

Remington Arms Co., Inc.

Product Service

Legal Case #:5911

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
223895	2/21/2011	2/22/2011	2/22/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Malcolm	Donaldson	4 Sunday Dr	Beverly	MA	01915		H 978-526-7911 E mandnd@comcast.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	Fired when he took safety off	Concern:1007	Fired on Safe Release	Unknown
C				

3/7/11 Per note with rifle, gun needs bolt lock safety modification. It fired once when he clicked the safety off to unload it. No one hurt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/308 WIN	n/a	6740264	KY	5/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	ESTRN SPORTS DIST MILFORD NH	TWO PIECE BASE	N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean & test fire at BLSM						

program price

Repair/Replacement Cost	Repair/Replacement Date
45.40	3/7/2011

3/7/11 Per Ilion, trigger assm and set screws altered. Trigger will not return properly. Replace TPA, clean & test fire at BLSM program price of \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/22/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 308 WIN
	Date Code		KY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	

Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, TRIG NOT RETURNING PROPERLY. WILL FOLLOW DOWN
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

5911

22"
K45/71
32
1008

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700		Serial Number: 6740264	
Are you the original owner?: ☐ YES ☒ NO			
Name: MALCOLM DONALDSON		Date of Purchase:	
Address (no PO Boxes): 4 SUNDAY DRIVE			
City: BEVERLY		State: MA	Zip: 01915
Phone (Daytime): 978-526-7911		Fax:	
E-mail Address: mandnd@comcast.net			
☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
Gun needs bolt lock safety modification. It fired once when I clicked the safety off to unload it. Fortunately no one was hurt.			
Ammunition Information:			
Manufacturer: Remington		Type: Core-Lok	
Other (i.e. bullet weight/type, shot size, powder): 150-180-gr. PSP			
Handload Information: n/a			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppe's			
How often do you clean the bore? (Months or Number of rounds) 12 mos 10-15 rounds			
How often do you clean the action? (Months or Number of rounds) ditto			
How often do you clean the trigger assembly? (Months or Number of rounds) never			
Brand of lubricant used: Hoppe's or Remington			

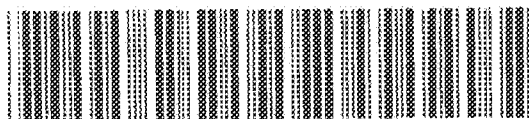
RECEIVED
FEB 23 2011
BY: _____

How often do you lubricate the bore? (Months or Number of rounds)	12 mos 10-15 rounds
How often do you lubricate the action? (Months or Number of rounds)	after
How often do you lubricate the trigger assembly? (Months or Number of rounds)	never
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES ☐ NO	Reviewed
Comments: Reviewed only very recently. They are very helpful	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NEVER	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	

Serial Number:

6740264

Model: 700



RE00223895

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ling it.
amage in shipping and handling. Preferably,
be returned.)
loss or damage.
ide the box. Shipments without a proper

ost. Remington is not responsible for
purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

a: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

a: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

T.A. dirty & set screws altered.
Trig. will not return properly.
Update TPA, clean & test fire
Under BCP bond 20.00 + ship

Quote

20.40
27. -
35. -
22.40
37. -
45.40



