

Remington Arms Co., Inc.
Product Service
Legal Case #c5544

Case Information

REL#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
215778	12/21/2010	1/3/2011	1/3/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	4275 Haines Rd	Hermantown	MN	55811		W 218-786-9800

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fired on bolt closing	Concern:1008 Fired on Bolt Closing		
C				

1/17/11 Per note with rifle, striker goes forward when bolt is closed, discharged on customer once. Sear is not engaging striker.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	241272 XN	12/1/1966
Date Purchased	Where Purchased	Accessories	Original Owner		
		BASE,RINGS,SCOPE,PEEP SIGHT BASE	U		

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean, test fire under BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
77.90	1/17/2011

1/17/11 Per Ilion, trigger assm is dirty and has a partially dried lubrication residue causing parts to work sluggish. Replace TPA, clean, test fire under BLSM program price. Anne Harper faxed quote to Roy Christensen on 1/11. Awaiting approval.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		1/3/2011
	Product Type		RP
	Action Type		A

	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM REM MAG SS
	Date Code		XN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Out Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lag Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	N/A
	Notch	Slightly Worn; Functioning	SLUGGISH
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, STICKY
	Pull	--Select--	3.5#
	Altered	False	

	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		BASE,RINGS,SCOPE,PEEP SIGHT BASE



Service Request
Service Order # 7349

24"
X 12/6
3.5"

5544

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726
14 Hoeffer Ave

Ilion, NY 13357

Attn:

Date Shipped: 12/13/2010

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-41-137-01-3b-01217
Attn: Gun Parts Dept.
4275 Haines Road
Hermantown, MN 55811

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Type: Rifle

Serial Number: 241272

Model: 700

Cal/Ga.: 7MM REM

Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

Remington 700 with Leupold scope.

REASON FOR RETURN:

Striker goes forward when bolt is closed, discharged on customer once. Sear is not engaging striker. Please repair. Thank you.

9/14.90
37.-
77.90

ATTENTION VENDOR

Please contact me with any questions or concerns.

Shayne Schelinder

(218) 786-9800

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

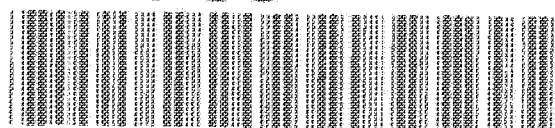
SHIP TO ABOVE ADDRESS

Forward all invoices to: Gander Mountain Company
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

JAN 06 2011
BY:

