

Remington Arms Co., Inc.
Product Service
Legal Case #:6020

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
225741	3/14/2011	3/22/2011	3/22/2011	3/13/2011			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Timothy L	Collins	129 South Buckhout St	Irvington	NY	10533		H 914-960-4973

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
FD				
S	Fired on safety release	Cause:4006 Altered Adjustments or Components Concern:1007 Fired on Safe Release	Unknown	
C				

3/24/11 Per call from Timothy's son, Mr. Collins bought a 700 Mtn SS over the internet a couple of years ago and said they sold it as new. It had a very light trigger as received. He was in Montana yesterday and barely brushed the trigger and it fired. One time before Timothy had it fire on safety release.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM08 REM	26285	S6448624	OW	7/31/2002 10:33:48 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	(JERRY S) - BONITZ BROTHE	TWO PIECE BASE/BOTTOM HALF RINGS	Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean and test fire \$20 as goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	42.49	3/24/2011				

3/24/11 Per Hion. trigger assem set screws altered. Trigger will not return properly. Replace TPA, clean and test fire at 1/2 normal cost. Left voice message with inspect/quote for Timothy. Called the dad, Leo, but he said this is Timothy's gun and I needed to call him.cm 3/24/11 Spoke with Timothy, he alleges he bought new and has never had it adjusted. Says that it was fine one year and the next year he pulled it out and it felt light, changed on it's own. Will replace TPA no charge as gesture of goodwill. he will pay \$20 for shipping/test.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/22/2011
	Product Type		RF
	Action Type		A
	Assigned To		T NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 7MM08 REM SS
	Date Code		OW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	012
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE BOTTOM HALF RINGS

10020
Timothy L. Collins
129 South Buckhout Street
Irvington, NY 10533
(914)960-4975

Re: Return of Remington Model 700 / LSS - 7mm-08
Reason: Defective and Dangerous Trigger
Serial Number: S6448624
Owner: Leo J. Collins
Owner's Address: 274 White Road, Enosburg Falls, VT 05450
Owner's Phone: (802)933-9698
Contact Person: Timothy L. Collins / (212)587-2407 / (914)960-4975

To Whom it May Concern:

Last Fall, I joined my Dad in northern Vermont to sight in our rifles for the upcoming deer season. We usually take just a couple of shots to see if our rifles are still "on". I bought my Dad the enclosed Remington 700 Mountain LSS in 7mm-08 a few years back. It was advertised as new and sold online by a gun shop in Western New York. When it arrived it was completely packaged as new in its original box -- with manuals etc.. It was made in 2002 and there is no evidence that it was ever fired before we received it and I have no knowledge of the trigger ever having been adjusted.

The first season Dad used it without mishap and the trigger seemed OK. This Fall, when I first went to squeeze one off at the target, I barely brushed the trigger before it fired. I warned Dad that the trigger seemed light. Dad -- who is 83 -- sat down at the bench, reloaded and had the gun pointed at the target, moved the safety forward, holding it between his thumb and forefinger -- no fingers near the trigger. When the safety hit the fire position 'BAM' the gun blasted jerking back against his thumb which was cut slightly, which startled my father.

Fortunately, we are extremely cautious with our guns and always know where the muzzle is pointing, so there was no serious injury (though Dad could have gotten a serious case of "scope eye" if his thumb hadn't held the recoil back at the toggle like safety).

Dad later worked the safety three more times (without ammo) causing it to dry fire TWICE MORE JUST BY MOVING THE SAFETY FORWARD!!! My brother and my Dad later tried the same thing about 30 times -- just moving the safety without touching the trigger. The gun dry fired 3 more times and then stopped firing by movement of the safety alone. THIS IS A DEFECTIVE AND DANGEROUS WEAPON!

We are therefore shipping this gun back to you for a trigger replacement. I WILL NOT ACCEPT THE SAME TYPE OF TRIGGER BACK. If it is not replaced completely and effectively with a safe trigger, it is our intention to file a claim against Remington in Vermont for our money back and for punitive damages.

Selling a gun that will fire without touching the trigger is inexcusable. Remington should be ashamed.

