

Remington Arms Co., Inc.
Product Service
Legal Case #:5793

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obscure
221449	1/31/2011	2/1/2011	2/1/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	MN State Patrol	Steve	Fischer	110 Centere Pointe Curve	Mendota Hgts	MN	55120		C 612-325-2665

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Failed to fire, fired when bolt reinserted	Cause:4038 Could Not Duplicate Concern Concern:1027 Fail to Fire	Unknown	
C				

PI

PD

S Failed to fire, fired when bolt reinserted Cause:4038 Could Not Duplicate Concern Concern:1027 Fail to Fire Unknown

C

2/17/11 Per letter with rifle, sniper fired 3 rds when he tried to fire the 4th the firing pin did not release. He stated that the trigger pull felt like the weapon was on safe. He verified that the safety was in the fire position. He worked the bolt back ejecting the round and re-inserted the rnd. He attempted to fire the weapon and again the trigger would not move to the rear. He then had one of our other snipers look at the weapon. The 2nd sniper attempted to fire the weapon and again the trigger would not come back. He removed the bolt from the rifle along with the rds. When he re-inserted the bolt and locked the bolt down, the firing pin released without him touching the trigger. Fischer witnessed this entire sequence.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	25709	G6925659	XD	12/11/2009 8:53:18 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	CRUSE UNIFORMS & EQUIPMEN		U			

CONCERN:WOULD NOT FIRE WHEN TRIG PULLED, FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA clean and test fire at n/c to restore confidence						

Repair/Replacement Cost	Repair/Replacement Date
65.61	2/17/2011

2/17/11 Per Ilion, could not duplicate concern. Mag box mis assem. Will replace TPA clean and test fire at n/c to restore confidence in rifle.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/1/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
	Description		25" 308 WIN HB
	Date Code		XD

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5793&Type=Case>

2/17/2011

Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	BRASS WASH
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	HAS BEEN CAMO PAINTED
	Stock Condition	Slightly Worn; Functioning	HAS BEEN CAMO PAINTED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	MAG BOX MISSASSM
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	2.5#
	Altered	False	40X AT MIN SPECS
	Sub-Assembly	M/700 Non-Bolt Lock	

From: Fischer, Steven J (DPS)
Sent: Tuesday, January 18, 2011 8:22 PM
To: evin.galbraith@remington.com
Cc: Sokol, Matt (DPS); Lewis, Daniel (DPS)
Subject: My contact info

Hi Evin,

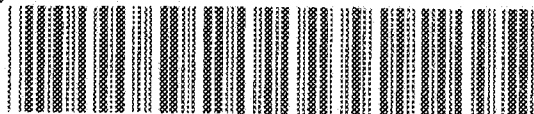
thanks again for calling me back. Now you have e-mail address. Last Thursday (01-13-11) at approximately 1140 hrs cst, one of my snipers was on the range with his 700P. The sniper fired 3 rnds, when he tried to fire the 4th, the firing pin did not release. He stated that the trigger pull felt like the weapon was on safe. He verified that the safety was in the fire position. He worked the bolt back ejecting the round and re-inserted the round. He attempted to fire the weapon and again the trigger would not move to the rear. He then had one of our other snipers look at the weapon. The second sniper attempted to fire the weapon and again the trigger would not come back, the second sniper removed the bolt from the weapon along with the rounds. When the second sniper re-inserted the bolt and as he locked the bolt down, the firing pin released without him touching the trigger. I witnessed this entire sequence. The serial number for the weapon involved is **G6925659** and it was purchased May 03, 2010. With this weapon down, we are short a sniper so if we could get this dealt with as soon as possible we would greatly appreciate it. Let me know how you would like us to proceed. Thank you.

Sgt. Steve Fischer
MN State Patrol
Special Response Team
Sniper Team Leader
cell 612-325-2665

Serial
Number:

G6925659

Model: **700**



RE00221449

could not duplicate concern.
mag. box misssnre, will replace
TPA clean & test fire at N/C
to restore confidence in rifle.

warranty

RECEIVED
FEB 03 2011

BY:

may 2011