

Remington Arms Co., Inc.
Product Service
Legal Case #:5843

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
222292	2/7/2011	2/8/2011	2/8/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Kyle	DeFoor	5437 E. Placita Faja	Tucson	AZ	85718		H 520-299-1745 E kdefoor@cpatucson.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

Customer sent in gun with a note. Customer stated he had FBC while hunting. No damage, No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	26366	TT000741	PV	6/18/2001 9:25:44 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote
to repair

Repair/Replacement Cost	Repair/Replacement Date

Per Ilion - Could not duplicate concern. TA set screws altered, trigger will not return properly. Replace TA, clean & test fire at 1/2 normal cost - quote. 2/17/11: Customer apprvd repair & pd by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/8/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5843&Type=Case>

2/22/2011

Barrel	Description		22" 3006 SPR SS
	Date Code		PV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		M/700 SAFETY
	Function	Like new; Functioning	
Sear	Sub-Assembly	ISS	
	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
Feeding Test	Test Fired	False	
	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	TRIG WILL NOT RETURN PROPERLY TPA/ACT HAS A GREEN COLORED LURE
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

5843

22" 6/01
2.5" 10/3

January 8, 2011

Dear Sirs,

In mid November while deer hunting I had a significant malfunction of my Remington Model 700 Rifle.

I had four rounds in the magazine before chambering a round as I readied myself for a shot. After firing my first shot and hitting the deer, I chambered a second round and upon the closing of the bolt the rifle fired. Fortunately the rifle was pointed downrange and no one was injured or in jeopardy of being struck by a stray bullet. I was shocked when the rifle discharged but quickly chambered a third round, without incident, shot the deer a second time and put him down.

This is the only occurrence where a round discharged inappropriately. It was also just the second time I had occasion to chamber a round from the magazine after firing an initial shot. The previous time was two years ago in November 2008, without incident. All the other times I have fired the rifle has been when it was single loaded, shooting from a bench at the rifle range. I have not experienced any malfunctions during these occasions.

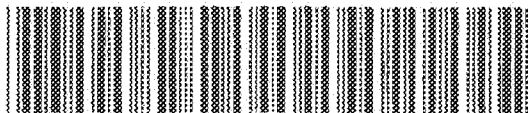
My contact information, if needed, is:

Kyle DeFoor
5437 E. Placita Faja
Tucson, Arizona 85718
520-299-1745
kdefoor@cpatucson.com

Serial Number:

TT000741

Model: 700



RE00222292

could not duplicate concern.
T.A. set screws altered, T.A. g.
will not return properly.
Replace TPA, clean & test fire.
At 1/2 normal cost.

Quote

26 FEB 10 2011

BY:.....

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: <i>M700 TITANIUM</i>		Serial Number: <i>TT000741</i>	
Are you the original owner? ☐ YES ☒ NO			
Name: <i>KYLE DEFOOR</i>		Date of Purchase: <i>2002</i>	
Address (no PO Boxes): <i>5437 E. PLACITA PAJA</i>			
City: <i>TUCSON</i>		State: <i>AZ</i>	Zip: <i>85718</i>
Phone (Daytime): <i>520-299-1745</i>		Fax:	
E-mail Address: <i>KDEFOOR@CPATUCSON.COM</i>			
☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem: <i>I HAD 4 ROUNDS LOADED IN MAGAZINE. I CHAMBERED A ROUND, FIRED AND RECHAMBERED A 2ND ROUND FROM THE MAGAZINE. WHEN THE BOLT WAS CLOSED THE RIFLE DISCHARGED. I CHAMBERED A 3RD ROUND WITHOUT A MALFUNCTION.</i>			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used: <i>H414</i>		Powder Weight: <i>55 GRAINS</i>	
Case/Hull Used: <i>REMINGTON</i>		Primer Used: <i>WINCHESTER LARGE RIFLE MAGNUM</i>	
Bullet Type/Shot Size: <i>180 GRAIN</i>		Reloader Used: <i>RCBS ROCKCHUCKER</i>	
<i>SPEER GRAND SLAM</i>			
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: <i>INSIGHT GUP CLEANER-DEGREASER</i>			
How often do you clean the bore? (Months or Number of rounds) <i>EACH TIME I SHOOT RIFLE</i>			
How often do you clean the action? (Months or Number of rounds) <i>" " " " "</i>			
How often do you clean the trigger assembly? (Months or Number of rounds)			
<i>INFREQUENTLY - EVERY 5TH OR 6TH TIME THE BORE IS CLEANED</i>			
Brand of lubricant used: <i>LIGHTER FLUID</i>			

How often do you lubricate the bore? (Months or Number of rounds)	WHEN CLEANING RIFLE
How often do you lubricate the action? (Months or Number of rounds)	WHEN CLEANING RIFLE
How often do you lubricate the trigger assembly? (Months or Number of rounds)	
EVERY STA & VIA CLEANING	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☐ YES ☒ NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
I'M NOT AWARE OF IT BEING SERVICED. I SPOKE TO ORIGINAL OWNER & HE COULDN'T RECALL. BUT IF HE DID IT WOULD HAVE BEEN APPROX 2001 or 2002.	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. 1. Record the serial number of your firearm before sending it. 2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) 3. Remove all accessories from your firearm to prevent loss or damage. 4. Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused. 5. Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Charge repairs will be processed using the following guidelines: 1. Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun) 2. For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.	