RECEIVED
MAR 23 2011

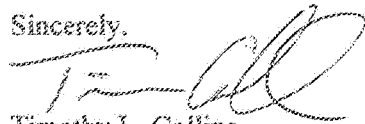
BY:

PS 16289C

Once the trigger is replaced with a safe trigger (not the same type or design which we believe is defective)
it may be shipped back to:

Leo J. Collins
274 White Road
Enosburg Falls, VT 05450

Sincerely,

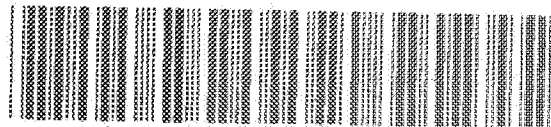


Timothy L. Collins

Serial
Number:

S6448624

Model: 700



RE00225741

T.A. Set screws altered, Trig
will not return properly.
Replace TPA, clean + test line
AT 1/2 normal cost

Quote



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/1/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE			
MEDIA			
COORDINATOR		XXXXXXXX	
TO MAIL		I WILL MAIL	
DESCRIPTION:			
700			
S6443624			

LABEL INFORMATION

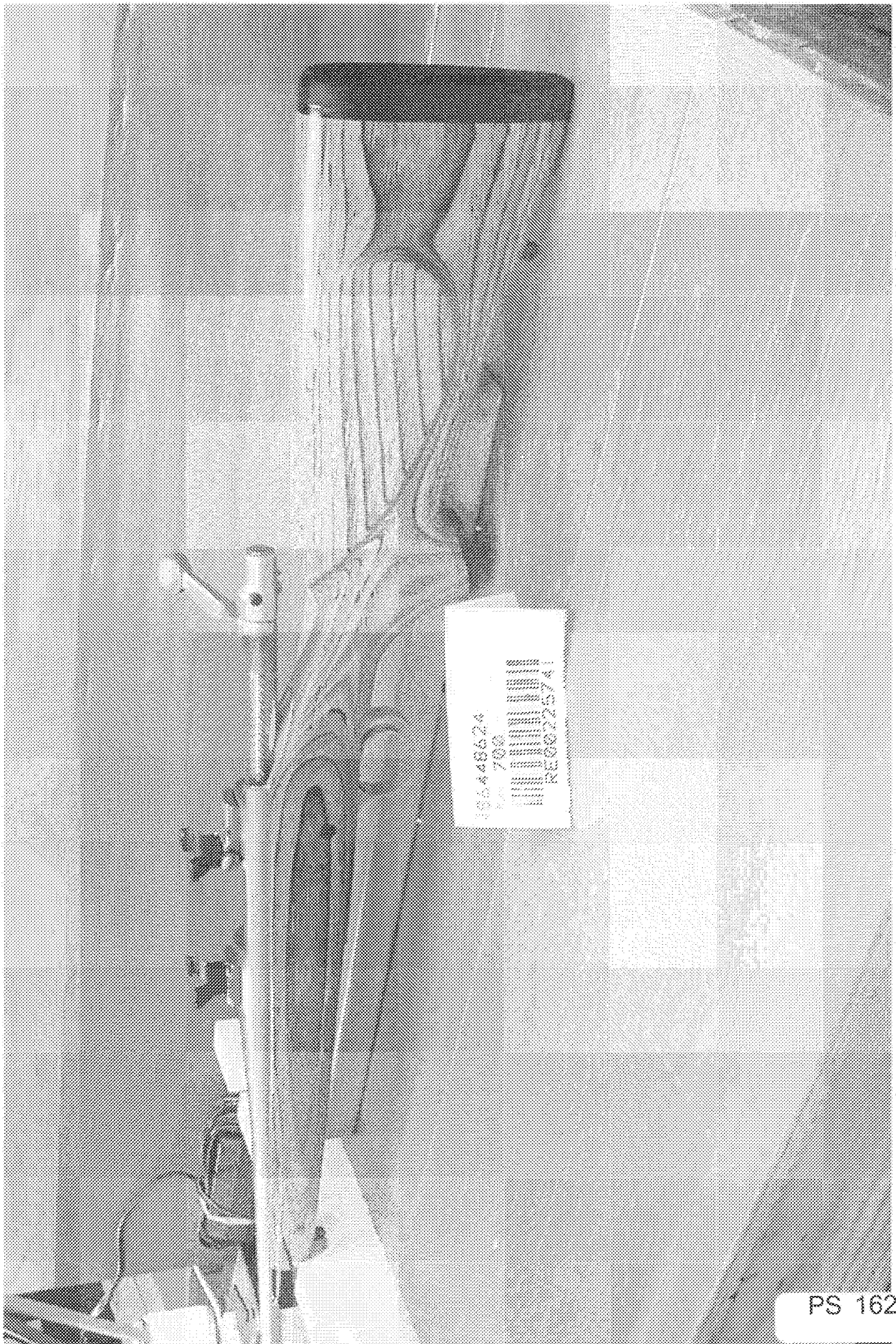
MAIL LABEL TO:	Timothy Collins 274 White Rd Enosburg Falls, VT 05450
RETURN ITEM TO:	Rem Product Service Ilion, NY

