Y	\$23.00	0%	\$0.00
Sub Total:						\$37.00
Est. Sales Tax:						\$1.85
Grand Total:						\$38.85

Received
MAR 02 2011

