

Remington Arms Co., Inc.
Product Service
Legal Case #:5875

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
223227	2/14/2011	2/15/2011	2/15/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Richard	Lang	5906 Hwy 111	Anacoco	LA	71403		H 337-424-0595 F 337-537-1796 E richardl@gallomech.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Customer sent in gun with our repair form. He stated that sometimes when you switch the rifle to fire it discharges. He stated he has had the trigger lightened. df

Firearm Information

Mfg.	Type	Model/Ca.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	26907	T6261731	KW	9/15/2002 7:51:11 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	GRICE WHOLESALE	TWO PIECE BASE,BOTTOM HALF RINGS	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Hion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

Per Hion - Could not duplicate concern. TA dirty & set screws altered. Trigger has minimum return. Can offer to replace TA, clean & test fire @ 1/2 normal cost - quote. Customer apprvd quote & pd. by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/15/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 2506 SPR
	Date Code		KW
	Bore Plugged	False	
	Ridged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	SOME BRASS WASH
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	North Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, MIN TRIG RETURN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE, BOTTOM HALF RINGS

5875

24" 2.5A 2014

120510

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: T6261731
Are you the original owner? ☒ YES ☐ NO	
Name: RICHARD A. LARG	Date of Purchase: 11-03?
Address (no PO Boxes): 8906 HWY 111	
City: ANACOCO	State: LA. Zip: 71403
Phone (Daytime): 337-424-0595	Fax: 337-537-1796
E-mail Address: richardl@gallomech.com	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem: WHEN YOU SQUEEZE THE TRIGGER REAL HARD WHILE ON SAFETY, SOMETIMES WHEN YOU SWITCH TO FIRE WITHOUT TOUCHING THE TRIGGER, THE RIFLE DISCHARGES. THIS HAS HAPPENED ONCE BEFORE I HAD THE TRIGGER FULL LIGHTEN.	
Ammunition Information:	
Manufacturer: FEDERAL PREMIUM	Type: WIDEL SHOCK
Other (i.e. bullet weight/type, shot size, powder): 11.7 GRAM	
Handload Information:	
Powder Used: N/A	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used:	
How often do you clean the bore? (Months or Number of rounds) 20 TO 30 OR IF WET	
How often do you clean the action? (Months or Number of rounds) 20 TO 30 OR IF WET	
How often do you clean the trigger assembly? (Months or Number of rounds) 20 TO 30 OR IF WET	
Brand of lubricant used:	

RECEIVED
FEB 20 2011

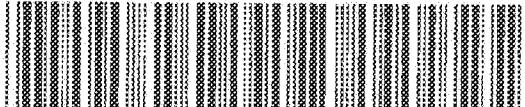
BY:.....

How often do you lubricate the bore? (Months or Number of rounds)	20 TO 30 ROUNDS
How often do you lubricate the action? (Months or Number of rounds)	20 TO 30 ROUNDS
How often do you lubricate the trigger assembly? (Months or Number of rounds)	20 TO 30 ROUNDS
OR IF THE GUN GETS WET FOR THE ABOVE 3 QUESTIONS	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☐ YES ☒ NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed? LIGHTEN THE TRIGGER FALL	
Ship your INSURED firearm by either UPS or Parcel Post to:	

Serial Number

T6261731

Model: 700



RE00223227

, INC

ivison

OR IN THE SAME BOX WITH THE
MUST SEND SPENT SHELLS PLEASE
(WITH ZIP CODE), TELEPHONE AND

- 1: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
 - 2: Remove all accessories from your firearm to prevent loss or damage.
 - 3: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- 1: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- 2: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

RICHARD A LANG
5906 HUN III
ANACOCO, LA. 71403

could not duplicate coming
T.A. duty 4 set screws & Hinges
Trigger has minor wear can often
to replace TPA, clean & test
fire at 1/2 normal cost.
Quoted