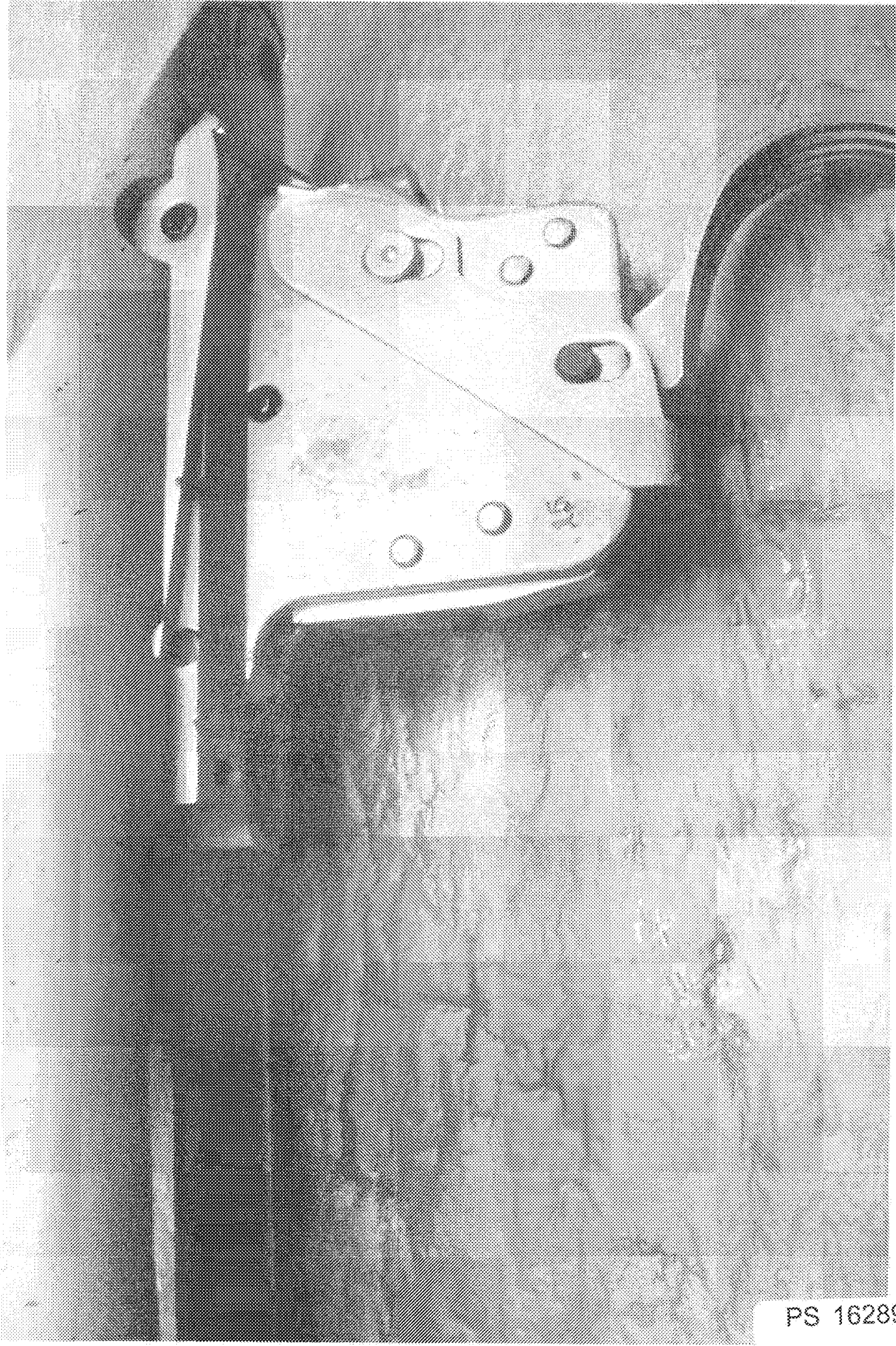
PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

