

Remington Arms Co., Inc.
Product Service
Legal Case #:5928

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
227140	3/29/2011	2/23/2011	3/30/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Michael	LaVere	9704 Abbeville	Lubbock	TX	79424		C 806-441-9997

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when closing the bolt	Cause:4006 Altered Adjustments or Components	Unknown	
C	Concern:1008 Fired on Bolt Closing			

2/23/11 Per call from LaVere bolt is not engaging the firing pin. 1st few times it was setting the rounds off cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	G6533037	EZ	10/29/2005 12:12:07 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACADEMY CORP	ELASTIC SHELL CARRIER	Y			

Youth CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

2/23/11 Mailing ARS.cm 3/31/11 Per Ilion, trigger assm screws altered, trigger not returning properly. Replace TPA, clean, test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/30/2011
	Product Type		RF

	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		20" 243 WIN
	Date Code		EZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		ELASTIC SHELL CARRIER

5928

20"
6210/0
28
1014

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>REM 700</u>		Serial Number: <u>66533037</u>	
Are you the original owner? ☐ YES ☒ NO <u>BOUGHT NEW AT GANDER</u>			
Name: <u>MICHAEL C. LAVERE</u>		Date of Purchase: <u></u>	
Address (no PO Boxes): <u>9704 ARBEVILLE AVE.</u>			
City: <u>LURBOCK.</u>		State: <u>TX</u>	Zip: <u>79424</u>
Phone (Daytime): <u>806-791-1152</u>		Fax: <u></u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>REDNECKINTXAS@YAHOO.COM</u>			
E-mail Address: ☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
<u>GUN IS EITHER FIRING WHEN BOLT CLOSSES OR NOT ENGAGING THE FIRING PIN AT ALL.</u> <u>GUN IS UNSAFE AS IS.</u>			
300 characters left			
Ammunition Information:			
Manufacturer: <u>HORNADAY</u>		Type: <u>SUPERFORMANCE</u>	
Other (i.e. bullet weight/type, shot size, powder): <u>95 GR SST</u>			
Handload Information:			
Powder Used: <u></u>		Powder Weight: <u></u>	
Case/Hull Used: <u></u>		Primer Used: <u></u>	
Bullet Type/Shot Size: <u></u>		Reloader Used: <u></u>	

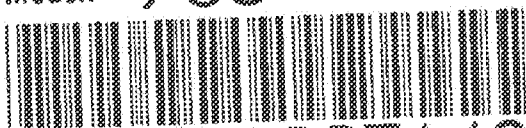
RECEIVED
MAR 2011

BY:

Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used:	HOPPE'S ELITE
How often do you clean the bore? (Months or Number of rounds)	EVERY 100 RDS
How often do you clean the action? (Months or Number of rounds)	SAME / HAVE NOT HAD GUN LONG ENOUGH
How often do you clean the trigger assembly? (Months or Number of rounds)	GUN STILL NEW
Brand of lubricant used:	N/A
How often do you lubricate the bore? (Months or Number of rounds)	N/A
How often do you lubricate the action? (Months or Number of rounds)	N/A
How often do you lubricate the trigger assembly? (Months or Number of rounds)	N/A
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES ☐ NO	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
NEVER	

G6533037

Model: 700



RE00227140

HELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE
W. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND

- Record the serial number of your firearm before sending it.
- Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- Remove all accessories from your firearm to prevent loss or damage.
- Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.

T.A. set screws altered, Trg.
not returning properly. Replace
TRG, clean & Test Fire at 1/2
Normal cost

Quote

Case #	5928	Date of Call	2/23/11	Date of Incident		PreLit		Lit		Obs	
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Reporter		Incident	
name		Name/Age	Michael LaVere
address		address	9704 Abbeyville
			Lubbock TX 79424
contact #'s		contact #'s	806-441-4997
email		email	

Injury	
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Medical Treatment	
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Alleged cause	
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Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
700		243						

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info

Other Product	
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Notes:	bolt is not engaging the firing pin. 1st few times it was setting the rounds off
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Customer's Request	2/22 3:08 Left voice message on PS voice mail - trouble w/ a 700. 242
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My actions/offers	2/23 9:47 Left voice message to call me.
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www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	2/23/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		xx	
I WILL MAIL			
DESCRIPTION:			
700			

LABEL INFORMATION

MAIL LABEL TO:	Michael LaVere 9704 Abbeville Lubbock, TX 79424
RETURN ITEM TO:	Rem Product Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XXS98 FEB 24, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XXS989066772779
REF 1:MICHAEL LAYERE/CD/CM
REF 2:700
HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 11.28 PUB+HANDLING 11.28



