

Remington Arms Co., Inc.
Product Service
Legal Case #:4979

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre-Lit	Lit	Obsolete
220985	1/28/2011	11/4/2010	1/31/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Peter	Lynn	2101 Country Club Rd. N.	Saint Petersburg	FL	33710		W 813-354-6246 F 813-354-6162 E peter.lynn@usps.gov

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C	FSR			

11/4/10: Customer stated that he had FSR last year. He saw the CNBC show. No damage. No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	BOM
Remington	CF/BA	700/270 WIN	n/a	99321	AL	3/1/1964
Date Purchased	Where Purchased	Accessories	Original Owner			
		AFT MKT STK.	N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM program						

Repair/Replacement Cost	Repair/Replacement Date
\$30.40	2/15/2011

11/4/10: Sending ARS, ltr, form & box. Box order# 1155881. df Per Ilion - Could not duplicate concern. TA dirty, rusty & set screws altered. Replace TA, clean & test fire under BLM program - quote. Customer mailed in payment. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/31/2011
	Product Type		RF

	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		30" 270 WIN
	Date Code		AL
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Out Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, RUSTY
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		AFT MKT STK

20"
AL 3/6
3.5"
006
[COPY]

4979
November 4, 2010

Peter Lynn
2101 Country Club Rd. N.
Saint Petersburg, FL 33710
Ph: 813-354-6246

Ref: # 4979

Dear Mr. Lynn,

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter to put inside the shipping container. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results.

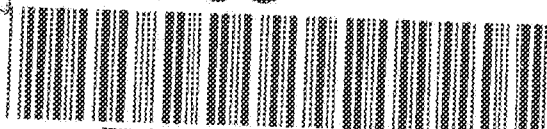
I hope that this action will keep you a loyal Remington customer.

Sincerely,
D. Fulcher
Consumer Affairs Administrator
Remington, H&R, Marlin
Phone: 1-800-243-9700
Fax: 336-548-7872

could not duplicate concern
T.A. Dirty, Rusty & set screws
Altered. Right TP A, CHAM
+ 725T fine under BLP for
\$ 20.00 + ship

Serial Number:
99321

Model: 700



RE00220985

Quote
FEB 03 2011

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com BY:.....

Model Number: 700		Serial Number: 99321	
Name: PETER LYNN		Date of Purchase: UNK - WILLED -	
Address (no PO Boxes): 2101 COUNTRY CLUB RD N			
City: ST PETERSBURG		State: FL	Zip: 33710
Phone (Daytime): 813-354-6246		Fax: 813-354-6162	
E-mail Address: peter.lynn@usps.gov			
Please describe your problem:			
In the process of unloading the rifle, I released the safety and the weapon immediately fired. After the incident and after unloading the rifle my testing resulted in several more "dry firing" upon releasing the safety. I have shelled the weapon since. 500 characters left That was Nov 2009.			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
☐ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.			
:: Record the serial number of your firearm before sending it.			
:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)			
:: Remove all accessories from your firearm to prevent loss or damage.			
:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			
Print		Reset	



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/4/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PACKAGE:	10 lbs
PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL	I WILL MAIL XXXXXX		
DESCRIPTION: Ref# 4979 Rifle			

LABEL INFORMATION

MAIL LABEL TO: Peter Lynn 2101 Country Club Rd. N. Saint Petersburg, FL 33710 Ph: 813-354-6246
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 NOV 5, 2010 ALL CURP USD 1 OF 1
SVC ONDCOR ACT WT 10 0 LBS
TRACKING 124X0909055716872
REF 1-PETER LYNN/CD/ONF
REF 2-4979/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE POST RATE CHARGE
BY 0.00 CCB 0.00 SVC 1/P USD
DC 0.00 CCB 0.00 RS 0.50
OR 0.00 PR 0.00 SO 0.00
TOT PUB CHG 0.45 PUB-HANDLING 0.45

