

Remington Arms Co., Inc.
Product Service
Legal Case #:5892

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
226408	3/21/2011	2/16/2011	3/24/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Alan	Kibby	3105 Sarah Ln	Danville	KY	40422		H 859-324-0922 E allenkiby@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

2/16/11 Per call from Kiddy, he bought this rifle from a friend about 3 yrs ago and it has fired when releasing the safety about 5 times.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	n/a	A6587633	WQ	8/1/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPT CTR MONTDALE PA	TWO PIECE BASE	N			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price	Repair/Replacement Cost	Repair/Replacement Date				
	60.40	3/30/2011				

2/16/11 Mailing ARS.cm Per Ilion, replace TPA, clean, test fire at BLSM program price of \$20 + S&H. Approved by phone on 3/30.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B TRAVIS
	Exam Date		3/24/2011
	Product Type		RF
	Action Type		A
	Assigned To		T NAGLE
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE
Barrel	Description		24" 22-250 REM
	Date Code		WQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn, Functioning	
Bolt	Firing Pin	Slightly Worn, Functioning	
	Shroud	Slightly Worn, Functioning	
	Face	Slightly Worn, Functioning	
	Handle	Slightly Worn, Functioning	
	Stop	Slightly Worn, Functioning	BINDS
Extractor	Condition	Slightly Worn, Functioning	
	Cut Condition	Slightly Worn, Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn, Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn, Not Functioning	
	Stock Condition	Slightly Worn, Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn, Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new, Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	009
	Notch	Slightly Worn, Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn, Not Functioning	DIRTY, STICKY, TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

5892

24"
WQ 8/78
1.5#
1009

February 16, 2011

Kibby
Alan Kibby
3105 Sarah Ln
Danville, KY 40422

Subject: #5892, Model 700

Dear Mr. Kibby

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the boxes with "Product Service"

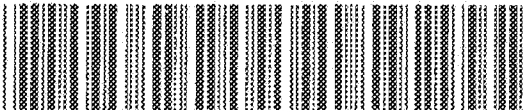
I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

RECEIVED
MAR 20 2011

BY:.....

Number: A6587633
Model: 700

RE00226408

T.A. dirty, sticky + set screws
altered. Trig not returning
properly. Replace TPA, clean +
Test fire under ELP Con \$20.00
+ ship

Quote

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: Rem-Mod 700 BDL		Serial Number: A6587633	
Are you the original owner? ☐ YES ☒ (NO)			
Name: Allen Kirby		Date of Purchase: 10 June 2010	
Address (no PO Boxes): 3105 SARAH LN			
City: Danville		State: KY	Zip: 40422
Phone (Daytime): 859-324-0922		Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) allenkirby@gmail.com			
E-mail Address:			
☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
Dec 2010. Gun was in a rest at the range a round was chambered and safety was on. When I pushed safety to fire position the gun discharged. Nov 2010: SAME Sept 2010: SAME			
500 characters left			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used: Reloader 15		Powder Weight: 34.7 gr	
Case/Hull Used: Win		Primer Used: CC-200 Lr. Rifle	
Bullet Type/Shot Size: Hornady Vmax 50gr		Reloader Used: LEE Press	

20.40
27. -
35. -
15. -
97.40
37
66.40

Firearms Care (Cleaning and Lubrication).	
Brand of cleaning solution used:	Rem Oil & Gunslide Fanning bore cleaner
How often do you clean the bore? (Months or Number of rounds)	2 times a month
How often do you clean the action? (Months or Number of rounds)	2 times a month
How often do you clean the trigger assembly? (Months or Number of rounds)	after ea use
Brand of lubricant used:	Rem oil
How often do you lubricate the bore? (Months or Number of rounds)	after ea use
How often do you lubricate the action? (Months or Number of rounds)	every cleaning cycle
How often do you lubricate the trigger assembly? (Months or Number of rounds)	after ea use
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☐ YES ☒ NO	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
N.A. yet	
What were the services performed?	
Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357	
⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. - Record the serial number of your firearm before sending it. - Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) - Remove all accessories from your firearm to prevent loss or damage. - Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.	

Case #		Date of Call	2/16/11	Date of Incident		PreLit		Lit		Obs	
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Reporter name		Incident Name/Age	Alan Kiddy 3105 Sarah Ln. Danville, KY 40422 859-324-0922
address		address	
contact #'s		contact #'s	
email		email	

Injury	
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Medical Treatment	
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Alleged cause	
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Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
700	A6587633	22-250	'78	N	BDL-3yrs	bought from a friend		

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info

Other Product	
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Notes:	About 5 times since ^(3 yrs) he had it FSR
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Customer's Request	
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My actions/offers	ARS
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www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	2/16/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
☒ RELEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		xx	
DESCRIPTION:		I WILL MAIL	
A6587633		700	

LABEL INFORMATION

MAIL LABEL TO:	Alan Kiddy 3105 Sarah Ln Danville, KY 40422
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX586 FEB 17, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5869065708437
REF 1:ALAN KIDDY/CD/CM
REF 2:700/A6587633

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRG:		SVC T/P USD
OV 0.00	ODD 0.00	RS 0.50
DC 0.00	OGD 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 8.84	PUB+HANDLING	8.84