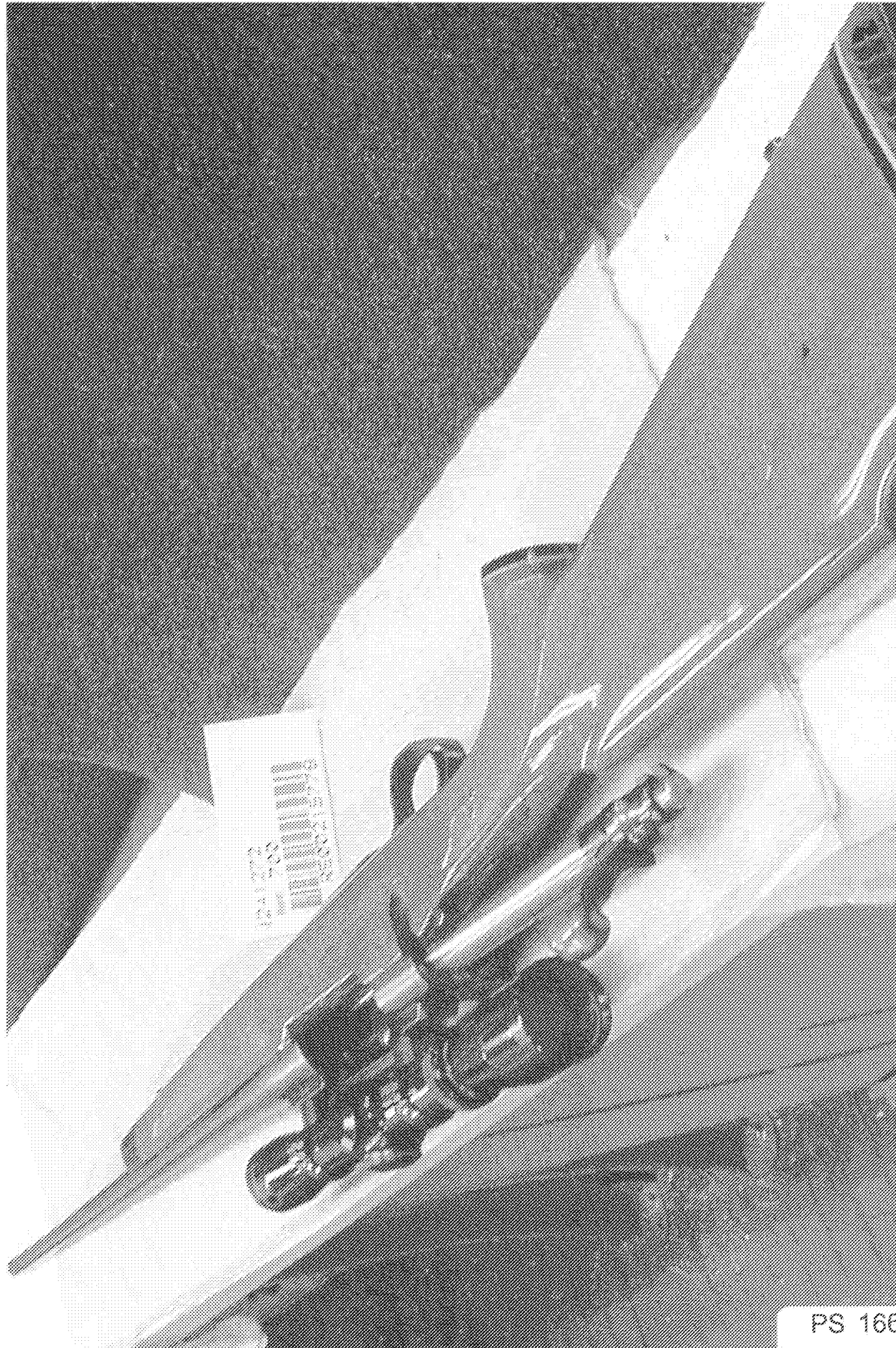
241272

Model: 700

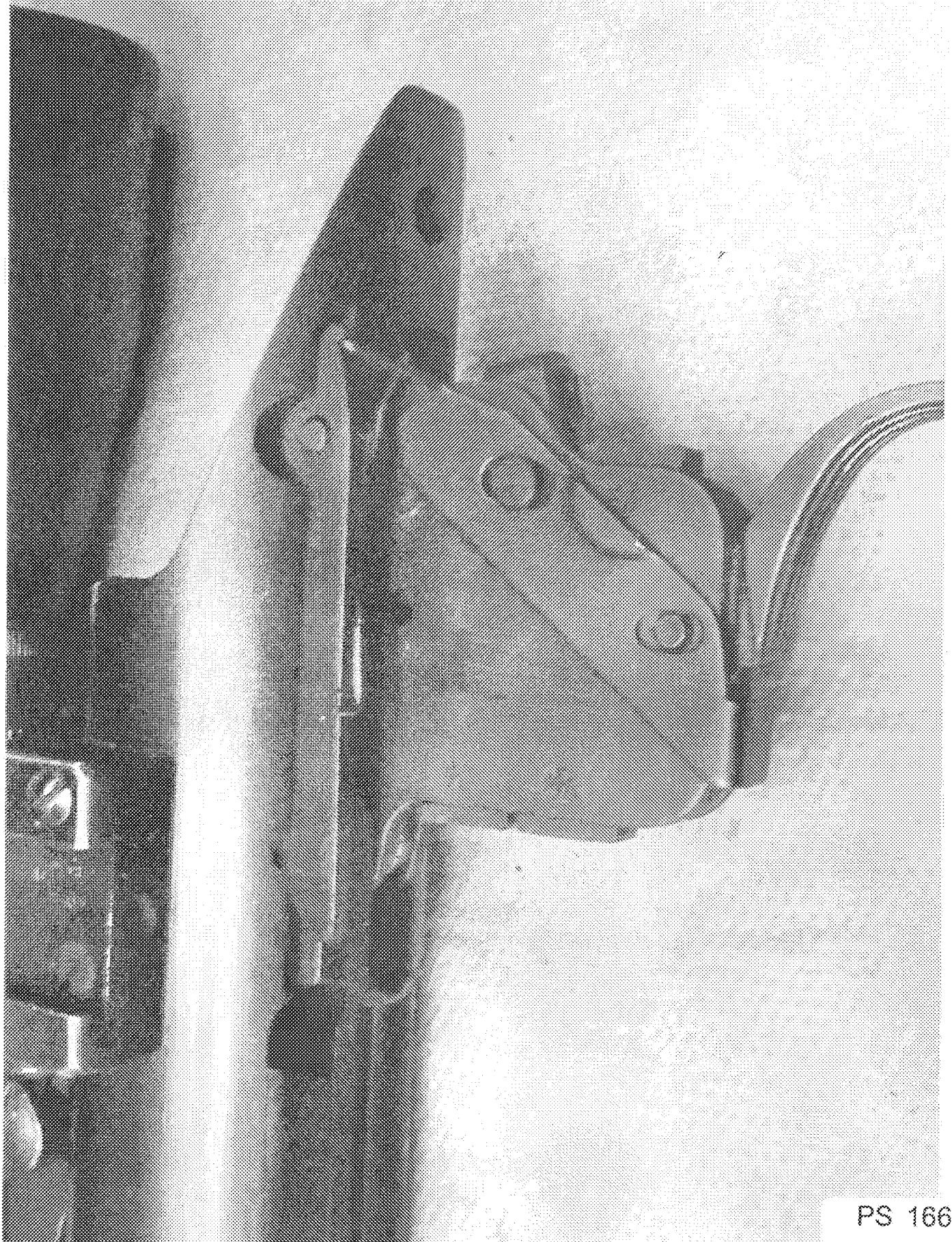


RE00215778

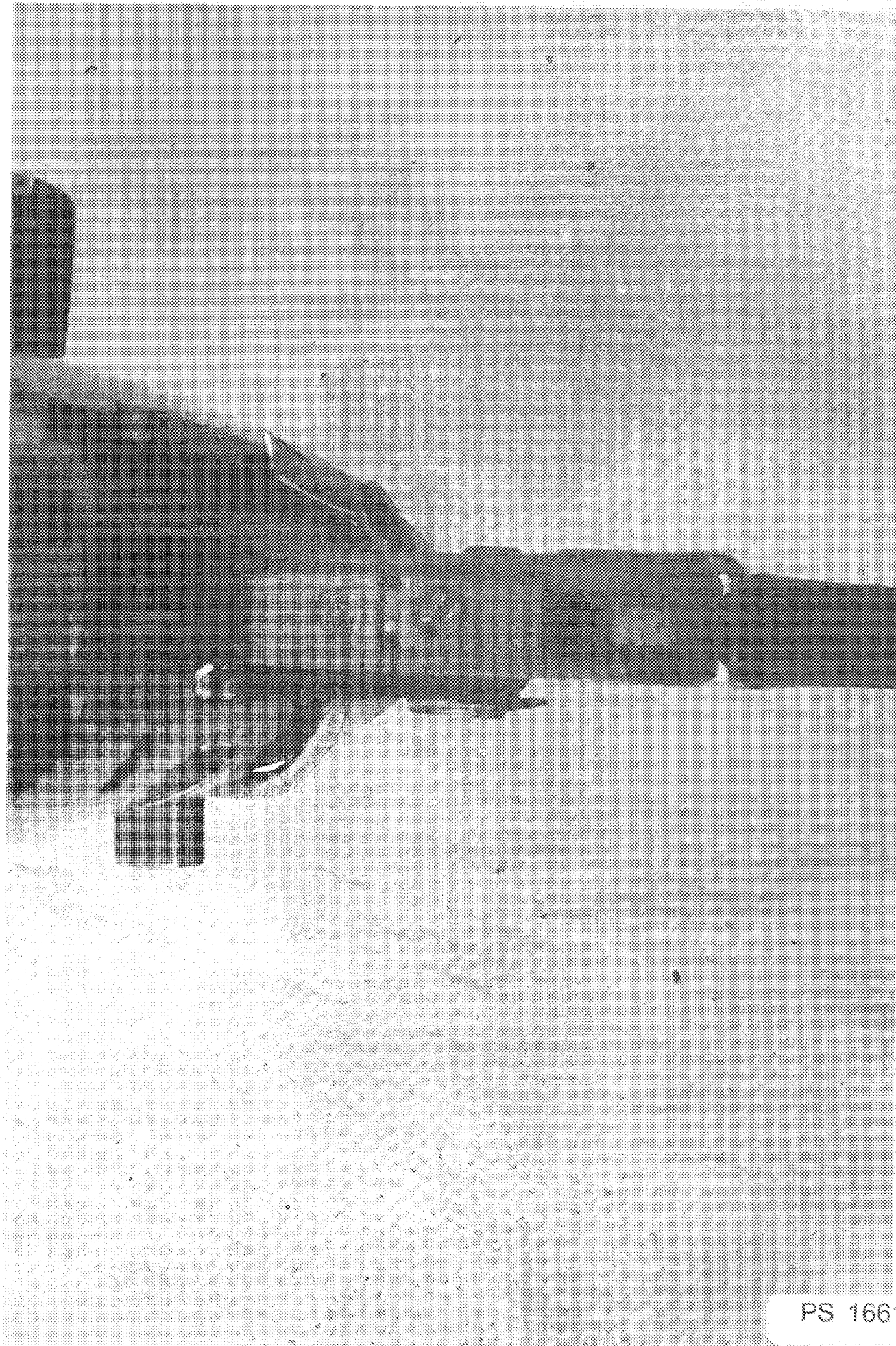
T.A. DIRTY + HAS A PARTIALLY DRIED
LUBRICATION RESIDUE CAUSING
PARTS TO WORK SLUGGISH. REPAIR
T-PA, CLEAN + TEST FIRE UNDER
BLP FOR \$25.00 + ship
Quot PS 166140



PS 16614 E



PS 16614 F



PS 16614 G

