

Remington Arms Co., Inc.
Product Service
Legal Case #:4963

Case Information

REF	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
223683	2/18/2011	11/3/2010	2/21/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mike	Meyer	12715 440th Ave	Frazee	MN	56544		H 218-334-2880

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
P1				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

11/3/10 Per call from Meyer, his 700 has fired when the safety was released.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	A6358628	DI	9/23/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	FARWELL OZMUN SO ST PAUL MN	TWO PIECE BASE	N			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
For Ilion, replace TPA, clean and test fire under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.40	2/28/2011				

11/3/10 Mailing ARS.cm 2/28/11 Per Ilion, trigger assm dirty and set screws altered. Trigger will not return properly. Replace TPA, clean and test fire under BLSM program for \$20 + shipping.cm 3/1/11 Left voice message for Mike with the quote/inspect info.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/21/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 7MM REM MAG
	Date Code		DI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Strip	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	GRIP CAP CHIPPED
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulge?	False	
Safety	Description		M 700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.008
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY. TRIG NOT RETURNING PROPERLY
	Pull	--Select--	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Remington.

24"
DI 9/
3
.008

4963

November 3, 2010

Mike Meyer
12715 440th Ave
Frazee, MN 56544

Subject: #4963, Model 700

Dear Mr. Meyer,

Per our phone conversation, enclosed is a prepaid UPS ground shipping label for shipment of the firearm to our factory for inspection. Please include a copy of this letter with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the box with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

RECEIVED
FEB 20 2011

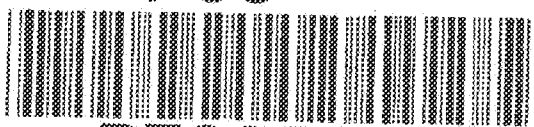
BY:.....

enclosure

Serial Number:

A6358628

Model: 700



RE00223683

T.A. dirty & set screws altered.
Trig. will not return properly.
Replace TPA, clean & test. Rifle
upline BCP for \$20.00 + ship

Quote

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>700</u>		Serial Number: <u>A6358628</u>	
Are you the original owner? ☐ YES ☒ NO			
Name: <u>Michael</u>		Date of Purchase: <u>9/6/02</u>	
Address (no PO Boxes): <u>12715 440th AVE.</u>			
City: <u>Frazee</u>	State: <u>MN.</u>	Zip: <u>56544</u>	
Phone (Daytime): <u>218-334-2892</u>		Fax: <u></u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u></u>			
E-mail Address: <u></u>			
☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <u>When moving the safety from safe to fire to remove the round from the chamber, the round in the chamber was fired off.</u>			
500 characters left			
Ammunition Information:			
Manufacturer: <u>Remington</u>		Type: <u>7mm mag</u>	
Other (i.e. bullet weight/type, shot size, powder): <u>175 Gr. Core Lkt PTD Soft. Pt.</u>			
Handload Information:			
Powder Used: <u></u>		Powder Weight: <u></u>	
Case/Hull Used: <u></u>		Primer Used: <u></u>	
Bullet Type/Shot Size: <u></u>		Reinader Used: <u></u>	

20.40
27. -
35. -
82.40



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/3/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE			
MEDIA			
COORDINATOR		xxxxxx	
TO MAIL		I WILL MAIL	
DESCRIPTION:			
A6358628		700	

LABEL INFORMATION

MAIL LABEL TO:	Mike Meyer 12715 440 th Ave Frazee, MN 56544
RETURN ITEM TO:	Rem Prod Serv

~~PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR.~~

9XX586 NOV 4, 2010 ALL CORR USD 1 OF 1
SVC ORG/COM ACT WT 10.0 LBS
TRACKING# 7244X560B000207335
REF 1:TIME NEVEN/CO/CH
REF 2:700/A6358628

HANDLING CHARGE 6.00
A SINGLE PIECE FOR RATE CHARGE:
OV 0.00 COO 0.00 SVC T-P USD
RC 0.00 DLD 0.00 RS 0.50
RI 0.00 PR 0.00 SD 0.00
TOT PUB CHG 5.45 PUB HANDL ING 0.45

QUOTATION

Paris/Repairs 800-243-9700
Fax 336-548-7801

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

www.remington.com info@remington.com

ESTIMATING

REPORT

~~ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.~~

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00223683 Account # - R-	Description/Serial Number A6358628	Date Received - 2/18/2011 Estimate Date - 2/21/2011 Current Date - 2/21/2011
Customer MIKE MEYER 12715 440TH AVE FRAZEE, MN 56544 US	Return To MIKE MEYER 12715 440TH AVE FRAZEE, MN 56544 US	
Phone (H) (218)-334-2882 Phone (W)	Signature: <i>Mike Meyer</i> Date: <i>MAR 07 2011</i> CK # <i>8590</i>	Fax Email

Please Circle One
VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
PO Number _____
Daytime Phone (218) 334-2882 Time To Call 4-7 pm. Open Acct. R
Approval: Customer Signature *Mike Meyer* Date 2/28/11
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
Notice: We process checks electronically through Check 21

Reported		Problems Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123	FORWARD TO PRODUCT SERVICE F

Technician's Comments

Problem/Notes trigger assm dirty and set screws altered.trigger will not return properly.replace trigger plate assm, clean and test fire under bolt lock program for \$20.00 + shipping

Estimate **C.O.D./Shipping and Handling Charges are NOT Included in this Quote							
Material #	Material Description	Qty	Warranty Y/N	Price/Unit	Discount Percent	Extended Amt	
Part							
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	Y	\$94.00	0%	\$0.00	
Service							
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00	
4000116	GR-LABOR	1	N	\$20.00	0%	\$20.00	
4000119	GR-TEST	1	Y	\$23.00	0%	\$0.00	
Sub Total:						\$37.00	
Est. Sales Tax:							
Grand Total:						\$37.00	



