

Remington Arms Co., Inc.
Product Service
Legal Case #6059

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
227007	3/28/2011	3/29/2011	3/29/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ed	Daheris	134 Nod Hill Rd	Southbury	CT	06488		H 203-262-3311 C 203-314-3827 E eddaheris@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

4/5/11 Per letter with rifle, the rifle has discharged on 2 separate occasions while in the process of unloading. After releasing the safety and just beginning to open the action the firing pin released. On both occasions his left hand was on the foregrip and his right on the bolt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	20000	6389796	BU	1/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	THOMPSON HOAGUE CONCORD NH	TWO PIECE BASE	N			

CONCERN:FSR

Ammunition Information

Mfg.	Type	Cal/Ga.	SKU	UPC	DOM	Mfg. Code
Remington	PSP/100	25-06				
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM price						

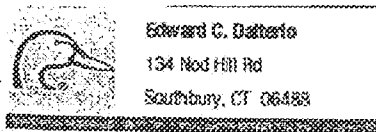
Repair/Replacement Cost	Repair/Replacement Date
45.40	4/5/2011

4/5/11 Per Ilion, could not duplicate concern. Trigger assm dirty and set screws altered. Replace TPA, clean, test fire at BLSM price of \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		R. TRAVIS
	Exam Date		3/29/2011
	Product Type		RP
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	

Barrel	Description		24" 2506 REM
	Date Code		BU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE



Edward C. Datterio
134 Nod Hill Rd
Southbury, CT 06488

March 18, 2010

Remington Arms
14 Hoefler Avenue
Ilion, NY 13357

Re: Model 700, S/N 6389796
Inc.# 110224-000088

Sirs,

Confirming my recent discussion with Travis in your Customer/Repair Center on March 14, I am returning my rifle to be retrofitted with a new safety.

As a result of 2 separate discharges while in the process of un-loading, this rifle discharged when I moved the safety to the off position.

The two events occurred years 10 years apart: the first one approximately 10 years earlier (on my first hunting trip after purchasing the rifle from a used firearms dealer) and I chalked it up to my inexperience with a bolt- action rifle. The second event occurred this past deer season, and then I became aware of a potential problem after watching a program about the Model 700 potential safety issue in January 2011.

Now I would like to have the rifle/ safety mechanism reviewed by your staff, and am authorizing any changes necessary to eliminate the problem I've experienced recently.

The rifle has been a joy to use, you can see by the wear and tear that I have enjoyed it immensely, at now, at age 70+, am looking for a few more good years with it before I pass it on to one of my grandsons.

I appreciate your kind assistance in this matter.

Regards,

Ed Datterio
134 Nod Hill Road
Southbury, CT 06488

Phone: (203)- 262-3311

Cell: (203)-314-3827

Email: eddatterio@yahoo.com

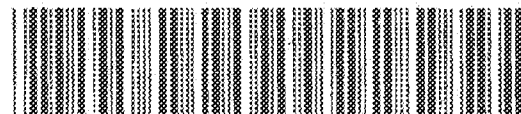
6059

24"
Bu 1/7
2.5
001

Serial Number:

6389796

Model: 700



RE00227007

RECEIVED
MAR 31 2011

BY: _____

VISA CARD # REDACTED 3197000

EXP: 07/12

could not duplicate concern.
T.A. dirty & set screws altered.
Alpha TPA, clean & fast fire
under BLP for \$20.00 + ship

20.40
27. -
35.
82.40
37. -
45.40

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: 6389796	
Are you the original owner? ☒ YES ☐ NO			
Name: Ed DALTERIO		Date of Purchase: 1999 (PROX.)	
Address (no PO Boxes): 134 WOOD HILL ROAD			
City: Southbury		State: CT	Zip: 06488
Phone (Daytime): 203-314-3827		Fax: _____	
E-mail Address: eddalterio@yahoo.com			
☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem: Rifle has discharged (on 2 separate occasions) while in the process of unloading. After releasing safety & just beginning to open the action, the lever was released. On both occasions my left hand was on the foregrip & my right on the bolt.			
Ammunition Information:			
Manufacturer: Remington		Type: Core-Lock - 25-06	
Other (i.e. bullet weight/type, shot size, powder): 100 GR - PSP R2506Z			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppe's			
How often do you clean the bore? (Months or Number of rounds) After each firing			
How often do you clean the action? (Months or Number of rounds) Annually			
How often do you clean the trigger assembly? (Months or Number of rounds) 1			
Brand of lubricant used: Remington			

How often do you lubricate the bore? (Months or Number of rounds)	After ea. Firing
How often do you lubricate the action? (Months or Number of rounds)	After ea. Firing
How often do you lubricate the trigger assembly? (Months or Number of rounds)	Annually
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☐ YES ☒ NO	
Comments: I purchased this weapon (used) from a local out-of-business gun shop	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
N/A	
What were the services performed?	
N/A	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.	
1: Record the serial number of your firearm before sending it. 2: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) 3: Remove all accessories from your firearm to prevent loss or damage. 4: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused. 5: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.	
Charge repairs will be processed using the following guidelines:	
1: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun) 2: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.	



