

Remington Arms Co., Inc.

Product Service

Legal Case #:5517

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
215497	12/19/2010	1/3/2011	1/3/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Harold	Kumro	4890 Deborah Dr	North Ridgeville	OH	44039		H 440-327-3377

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when closing the bolt	Cause:4038 Concern:1008	Could Not Duplicate Concern	Unknown
C				

1/5/11 Per letter with rifle, Kumro was going to zero in his rifle and it fired when he went to lock the bolt down.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27531	E6574667	OT	8/31/1999 10:02:33 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DICKS CLOTHING & SPORTING	TWO PIECE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at 1/2 normal charges						
	Repair/Replacement Cost	Repair/Replacement Date				

1/5/11 Per Ilion, could not duplicate concern. Trigger assm set screws altered. Trigger assm dirty & sticky, parts work sluggish. Replace TPA, clean, test fire at 1/2 normal cost. Kumro called and approved the repair. He said that his rifle has never been out of his possession, never to a gunsmith and the trigger could not have been adjusted.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		1/3/2011

Examination	Product Type	RF
	Action Type	A
	Assigned To	T.NAGLE
Cause	4038	Could Not Duplicate Concern
Barrel	Description	22" 270 WIN
	Date Code	OT
	Bore Plugged	False
	Bulged	False
	Fired	False
	Fired while Obstructed	
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning
	Firing Pin	Slightly Worn; Functioning
	Shroud	Slightly Worn; Functioning
	Face	Slightly Worn; Functioning
	Handle	Slightly Worn; Functioning
	Stop	Slightly Worn; Functioning
Extractor	Condition	Slightly Worn; Functioning
	Cut Condition	Slightly Worn; Functioning
	Ext/Eject Test	False
Locking	Block Condition	---Select---
	Lug Condition	Slightly Worn; Functioning
	Notch Condition	---Select---
Overall	Exterior Condition	Slightly Worn; Functioning
	Stock Condition	Slightly Worn; Functioning
	Fore End Condition	---Select---
Receiver	Condition	Slightly Worn; Functioning
	Bulged	False
Safety	Description	M/700 SAFETY
	Function	Like new; Functioning
	Sub-Assembly	Non-ISS
Sear	Lift	---Select---
	Notch	Like new; Functioning
	Tests	Test Fired
Feeding Test	False	False
Trigger	Condition	Slightly Worn; Functioning
	Pull	---Select---
	Altered	True
	Sub-Assembly	M/700 Non-Bolt Lock
Non-Remington Components	Description	TWO PIECE BASE

Mr. Harold Kumro
4890 Deborah Dr
N Ridgeville, OH 44039



How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☐ YES ☒ NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?
What were the services performed? <i>I DO MY OWN LUB-CLEANING AND SERVICE EACH TIME I GO DEER HUNTING</i>
Ship your INSURED firearm by either UPS or Parcel Post to:



Mr. Harold Kumro
4890 Deborah Dr
N Ridgeville, OH 44039

REMINGTON ARMS CO., INC

ATTN: Arms Service Division
14 Hoefler Ave
Ilion, NY 13357

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
ME, ADDRESS (WITH ZIP CODE), TELEPHONE AND.

ng it.
mage in shipping and handling. Preferably,
e returned.)
oss or damage.
le the box. Shipments without a proper

ist. Remington is not responsible for
purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

;; Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

;; For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern
T.A. Set screws altered. T.A.
Dirty & sticky part work sluggish.
replace T.A., clean & test fire
AT 1/2 normal cost.

Quote

1/5/10 Kumro
Called &
approved
M

5517

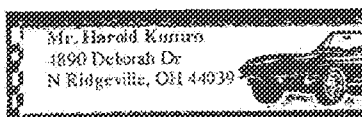
22"
07/99
3.58
015

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: E6579667
Are you the original owner? ☒ YES ☐ NO	
Name: HAROLD KUMRO	Date of Purchase: 2003
Address (no PO Boxes): 4890 DEBORAH DR NORTH RIDGEVILLE OHIO 44039	
City:	State: Zip:
Phone (Daytime): 440-327-3327	Fax:
E-mail Address:	
☐ I would like to receive future e-mail updates from Remington.	
Please describe your problem: i was in my sinker barn ready to go in the gun. I had 3 shells in the mag when i pushed the shell in to the front. When i went to lock the bolt down, the gun fired, my left hand was on the front stock, my right hand was operating the bolt.	
Ammunition Information:	
Manufacturer: REMINGTON	Type: EXPRESS CORE LOKT
Other (i.e. bullet weight/type, shot size, powder): 270 WIN 150 GR SOFT PT	
Handload Information:	
Powder Used: ?	Powder Weight: DON'T KNOW
Case/Hull Used: }	Primer Used: }
Bullet Type/Shot Size:	Reloader Used: }
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: HOPPE'S	
How often do you clean the bore? (Months or Number of rounds) AFTER EA HUNTING TRIP	
How often do you clean the action? (Months or Number of rounds) SAME	
How often do you clean the trigger assembly? (Months or Number of rounds) SAME	
Brand of lubricant used: HOPPE'S 9 LUBRICATING OIL	



JAN 05 2011

BY: 270

REMINGTON REPAIR DEPT

This is my M.C. 5466 0420 0003 4585
02/13

Harold Kumro

4890 DEBORAH DRIVE

NORTH RIDGEVILLE OHIO 44039

440-327-3377

please make what ever repairs are
needed, THANK YOU

12-10-10

Harold Kumro

1 RIFLE

REMINGTON MODEL 700

CAL 270

SERIAL NO E6574667

