

Remington Arms Co., Inc.
Product Service
Legal Case #:5706

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
219447	1/18/2011	1/19/2011	1/19/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jordan	Macrauder	8951 Winchester St.	Anchorage	AK	99507		H 775-636-4646 E jmanusr46@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Customer sent gun in with our repair form. He stated that the firearm has discharged multiple times when removing the safety. He stated this could have resulted in injury or death. He stated he would never use this gun again because he feels it is unsafe & unpredictable. He stated he watched the CNBC story. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	n/a	6592876	DW	9/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	VF GRACE INC ANCHORAGE ALASKA	SCOPE BASE	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.40	2/7/2011				

Per Ilion - Could not duplicate concern. TA dirty & set screws altered. Replace TA, clean & test fire under BLM program - quote. Customer is mailing payment to us. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		1/19/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 300 WIN MAG PORTED
	Date Code		DW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Worn; Functioning	
Overall	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.006
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

5706

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: <u>700 .300 Win Mag</u>		Serial Number: <u>6592876</u>
Are you the original owner? ☒ YES ☐ NO		
Name: <u>Jordan Maccander</u>		Date of Purchase: <u>Gift ??</u>
Address (no PO Boxes): <u>8951 Winchester St</u>		
City: <u>Anchorage</u>	State: <u>Alaska</u>	Zip: <u>99507</u>
Phone (Daytime): <u>975-636-4646</u>	Fax:	
E-mail Address: <u>Jmanwr46@hotmail.com</u>		
☒ I would like to receive future e-mail updates from Remington.		
Please describe your problem: <u>This firearm has Negligently discharged multiple times when removing the safety, preparing to fire, the past 2 times it has happened in the field, had a slot previously taken firearm safety courses these incidents could have resulted in injury or death. I will never use this gun again due to it being unsafe and unpredictable.</u>		
Ammunition Information: <u>Federal premium .300 win mag</u>		
Manufacturer: <u>Federal premium</u>	Type: <u>Nasser partition</u>	
Other (i.e. bullet weight/type, shot size, powder): <u>min - 180 grain</u>		
Handload Information: <u>N/A</u>		
Powder Used: <u>N/A</u>	Powder Weight: <u>N/A</u>	
Case/Hull Used: <u>N/A</u>	Primer Used: <u>N/A</u>	
Bullet Type/Shot Size: <u>N/A</u>	Reloader Used: <u>N/A</u>	
Firearms Care (Cleaning and Lubrication): <u>After every use, Boie Snake + lube</u>		
Brand of cleaning solution used: <u>Outers</u>		
How often do you clean the bore? (Months or Number of rounds) <u>after every use</u>		
How often do you clean the action? (Months or Number of rounds) <u>every 3rd use</u>		
How often do you clean the trigger assembly? (Months or Number of rounds) <u>Once a year</u>		
<u>the gun is usually only used 1 time a year</u>		
Brand of lubricant used: <u>Outers</u>		

JAN 20 2011

BY:

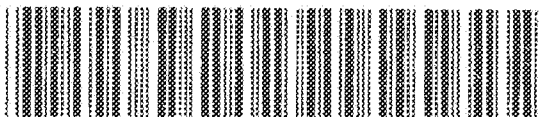
24"
DW
9/72
2.54
1006

How often do you lubricate the bore? (Months or Number of rounds)	when needed after use
How often do you lubricate the action? (Months or Number of rounds)	when needed after use
How often do you lubricate the trigger assembly? (Months or Number of rounds)	1 time a year
usually only used 1-2 times per year 1 time at Range 1 time in field	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES ☐ NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
Re-glassed	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC	
ATTN: Arms Service Division	
14 Hoefler Ave	
Ilion, NY 13357	
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE	
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE	
ME, ADDRESS (WITH ZIP CODE), TELEPHONE AND	
ing it.	
image in shipping and handling. Preferably,	
(e returned.)	
loss or damage. Was unable to remove	
le the box. Shipments without a proper	
ist. Remington is not responsible for	
purchase insurance from your carrier.	
elines:	
:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)	
:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.	

Serial Number:

6592876

Model: 700



RE00219447

could not duplicate concern.
TA dirty + set screws tightened.
Replaced TPA, clean + test fire again
BLP for \$20.00 + ship

Quote

After viewing a CNBC story on the problems the Remington Model 700 has and seeing that this is not an uncommon problem, I am greatly dissatisfied to see that this problem has existed for so long and nothing has been done to fix it. I understand that the safety is an added feature for security, and that hunter safety is the only way to guarantee safety. I am happy that this happened to me because I am experienced in Hunter's Safety. (Bolt is closed & unloaded, Safety is on) (Wouldn't trust it though)

Sincerely, A concerned customer

Jordan Macrander

Phone: 775-636-4646

Address: Jordan Macrander
2A: 8951 Winchester St
Anchorage, AK 99507

P.S. Original Box was thrown away.