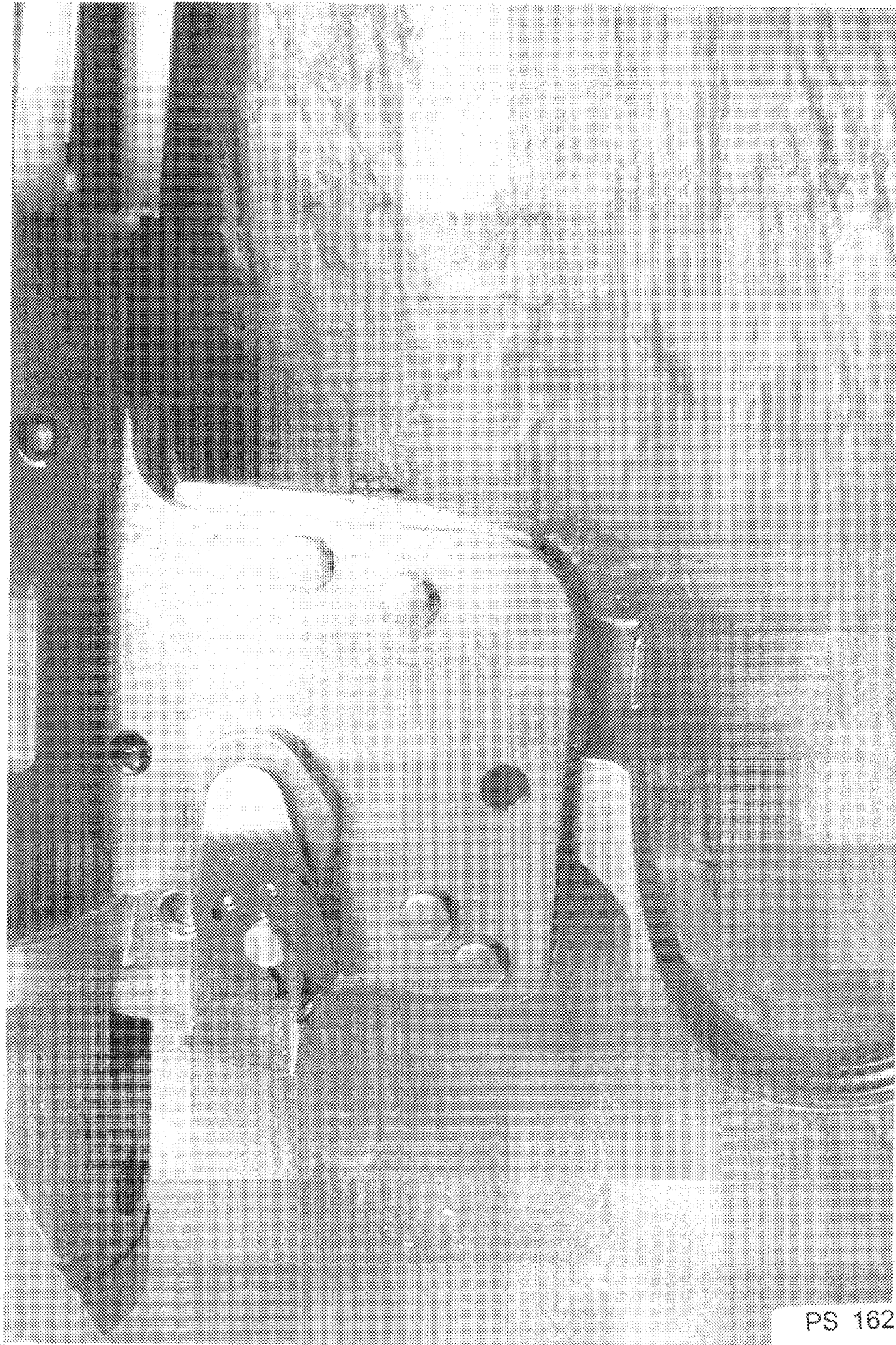
48X506 NOV 2, 2010 ALL CORR ASD 1 OF 1
PVC BRDCM ACT W1 10.0 LBS
TRACKING 12475483907305003
REF 1.110010 COLLINS, CO/CM
REF 2.700006443624

HANDLING CHARGE 0.00
STANDARD FEE PUB DATE CHRIS: SVC 1.110010
BY 0.00 CSD 0.00 RS 0.00
SI 0.00 INQ 0.00 SU 0.00
AM 0.00 PR 0.00 SP 0.00
TOT PUB CHG 7.27 PUB HANDLING 7.27

PS 16289E







PS 16289 H



PS 16289 1