

Remington Arms Co., Inc.
Product Service
Legal Case #:5578

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
217706	1/6/2011	1/7/2011	1/7/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Phil	Dykhoff	50943 Tamarack Rd	Wadena	MN	56482		H 218-639-3844 E snowman9191@msn.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	will fire when taking off safety	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release	Unknown	
C				

2/3/11 Per note with rifle, gun will fire when taking off the safety to unload. Has done this 3 times over the years. Remove the bolt lock and see what's wrong with the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	n/a	6450881	PU	6/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART ENTER ROYAL OAK MICH		N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire at \$20 + S&H						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.40	2/3/2011				

2/3/11 Per Ilion, could not duplicate concern. Trigger assm dirty, sticky and set screws altered. Replace TPA, clean and test fire at \$20 + S&H. Owner approved 2/1.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		1/7/2011
	Product Type		RF

	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		PU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	REM SYN STK
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	SLUGGISH
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, STICKY MIN TRIG RETURN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number:	700	Serial Number:	6450881
Are you the original owner?:	☐ YES ☒ NO	2nd Owner	
Name:	Phil Dykhoff	Date of Purchase:	1989
Address (no PO Boxes):			
50954 Tamarack RD			
City:	Wadena	State:	MN
Phone (Daytime):	218 639 3844	Zip:	56480
E-mail Address:	Snowman9191@msn.com		
☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
gun will fire when taking off the Safety to unload has did this 3 times over the years			
Please remove the Safety lock bolt & see what is wrong with the trigger			
Ammunition Information:			
Remington			
Manufacturer:	Types:		
Other (i.e. bullet weight/type, shot size, powder):			
180 grain			
Handload Information:			
Powder Used:	Powder Weight:		
Case/Shell Used:	Primer Used:		
Bullet Type/Shot Size:	Reloader Used:		
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hopps			
How often do you clean the bore? (Months or Number of rounds) once per year after Deer hunting			
How often do you clean the action? (Months or Number of rounds) once per year after Deer hunting			
How often do you clean the trigger assembly? (Months or Number of rounds) never			
Brand of lubricant used: Remington			

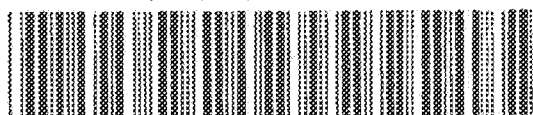
22"
pub/71
250
012

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JAN 2011

BY:.....

How often do you lubricate the bore? (Months or Number of rounds)	12 months
How often do you lubricate the action? (Months or Number of rounds)	12 months
How often do you lubricate the trigger assembly? (Months or Number of rounds)	X
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES ☐ NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to: REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Illion, NY 13357	

Serial Number: **6450881**
Model: **700**



RE00217706

IF YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
WE, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ig it.
nage in shipping and handling. Preferably,
returned.)
ss or damage.
s the box. Shipments without a proper
st. Remington is not responsible for
urchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

Re: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

Re: For Repairs over \$75.00, You will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern
T.A. Dirty, sticky & set screws
altered. Replace TPA, clean
& TEST Fire under BLP for
\$20.00 + Ship

Quote

27
35
20.40
82.40
37. —
45.40

